Helping Airport and Air Carrier Employees Cope With Traumatic Events

Thursday, March 25, 2010

Webinar length: 75 minutes

Airport and air carrier staff have a new manual that provides valuable insight and practical guidance to address the difficult emotional and psychological implications in response and exposure to traumatic events. ACRP Report 22: Helping Airport and Air Carrier Employees Cope with Traumatic Events provides information to airport management and administrative staff that will help them respond to events resulting from human-made accidents, acts of terrorism, or natural disasters that have occurred at, in the vicinity of, or resulting from the operation of an air carrier at an airport.

The webinar panelist will discuss the resource manual, and provide examples of various techniques for airport staff to use during traumatic events. Airport management and administrative staff would find value in attending this webinar as it will help in planning for and mitigating emotional impacts before, during, and after such traumatic events.

Panelist: Dr. Kimberly Kenville, University of North Dakota

Moderator: Theresia Schatz, Transportation Research Board

Please purchase or download a copy of ACRP Report 22: Helping Airport and Air Carrier Employees Cope With Traumatic Events prior to the webinar: http://bit.ly/ACRP22