STATE OF WASHINGTON REPORTING SYSTEM

V. L. Dorsey, Washington Department of Highways

•AT THE 1968 Maintenance Workshop in Columbus, Ohio, I appeared before this group to report on the Maintenance Management System we were developing in the State of Washington and to summarize our progress up to that time. By now the system, also being developed along similar lines in other states, has been widely publicized and presumably everyone knows the basics.

Essential to such a system is the development of time standards and quality standards, an inventory of the system, and preparation of minor job lists and daily schedules from monthly schedules, which, in turn, have been based on an annual work plan. Since that time, we have made considerable progress in implementing our system and have recently prepared a performance budget for the 1971-1973 biennium, based on a summation of two annual plans, plus other known fixed costs.

Very shortly after the 1968 workshop, we developed a series of labor performance reports and used these for about a year and a half. The basic report was a Maintenance Section Labor Performance Report, which summarized the accomplishments monthly and compared them with the time standards for all activities so covered and reported a performance percentage against the standard. These were summed up by division for the use of the local superintendent, by district for use by the district staff, and in a statewide summary for headquarters use. Recently, we have dropped all of these reports except the section report, and are developing a more advanced method of evaluating, which we refer to as the accomplishment report. This will be discussed briefly, later.

Figure 1 shows a field worksheet developed by the local supervisor, who may be, in isolated areas, an independent leadman, but commonly a foreman since we steadily tend to consolidate and move more toward gang maintenance wherever feasible. This plan was developed for control section 3238, as shown, and lists the work to be accomplished for the coming year under major work categories. This work, for each major job category, is broken down by operation number to further identify what is to be accomplished. For instance, the major work category no. 1110 is patching roadway surface. Operation no. 11236 is actually a combination of the operation no. 1123 with a 6 added to indicate the district. This is premix continuous patch over 50 ft, using motor grader and roller. The unit is in tons of mix. The estimated quantity for the year is 120 tons. Mileposts are shown under "Remarks" and all work is in a rural area as shown by the "R". Operation no. 1124 is for the haul of the above material and is in equipment miles.

Operation no. 1135 is hand patching potholes. Here again the unit is a ton of mix. Obviously, individual judgment enters into items such as this but the majority of the field supervisors have many years of experience and, quite commonly, the experience is on the particular section for which the plan is being prepared.

Major job 1180 is cleaning roadway surface and operation no. 1182 is mechanical sweeping of intersections. Major job 1410 covers mowing and burning. Operation no. 1411 is mowing, unit is in acres, the quantity to be mowed is 14 and under "remarks," note twice a year. The actual area is 7 acres doubled for two mowings. This is common practice in drier areas in the eastern part of the state where mowing is only necessary in the spring and fall.

Figure 2, used for yearly planning, shows merely a transfer from the field worksheet, which has been based on actual travel over the section. The transfer is done in the field office. You will note that the top item on the sheet is the same as the first item on the preceding sheet. At this point, the individual preparing this plan determines the month in which the work will be done. Since this work is covered by a standard, nothing further need be entered.

Note that the fifth item in Figure 2, traffic control, is in man-hours. It is not covered by a standard. Therefore, in the development of the annual plan, the average rate of \$5.33 an hour is entered. The 99, under labor, shows that man-hours only (neither equipment nor materials) are involved and 50 percent of this will be done in July, 10 percent in each of August, September, and October, and 20 percent in April of the following year.

Other items of the work under this particular control section are handled similarly. After review and revision, if necessary, by the division superintendent, the division plan is consolidated and then forwarded to the district office for further review by the maintenance engineer and his staff before being submitted to the central computer.

Figure 3 shows the computer printout for this control section. Through the computer program, the items in the annual plan are turned into dollars. The 120 tons are converted to \$1,126 with the percentages for labor, equipment, and materials shown. This total cost is derived by multiplying the standard unit cost times the number of units.

ORGANIZATION CODE	PREPARED BY JLS
ROUTE NO. 306	DATE 5/1/69
FUNCTIONAL CLASS DTHER	

CATEGORY	OPERATION NUMBER	UNIT	QUANTITY FROM FIELD REVIEW	REMARKS	AREA
1110	11234	Tou	120	MP 50 TO 108	R
	11246	Eo Mi	544	CHATTARAY PLANT	1
1	11356	TON	20	Europe Secreta	1
1180	11.226	Tome	3	Corney Ray Tures sesons	
1195	11956	M HES	76	PATCHING OPERATIONS	-
12.10	12116	M HES	14	RIPRAP MP. 11.2	_
1310	13116	100 45	94	MI GO TO LO LUST Donner	
V	13196	1004.5	144	DE 20 TO 10 IN PARES	
1330	13316	GACH	32	Com Courses Dive A Gos	
V	13336	EACH	32	Free Yes Men Guerra	
				Lucariens	4
1350	13516	M. Houses	40	MP. 4.8 Rome HEADWALL	
1395	13956	MHors	90	FIREGUE DELINE DELATO	1
1410	14116	Arres	14	May Tome A	1
				YEAR	1
16-10	16166	WIF	250	BRUSH M.P. S.O	1
				To 12.0	1
1710	17136	Ares	10	SHOW DER STERNANT	
			1000	OWE A Year	1
1810	18236	Ton	20	ENTIRE SERTION	
	1,511,511,000			EDGE BREAKS	V

PAGE __ OF _Z PAGES

Figure 1. Field worksheet.

Figure 4 shows first the summary by division. Note that item 6110, which we have previously discussed (the last in the upper column on the left), appears under total cost to the division as \$8,574 and includes the cost of all patching operations in all the control sections in maintenance section 6110. Directly below that appears the total cost of the patching within the division as \$124,903. Below this is shown the summation for the district. Note on the top line, division 1's total cost for patching appears. At the bottom of this column the total cost to the district, thus arrived at, is \$500,667. At the bottom is a statewide summary and, here again, you will note district 6 has \$500,667 appearing under total cost column and the total cost is \$4,404,610 statewide.

The system was not developed far enough to be useful at the beginning of the current fiscal year; however, after we acquired the ability, we applied it inversely and developed an annual plan in each district to tailor it to the available funds. This was accomplished in midwinter, about halfway through the fiscal year. Also, since we were at that time preparing a performance budget for the 1971-73 biennium, we developed annual plans for those two years. In other words, we developed a four-year plan at the same time, using the 1969-71 plan as a base. In March of this year, through a new computer program, we developed our accomplishment report (Fig. 5), which is a means of comparing the work accomplished to date to that planned to date. Figure 6 is a statewide summary. This report is prepared monthly.

Let's look at operation 53111 as shown in Figure 5. The 5300 series are suspense items and will be transferred to the 2300 series by the comptroller when all bills are in. The additional number indicates district 1. Description of work, centerline or lane striping; unit measurement, mile; work accomplished in the current month, 61; work units planned for the current month, 134; percent completed for the current month, 46; work units accomplished to date, 870; work units planned to date, 818; percentage completed, 106, which represents an acceptable overrun at that time of the year, for a performance percentage of 81, which is inside the area of tolerance since 75 percent is the lowest acceptable figure. An asterisk would appear if it is above or below normal. Perhaps this operation should be investigated to determine if slight changes should be

Proposed By JLS Base 5/1/69 FUNCTIONAL CLASS CODE

ACTIVITY CODE

CARD TYPE 80 FISCAL YEAR 7.0 ORGANIZATION CODE 4.6.6.1.1.0

Checked By RLD Base 5/4/69 Principal -1

Sheet 1 01 2

Sheet 1 01 2

Checked By RLD Base 5/4/69

Principal -1

Major -2

Collect -3

Other -4

Laterstete -5

		\rightarrow		,	→												_		*	_	S 21	17				_
	ACTIVITY			-	LOCATION		QUANTITY			COST DISTRIBUTION															Act	
DESCRIPTION	Major Work Category 11 Code	Operation Number	Vels		Control Section	31 32	Work	Units	Man Newra	Std Unit Cost		Eqp		July 54	Aug 58				1		Feb 70	Mar 72		May 76	June	Coo
CONT MACHINE PATCH	1.1.1.0	1,1,2,3,6	TON.	1	38.	PA		120			I.			4,9				-		1	,	1		1		1
HAVE		1.1.2.4.6	Es. Ali	Ι.	1	11	1.1.1	5AA			1.	١.		99												1
POT HOLE PATCH	.4.		TON.	Ι.	1			. 20					T.	2.5	25	2.5	25		,	,			,			1
SHEEP I MER BARTONS	1.1.80	1.1.826	EALH	L.	4			3			1.			114			,		1	1		3	9.9			7
TRAFFIC CONTROL	11.95	1.1.95.6	I HRS	١.		Ш			76	5.3	3 49			50	1.0	1.0	10			,		9	20	,	,	
REPOR RIP RAD	1.2.1.0	1,2,1,1,6	M. HES		1				11.11.11	i Told	175	2.5										9.9		,		
MOTOR GRADER - DOWNER	1310	13.1.16	LODLE	<u>_</u>	1			,94				1			70	9.9				,	_					1
BREKHNE - DETCHING		1.3.1.9.6	140.65		1			1.44	Line		1.					50	50		,	,		1	ī	,	1	
Manual Conser Com	1.3,30	1.3.316	ERRA		1	Ш		3.2								9.9										
PAINT CHIVERY MARKS	1.	1.3.3.3.6	Eren.		1	Ш		132				1		1	1				_				9.9			Ц
REPAIR DRAWAGE	1.3.50	1.35.16	H Has	1.	ببيار	Ш			40	1.7.16	575	2.5										1	9.9	7	-	
TRAFFIC CONTROL	1395	13956	A 162.5	1.	1	Щ			1 .90	53:	19.9		_		_	30	10		1			10	5,0			Ц
MONING-SIDE MOUNT	14.10	1.4.1.1.6	ALRES	1		Ш		MA			1.			24			i		_					25	33	1
MANUAL BRUSHING	1610	16.1.66	LODLE	1	di.	Ш		2,50			1.						30				1		35	3,5		1
POWER SPENI-RIOR	1.7.1.0	17.136	Acres	1	4	Ш		.10			1.				_	99								,	7	1
PATE IN POST HOLES - SHOWLD	1.8.1.0	1.8.2.3.6	Ton	1.	4	Ш		, 20			1	- 1						L					5,0	25	2.5	Ц
FILL SHOW DERS	1.860	18616	Cu Ma	1	4	Ш		32			1								1		3,3	3.3	3.4			
Sun Go	2110	21116	Ea Mi	1.	1	Ш		48			1.							05	40	40	15					
Maro Board Pusa Rom		2.1.1.36	A = A = A	1	1	Ш		9.23			L.	L.							1							
Planing & SANDING		21166		L	L	Ш		23.2			L.			4				1	1	V	V					
WING ROW	1.4.	21.236		1,	V	1		600			1.									5.0	5.0	1		3		1

Figure 2. Maintenance yearly planning sheet.

FISCAL YEAR 70

ACT	IVITY		QUANTIT	Υ		MAINTENANCE SECTION 66110 MONTHLY MANHOUR DISTRIBUTION										REPORT NO 8031 PAGE NO 2227 DATE RUN 01/30/70						
CNTL SECT	UNIT	WORK UNITS	MAN HOURS	JUL	AUG	SEP	ост	MONTHLY I	MANIIOUR D DEC	JAN	ION FED	MAR	APR	MAY	JUN	TOTAL COST	LBR	EQP	MAT %			
11236 M	ECH MIX O	ONT																				
3238	TON	120	22	22												1126	10	9	81			
ЈОВ ТОТ	AL	120	22	22												1126	10	9	81			
11246 H 3238 JOB TOT	AUL FOR 1 EQ MI	123 544 544	33 33	33 33												235 235	68 68					
11356 P	ATCH POT	HOLES																				
3238	TON	20	78	20	20	20	18									622	61	14	24			
JOB TOT	AL	20	78	20	20	20	18									622	61	14	24			
11826 S	WEEP INTE	R *																				
3238	EACH	3	2										2			27	40	60				
JOB TOT	AL	3	2										2			27	40	60				

Figure 3. Computer printout summary for control section.

DIVISION 661

	2000					монти	LY MANHO	UR DISTRI	NUTION					TOWN I			
		DIL	AUG	SED	OCT					MAD	APR	MAY	TIIM				N
CHILD	10000	302	AUG	JEF	001	1404	DEC	SAN		Peter	74 10	7011	0011	00010	Direc	E-4"	1.7
10 PATCHIN	IG																
375	192	98											94	4470	22.0		6
		584		402	39	20	60	60	60								- 4
	553									14.2							3
				541	20)											3
395	107	20	29											1316			4
2132	796	163	294	31					31	3.1	94	31	31	11440	31.3	15.0	
2010	358	238								22	31	21	46	6089	29.7	14.6	
10794	1138	592	329							20	39	64	94	16426	34.5	16.6	4
876	2605	1052	59	59	59	71			59	5.9	59	71	1057	25222	51.3	21.8	- 7
4130	571	126	238	10	10	10	10	10	10	10	39	59	39	8574	33.3	15.1	
27769	10244	3156	1854	1043	128	101	70	70	160	422	546	833	1861	124901	41.0	17-4	
203	20211	3130	2051	1013			,,,	, •	200	***	340	033	2002	35,000	7210		
										N							
						MAINT			PLAN			F	ISCAL YE	EAR 70 R			
							DIST	RICT 6						DATE	RUN 12	1/29/69	
MORE	MAN					MONTH	LY MANHOL	R DISTRI	UTION					TOTAL	4		
UNITS	HOURS	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	COSTS	LBR	EQP	1
10 PATCHIN	IG																
27769	10244	3156	1854	1043	128	101	70	70	160	422	546	833	1861	124902	41.0	17.4	4
									175	685	994	748	2005	145302	36.2	17.3	- 7
								223						70908	40.5	16.8	-
5169	10635	1809	856	1691	164					417	1389	1131	3178	159555	34.1	17.6	-
105733	37163	8347	6093	4369	814	114	70	293	335	1782	3163	3175	8608	500667	37.3	17.4	
								HIGWAY O		N							
						Di	EPARTMEN	r OF HIGH	AYS	N		_	ICCAL VI	CAR 70 D	FRARE A	10 8074	
						Di	EPARTMEN		AYS	N		F	ISCAL YI	EAR 70 RI	EPORT N	NO 8034 NO 1	
						Di	epartmen Enance y	r OF HIGH	AYS	*N		F	ISCAL YI		PAGE N		
						MAINTI	EPARTMEN ENANCE YI STA	F OF HIGH EARLY WORL FEWIDE	PLAN	ei .		F	iscal yi		PAGE N	NO 1	
WORK	MAN					MAINTI	EPARTMEN ENANCE YI STA	OF HIGH	PLAN	a		F		DATE	PAGE N	NO 1 2/29/69	
WORK UNITS	HAN HOURS	JUL	AUG	SEP		DI MAINTI MAINTINA	EPARTMEN ENANCE Y STA NIEDUR DIS	F OF HIGH EARLY WORL FEWIDE	PLAN	APR.	HAY	F JUN	ISCAL YI		PAGE N	NO 1	
	IDURS	JUL	AUG	SEP	МО	DI MAINTI MAINTINA	EPARTMEN ENANCE Y STA NIEDUR DIS	T OF HIGH EARLY WORD TEWIDE STRIBUTION	PLAN		MAY		TOTAL	DATE	PAGE N	NO 1 2/29/69	
UNITS 10 PATCHIN	IDURS				MO OCT	DI MAINTI INTIBLY HAI NOV	ENANCE YE STA: NIEUR DI: DEC JA	T OF HIGH EARLY WORL TEWIDE STRIBUTION AN FEB	PEAN MAR	АРЯ.		JUN	TOTAL	DATE \$ LBR	PAGE N	NO 1 2/29/69 MAT	
UNITS 10 PATCHII 244987	11DURS 9G 50037	11559	7300	3237	MO OCT 1596	MAINTI NOTILY MAI NOV 1	ENANCE YE STA: NIEUR DI: DEC JA	T OF HIGH EARLY WORD TEWIDE STRIBUTION	PLAN MAR 2842	APR.	4524	JUN 9760	TOTAL COSTS	DATE % LBR	PAGE N RUN 12 S EQP	NO 1 2/29/69 % MAT	
UNITS 10 PATCHII 244987 233366	100RS 9G 50037 127331	11559 872	7300 4220	3237 3250	MO OCT 1596 26411	MAINTI MAINTI MOV 1 1507 : 24000	ENANCE YESTA* NIDUR DI: DEC JA 1238 12	r OF HIGH EARLY WORL FEWIDE STRIBUTION AN FEB 256 2769	PLAN MAR 2842 1515	APR. 2449 37401	4524 13851	JUN 9760 15811	TOTAL COSTS 653074 771689	DATE \$ LBR 38.4 31.0	PAGE N RUN 12 * EQP	% MAT 41.5	
UNITS 10 PATCHI) 244987 233366 1124066	1800RS VG 58037 127331 105629	11559 872 37221	7300 4220 27601	3237 3250 9291	MO OCT 1596 26411 2520	NOV 1	ENANCE YI STA NIIDUR DIS DEC JA 1238 12	r OF HIGH EARLY WORL FEWIDE STRIBUTION AN FEB 256 2769	MAR 2842 1515 4464	APR 2449 37401 3121	4524 13851 6470	JUN 9760 15811 9721	TOTAL COSTS 653074 771689 1337608	DATE \$ LBR 38.4 31.0 38.7	PAGE N RUN 12 % EQP 20.1 20.4 21.6	NO 1 2/29/69 % MAT 41.5 48.6 39.7	
UNITS 10 PATCHII 244987 233366 1124066 314359	50037 127331 105629 55414	11559 872 37221 6517	7300 4220 27601 5867	3237 3250 9291 3634	NO OCT 1596 26411 2520 9816	NAINTI NAINTI NOV 1 1507 24000 1431 3154	STATEMENT OF STATE	r OF HIGH EARLY WORL FEWIDE STRIBUTION AN FEB 256 2769 111 1499 365 800	MAR 2842 1515 4464 4126	APR. 2449 37401 3121 5413	4524 13851 6470 8675	JUN 9760 15811 9721 6313	TOTAL COSTS 653074 771689 1337608 719171	DATE \$ LBR 38.4 31.0 38.7 38.8	PAGE N RUN 12 % EQP 20.1 20.4 21.6 19.1	NO 1 2/29/69 % MAT 41.5 48.6 39.7 42.1	
UNITS 10 PATCHI) 244987 233366 1124066 314359 85202	50037 127331 105629 55414 20946	11559 872 37221 6517 3497	7300 4220 27601 5867 3077	3237 3250 9291 3634 744	1596 26411 2520 9816 336	NOV 1 1507 24000 1431 3154 518	STA' NIIDUR DI: 1238 1: 1179 1 733 174	F OF HIGH EARLY WORL FEWIDE STRIBUTION AN FEB 256 276: 111 1499: 365 80: 171 38-	MAR 2842 1515 4464 4127 1127	APR 2449 37401 3121 5413 2825	4524 13851 6470 8675 2851	JUN 9760 15811 9721 6313 5242	TOTAL COSTS 653074 771689 1337608 719171 329592	\$ LBR 38.4 31.0 38.7 38.8 32.2	PAGE N RUN 12 * EQP 20.1 20.4 21.6 19.1 21.5	NO 1 2/29/69 % MAT 41.5 48.6 39.7 42.1 46.3	
UNITS 10 PATCHI) 244987 233366 1124066 314359 85202 105733	50037 127331 105629 55414 20946 37163	11559 872 37221 6517 3497 8347	7300 4220 27601 5867 3077 6093	3237 3250 9291 3634 744 4369	NO OCT 1596 26411 2520 9816 336 814	NOV 1 1507 24000 1431 3154 518 114	ENANCE YI STA: NIEUR DI: 1238 1: 179 1: 733 174 70	T OF HIGH EARLY WORL TEWIDE STRIBUTION AN FEB 256 276: 111 149: 365 80: 171 384 293 333	MAR 2842 1515 4464 4126 1782	2449 37401 3121 5413 2825 3163	4524 13851 6470 8675 2851 3175	JUN 9760 15811 9721 6313 5242 8608	TOTAL COSTS 653074 771689 1337608 719171 329592 500667	DATE \$ LBR 38.4 31.0 38.7 38.8 2.2 37.3	PAGE N RUN 12 % EQP 20.1 20.4 21.6 19.1 21.5 17.4	NO 1 2/29/69 % MAT 41.5 48.6 39.7 42.1 46.3 45.3	
UNITS 10 PATCHI) 244987 233366 1124066 314359 85202	50037 127331 105629 55414 20946	11559 872 37221 6517 3497 8347 1468	7300 4220 27601 5867 3077	3237 3250 9291 3634 744 4369 1035	1596 26411 2520 9816 336	NOV 1 1507 24000 1431 3154 518 114 335	EPARTMEN	T OF HIGH EARLY WORL FEWIDE STRIBUTION NN FEB 256 276: 111 149: 365 80: 171 38: 293 33: 462 32:	MAR 2842 1515 4464 4126 1782	2449 37401 3121 5413 2825 3163 290	4524 13851 6470 8675 2851 3175 568	9760 15811 9721 6313 5242 8608	TOTAL COSTS 653074 771689 1337608 719171 329592	\$ LBR 38.4 31.0 38.7 38.8 32.2	PAGE N RUN 12 * EQP 20.1 20.4 21.6 19.1 21.5	NO 1 2/29/69 % MAT 41.5 48.6 39.7 42.1 46.3	
	375 3783 182 3092 3092 2010 10794 876 4130 27769 WORK UNITS 10 PATCHIM 27769 51833 20962 5169	MORK MAN UNITS HOURS 10 PATCHING 375 192 3783 2124 182 553 3092 1890 395 187 2132 786 2010 358 10794 1138 876 2605 4130 571 27769 10244 MORK MAN UNITS HOURS 10 PATCHING 27769 10244 27769 10244	UNITS IDURS JUL 10 PATCHING 375 192 98 3783 2124 584 182 553 3092 1890 283 395 187 20 2132 786 163 2010 358 238 10794 1138 592 876 2605 1052 4130 571 126 27769 10244 3156 MORK MAN UNITS HOURS JUL 10 PATCHING 27769 10244 3156 27769 10244 3156	UNITS IBURS JUL AUG 10 PATCHING 375 192 98 3783 2124 584 624 182 553 80 3092 1890 283 201 395 187 20 29 2132 786 163 294 2010 358 238 10794 1138 592 329 4130 571 126 238 27769 10244 3156 1854 NORK MAN UNITS HOURS JUL AUG 10 PATCHING 27769 10244 3156 1854 27769 10635 1751 2704 20962 5732 1651 679 5169 10635 1809 856	UNITS IDURS JUL AUG SEP 10 PATCHING 375 192 98 3783 2124 584 624 402 182 553 3692 1890 283 201 541 395 187 20 29 2132 786 163 294 31 2010 358 238 10794 1138 592 3329 876 2605 1052 59 59 4130 571 126 238 10 27769 10244 3156 1854 1043 NORK MAN UNITS IDURS JUL AUG SEP 10 PATCHING 27769 10244 3156 1854 1043 27769 10244 3156 1854 1043 27769 10244 3156 1854 1043 NORK MAN UNITS IDURS JUL AUG SEP 10 PATCHING	UNITS HOURS JUL AUG SEP OCT 10 PATCHING 375 192 98 3783 2124 584 624 402 39 182 553 3692 1890 283 201 541 20 395 187 20 29 2132 786 163 294 31 2010 358 238 238 2010 239 2132 786 163 294 31 2010 358 238 10794 1138 592 329 876 2605 1052 59 59 59 4130 571 126 238 10 10 27769 10244 3156 1854 1043 128 MORK MAN UNITS HOURS JUL AUG SEP OCT 10 PATCHING 27769 10244 3156 1854 1043 128 210769 10244 3156 1854 1043 128 210862 5732 1651 679 437 210 2169 10635 1809 856 1691 164 216 164 164 164 164 2176 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 10635 1809 856 1691 164 218 107 107 107 107 107 218 107 107 107 107 107 219 107 107 107 107 210 107 107 107 107 210 107 107 107 107 210 107 107 107 107 210 107 107 107 107 210 107 107 107 107 210 107 107 107 107 107 210 107 107 107 107 107 210 107 107 107 107 107 210 107 107 107 107 107 107 210 107 107 107 107 107 107 210 107 107 107 107 107 107 107 210 107 107 107 107 107 107 107 107 210 107	UNITS INDUES JUL AUG SEP OCT NOV- 10 PATCHING 375	UNITS IDURS JUL AUG SEP OCT NOV DEC 10 PATCHING 375 192 98 3783 2124 584 624 402 39 20 60 182 553 80 395 187 20 29 2132 706 163 224 31 2010 358 238 238 879 876 2605 1052 59 59 59 71 4130 571 126 238 10 10 10 10 27769 10244 3156 1854 1043 128 101 70 MASHINGTON STATE DEPARTNET MAINTENANCE YI WORK MAN UNITS IDURS JUL AUG SEP OCT NOV DEC 10 PATCHING 27769 10244 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 10 PATCHING 27769 10244 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 27769 10245 3156 1854 1043 128 101 70 27769 10246 3156 1854 1043 128 101 70 27769 10245 3156 1854 1043 128 101 70 27769 10245 3156 1854 1043 128 101 70 27769 10245 3156 1854 1043 128 101 70 27769 10246 3156 1854 1043 128 101 70 27769 10247 3156 1854 1043 128 101 70 27769 10248 3156 1854 1043 128 101 70 27769 10248 3156 1854 1043 128 101 70 27769 10244 3156 1854 1043 128 101 70 27769 10245 3156 1854 1043 128 101 70 27769 10246 3156 1854 1043 128 101 70 27769 10246 3156 1854 1043 128 101 70 27769 10246 3156	UNITS IDURS JUL AUG SEP OCT NOV DEC JAN 10 PATCHING 375 192 98 3783 2124 584 624 402 39 20 60 60 182 553 80 80 80 80 80 80 80 8	UNITS IBURS JUL AUG SEP OCT NOV DEC JAN FEB 10 PATCHING 375 192 98 3783 2124 584 624 402 39 20 60 60 60 60 182 553 80 3092 1890 283 201 541 20 395 107 20 29 2132 706 163 294 31	UNITS IDURS JUL AUG SEP OCT NOV DEC JAN FEB MAR 10 PATCHING 375 192 98 3783 2124 554 624 402 39 20 60 60 60 60 138 182 553 80 142 395 187 20 29 20 60 60 60 60 138 182 553 80 142 395 187 20 29 20 60 60 60 60 138 182 553 80 142 3092 1890 283 201 541 20 51 51 20 51 51 20 60 60 60 60 60 60 60 60 60 60 60 60 60	UNITS IDURS JUL AUG SEP OCT NOV DEC JAN FEB MAIL APR 10 PATCHING 375 192 98 3783 2124 584 624 402 39 20 60 60 60 138 20 182 553 80 142 142 3092 1890 283 201 541 20 99 395 107 20 29 31 31 31 94 2010 358 238 222 329 22 31 10794 1138 592 329 20 876 2605 1052 59 59 59 71 876 2605 1052 59 59 59 71 59 59 59 876 2605 1052 238 10 10 10 10 10 10 10 39 27769 10244 3156 1854 1043 128 101 70 70 160 422 546 WASHINGTON STATE HIGHWAY COMMISSION DEPARTMENT OF HIGHWAYS WASHINGTON STATE	UNITS HOURS JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 10 PATCHING 375	UNITS IDUMES JUL AUG SEP OCT NOV DEC JAN FEB MAIR APR MAY JUN 10 PATCHING 375 192 98 98 94 968 142 142 142 142 142 142 142 142 142 142 142 142 142 142 142 143 1	UNITS IDURS JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN COSTS 10 PATCHING 10 PATCHING 175 192 98 98 4470 3783 2124 584 624 402 39 20 60 60 60 138 20 49 68 26200 182 553 80 99 375 373 19286 3092 1890 283 201 541 20 99 375 373 19286 395 187 20 29 375 373 19286 395 187 20 29 375 373 19286 395 187 20 29 375 373 19286 395 187 20 29 375 373 19286 395 187 20 29 375 373 19286 395 187 20 29 375 373 19286 396 163 294 31 31 31 31 94 51 31 11440 2010 358 238 92 20 60 60 60 60 60 60 60 60 60 60 60 60 60	WINTS IDURS JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN COSTS LBR 10 PATCHING 375 192 98	UNITS IDUES JUL AUG SEP OCT NOW DEC JAN FEB NAIR APR NAY JUN COSTS LBR EQP 10 PATCHING 375 192 98 3783 2124 584 624 402 39 20 60 60 60 138 20 49 68 26200 40.5 16.6 8182 5535 80 80 142 142 142 142 47 5880 46.9 13.3 3092 1890 283 201 541 20 99 373 373 19286 48.7 19.0 395 1897 20 29 9 22 23 23 12 1316 40.6 15.1 2132 796 163 294 31 3 1 20 23 23 12 1316 40.6 15.1 2132 796 163 238 1 20 20 20 20 20 20 20 20 20 20 20 20 20

Figure 4. Computer printout summary for division, district, and state.

W 81 W

ACCOMPLISHMENT REPORT

DIVISION 4113

CURPENT YEAR CUPPENT MONTH WORK CURRENT WORK UNITS ACCOMP TO DATE TOTAL STANDARD HOURS TOTAL LABOR COST UNIT PLAN DEPCT TO DATE COMPL PERFM # PERATICK UNIT UNITS PLAN TOTAL MINNER PESCRIPTION COMPL MANHOURS COST 22151 PAINT PEST YD * EACH > 12.0 41.52 > 4. 0 19.88 23121 FDGS CNLY 3" MILE 50131 NONE 2042 > 2047.5 9479.06 4.15 SON MANUFACTURE 57111 CATE OF LANE MILF 61 134 46 870 979 116 2617.0 2131.5 81 11397.75 13.10 53117 CATE OF LANE 132 20 MILF 72 4574.5 4765.3 104 19456.06 10.00 53121 EDGE GNLY 3" MILE 258 449 58 1945 2103 FRGE PNLY 3 474 5: 127 WILF 030 57191 STP-OTHER ACT NENE 159 > 2813 > 2813.0 11651.08 4.14 6 1111 DEAY FOUTP BROW NONE 171 > 859 > 869.5 3494.83 4.02 15 15.0 56.31 3.75 6.1121 INS-CHNEE ATCH NENE > 50131 WY FOUTP FP MNT NCNE 108 > 139 > 138.3 781.52 5.66 61141 MAT STK FILES NONE 2 > 2.0 10.90 5.45 60151 NCNE 117 257 252.5 1538.82 6.10 CREW TVL TVR 40 > > 60161 FIELD SUPERVSON NCNE 16 16.0 115.04 7.19 > 61171 TPAINING NONE > 3.46 1.0 3.46 00191 SERVICE FOUIP NCNE 153 > 153.0 510.78 3.33 60291 > 49.5 73.85 1.50 OTHER GAL FUNC NONE 49 DIV TOTAL 874 582 150 9165 3577 260 13559.3 6896.8 96 57634.86

Figure 5. Accomplishment report for division.

REPORT NO. 8066 PAGE NO. 24

ACCOMPLISHMENT REPORT

REPORT NO. 8368

STATEMIDE REPORT

			-										
			CURRENT	MUML H		WORK	MORK		CURRENT	YEAR			CURRENT
NON DEP	DESCRIPTION	UNIT	WURK DWTTS ACCOMP	PLAN - HORK -	COMP! DESCT	ACCO TO DATE	TO DATE	PERCT	TOTAL MANHOURS	STARBARD HOURS	PERFR	TCTAL LABOR COST	UNIT LABOR COST
13516	RPR DPAIN/IRRIG	NONE	164	54	4 . 4	1516	498	304	1516,0			8236.40	5.43
13517	EPR DRAIM/IRRIG	NONE	237		>	598	340	176	598.0			3077.67	5.14
13521	STHER	NENE	9		>	730	204	358	730.0			3780.65	5.1
14522	CTHER	NENE		64	22.	277	64	433	277.0			1358.29	4.90
13523	OTHER	NONE	14		>	744	16	>	771.4			4077.54	5.4
13524	CTHER	NENE	9	5	157	177	94	188	177.0			920.47	5.20
13525	OTHER	MENE	1.		>	911		.>	911.0			4469.07	4.9
13526	NT4F2	NUNE	3		>	3 17	55	613	337.0			1771.37	5.2
12527	CTHEF	NENE				544	24	>	544.0			2R65.43	5.20
13061	FLAG W/1311-54	NONE	457	400	50	61.96	6573	99	6497.0			31772.50	4.8
1305)	FLAG W/1311-94	NENE	?56	1 + 7	2.5	31.18	2157	140	3018.0			14992.86	4.9
13953	FLAS W/1311-94	NONE	146	737	4 :	3743	1660	195	3244.5			15574.00	4.8
13954	FLAG \$/1311-94	NONE	194	6.5	1.39	5561	552R	101	5564.0			27415.63	4.9
13955	FLAG W/1311-94	NONE	. 26	/ 79	7-3	7760	4605	82	3769.0			18400.17	4.8
13956	FLAG W/1311-94	NONE	852	763	212	4 15	3184	135	4305.0			21799.32	5.00
13957	FL 16 W/1311-94	NONE	234	78	17.3	1317	746	177	1317.0			6204.50	4.7
14111	THET SMT OR THE	ACRE	752	575	111	322	2411	138	4303.0	4150.3	96	21191.39	6.31
14112	TROT SMT OR TAG	ACRE	66	119	55	100	437	248	1601.0	1352.7	84	8222.10	7.5
14113	TECT SMT OR TAG	ACRE	545	341	101	14.16	1180	119_	1657.0	1757.9	106	9320.33	5.91
14174	TOCT SMT OK TAG	ACRE	618	1254	49	7773	4709	46	3677.0	2785.2	76	19333.66	8.2
14115	THET SMT OF THE	ACRE	396	3.29	120	184"	1952	120	2280.0	2311.5	101	11335.13	6,1
- 1411e	TPCT SMT OR TAG	ACRE	1066	1112	96	3569	46.06	77	4397.0	4462.3	101	22622-43	6.3
14117	TOCT SMT OR TAG	ACRE				287		>	405.0	358.8	89	1964.92	6.R4

Figure 6. Accomplishment report statewide.

made in the method of operating or if there were some unusual factors, such as weather delays, that dropped the efficiency this low, as this is a fairly constant operation and the performance rating should be near 100 percent.

Operation 53121 is striping edge lines, 3 inches, 258 units accomplished this month; 448 planned, percentage completed for this month, 58; accomplished to date, 1945; compared to plan to date, 2103; for 92 percent completed; performance percentage 104, which is quite satisfactory.

Operation 6013 is moving equipment for maintenance, 108 hours accomplished this month, total to date, 138, where none was planned. This is an oversight in planning and this should warn the superintendent that he must include man-hours to provide dollars for this operation in the future. The total labor expenditure was \$780.52, which was not provided in the budget and must be absorbed by reducing some other operation.

The initial budgets, as presented by the districts, were obviously high. Probably with reservations about the use of this new system, they deliberately overplanned. It was necessary then that the headquarters staff visit each district in turn and review the planned work for the coming biennium.

An accomplishment report for the first 10 months of the current fiscal year proved invaluable in reviewing the budget for the ensuing biennium. When the accomplishment to date did not agree with the plan, the districts invariably pleaded incorrect planning due to inexperience with the system. Our countercharge, "You didn't plan your work that poorly, you're just not accomplishing what you set out to do." Although the discussion was deadly serious, satisfactory compromises were reached in nearly all instances and, in some respects, it was rather amusing. For an item such as patching, the unfailing reply was, "We are just now reaching the season when we will be doing this and this will pick up greatly," and our answer, "That's not what we are talking about. We are discussing accomplishment to date against planned to date and obviously the work should have been accomplished last July, August, and September."

For lack of room on the report, one desirable element is missing; that is, the total plan annually for each operation number. It is necessary to refer to the annual plan for this figure.

It was obvious, initially, that our job list could have contained thousands of items as we expanded to include such things as terrain and differences in climate, such as our wet coastal area, Cascade mountain region, and some of the dry interior. Early in our time studies, we found that these elements did not affect the performance of most operations; therefore, we were able to set fewer standard operations for use statewide. For example: under major job 1110, patching, we have mechanical patching (motor grader and roller), manual premix spot patching, mechanical premix continuous over 50 ft, machine premix patching (spreader box and roller), full-depth patch on PCC, full-depth patch on asphalt, patch potholes, hand spread and compact with truck, and so forth. All these standard operations should be accomplished at the same rate in all parts of the state with a few exceptions, such as striping and some spray operations.

Separate operations exist for such things as hauling incidental to the work and traffic control. To provide for any very unusual job that might occur occasionally, we have included other patching methods. Under all operation numbers, we have included a class called "other." Our first report of accomplishment in March showed up one factor that is rather disconcerting. Entirely too many of our employees tend to charge everything to this operation number. There are some who think this results from mental laziness, it being much easier to charge there than to look up and charge the proper number. There is also some reason to suspect, in some instances, this is used simply because it is a nonstandard item and, thus, no measurement of performance can be made. All district maintenance engineers have been advised to watch this item very closely and question all such charges of time. We consider the use of this item necessary because otherwise unusual charges would be buried in a standard operation, and we need to learn what our actual costs are for the various operations. The control of charging is difficult—it is quite possible for people to be dishonest under such a system unless it is monitored very closely by field supervision.

In review of the rough budget as first developed, it was evident that the districts had overreacted to the unusually severe winter of 1968-69. By adjusting previous winter

expenditures over a 10-year period to 1969 prices, it was readily apparent that the statewide total request exceeded the amount expended in that one unusual year. Since we had no trouble in January of 1969 pursuading the legislature that we needed the supplemental appropriation to cover that winter, we felt it highly undesirable to budget so pessimistically and, therefore, revised all districts' requests to more near the norm.

Our current biennial budget is 42.5 million dollars. Management services, which includes the comptroller's office, had suggested 48.5 million for the coming biennium, while our performance budget indicates we need more than 52 million dollars. In view of the manner in which the review was conducted, I am confident that this represents our needs.

We have long deferred many items of maintenance, such as bridge painting, overlays, and seal coats, since this work is generally done by contract and it is the most immediate means available for making savings. Someone recently stated that deferred maintenance is another way of saying neglect. It is my opinion that we cannot continue to defer without jeopardizing the entire investment. Our current biennial budget for construction is almost half of that spent in the previous decade from 1960 to 1970. With this type of growth in construction, it is obvious that the cost for maintenance and traffic services will go up steeply in the coming years. This is particularly true since the modern highway is much more complex than the roads of bygone years and includes very expensive items, such as formal rest areas and many acres of formal landscaping.

Since all operating programs must be budgeted first before the final estimated amount for new construction can be determined, it is necessary, after the preliminary budgets are prepared, to compare the construction program with the maintenance program to assure that no duplications exist—for example, planning extensive patching on a road which will be resurfaced under the construction program. Also, the budget is based on current salaries and it is expected, if the legislature grants pay increases, additional funds will be provided for this purpose.

Daily labor reporting was undertaken two years ago and the information is transmitted to central computer by IBM 1050. Initially, everyone interpreted daily reporting literally and considerable manpower was invested in an effort to comply. To permit mailing from remote sections to division offices, a five-day lag is now accepted. The individual time cards, in addition to showing the hours a man worked on any operation, also report equipment and materials used. We are now developing a computer program to handle equipment rental the same as manpower; that is, reported daily from the time card. This program has been rather difficult to write due to our rental system. Before the system is completed, it is obvious that materials consumed will need to be reported in the same manner. At the present time, equipment charges lag one month behind labor, and materials somewhat longer.

We have developed a catalogue for all materials in stores and have a computer program to print out master lists for headquarters and district use. Due to the time involved in our system of purchasing, we are certain that the development of a monthly report on stores will lead to transfer between districts and we believe this can lead to the reduction of the amount of material in stores and improve the economy of our operations.

In conclusion, I might add that I pointed out to our director that they must be building something that we had to take care of, considering our large construction budget, but he assured me that this was not true; our money was all going for right-of-way and relocation assistance.