



SUNGUIDE TRANSPORTATION MANAGEMENT CENTER
FLORIDA DEPARTMENT OF TRANSPORTATION - DISTRICT 6



Incident Management and Enforcement Lessons Learned

May 5, 2016



Joe Snyder, FDOT District Six, TMC Manager



Agenda

- Project Overview
- Incident Management Resources
- Enforcement
- Lessons Learned



Project Overview

➤ Phase 1 Completion

- Northbound Tolling - Dec. 2008
- Southbound Tolling - Jan. 2010

➤ Phase 2 Completion

- Summer 2016

➤ HOV to HOT Conversion

- 1 HOV Lane to 2 Express Lanes

➤ Congestion-Priced Tolling

➤ Ramp Signaling



Incident Management Resources

➤ Major Elements

- TMC 95 Express Lane (EL) Operators
- Road Ranger Services
- Incident Response Vehicle Operators
- Law Enforcement

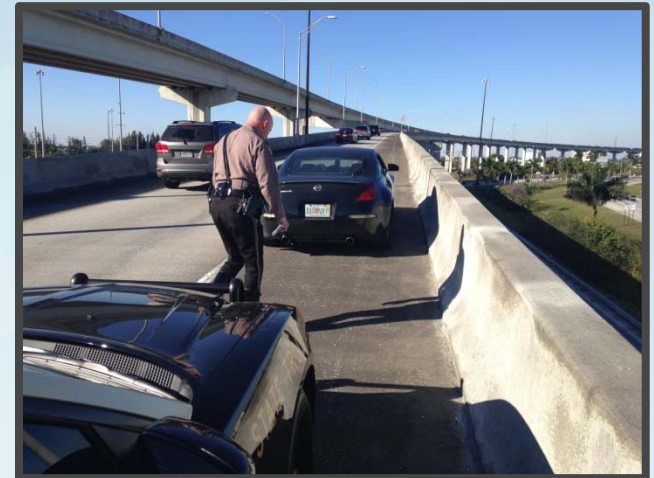
➤ Quick Clearance Procedures



Enforcement

➤ FHP Support

- Incident Management
 - ✓ Relocation of Incidents
 - ✓ Accident Investigation
 - ✓ Express Lanes (EL) and Local Lanes (LL)
- Enforcement
 - ✓ Toll Violation and Speeding
 - ✓ Illegal Lane Change (Lane Diving)
 - ✓ Hard Closure



Lessons Learned

➤ Operations

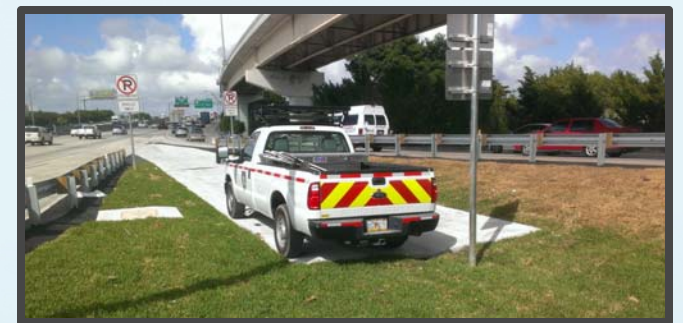
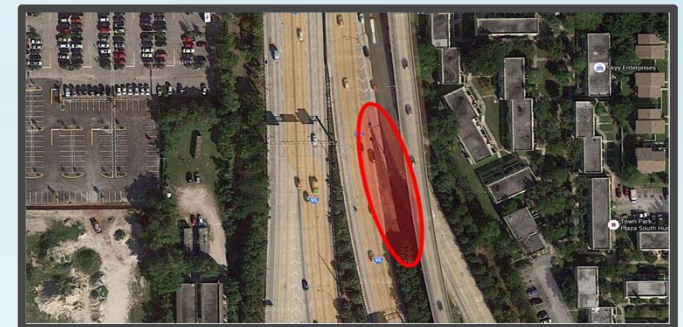
- Provide Full Width Shoulders
- Physically Separate EL from LL
- Provide Means of Physically Closing Facility
- Operational Changes should be made 'Quickly'
 - ✓ Adequate Supporting Staff & Resources
 - ✓ Evaluate & Adjust as Necessary
 - ✓ Mitigate Bad Driver Behavior



Lessons Learned

➤ Incident Management

- Dedicated Resources
 - ✓ Specially Trained & Equipped
- Multi-Agency Partnerships
 - ✓ FHP HireBack Program
 - ✓ Table Top Exercises
 - ✓ Coordination Meetings
- Quick Clearance Procedures
 - ✓ Dedicated Staging Areas



Lessons Learned

➤ Closing Facility

- Posting “CLOSED” has 87% Violations
- Hard Closures
- Post-Incident Pricing
- Automated Gate System

➤ Tubular Delineators

- Maintenance
- Lane Diving
- Spacing



MOVE OVER A LANE FOR EMERGENCY VEHICLES IT'S THE LAW

Thank you,

Joe Snyder, FDOT District Six, TMC Manager

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