###### Quality of Life Assessment Survey Tool

The Quality of Life Assessment Survey includes questions that address all qualitative indicators in each of the six categories, as well as questions that ask the responder to rate the importance of all quantitative and qualitative indicators to their quality of life (QOL) or the QOL of their community. This survey can be administered as written or adjusted to reflect a streamlined assessment or to include supplemental indicators. The survey can be administered in a paper format or using any number of publicly available online survey tools, depending on the airport or assessment proponent’s needs and resources.

Quality of Life Assessment Survey Tool

This survey is intended to capture your input concerning a variety of quality of life indicators. The indicators are organized into six high-level categories: 1) environmental, 2) health, 3) economic, 4) transportation, 5) social relationships, and 6) local governance/community services. Qualitative indicators are included in the assessment as questions with four answer choices. Each qualitative indicator question is followed by an additional question regarding the indicator's importance to you or your community’s overall quality of life. Data for quantitative indicators will be collected separately by the research team, but we have included those indicators here in order to obtain input on their relative importance to quality of life in your community. If you do not wish to answer a question or it does not apply to you, please leave it blank and continue the survey.

Your participation in this survey is voluntary, and your responses are anonymous. Individual responses will not be reported; they will be combined with the input from others as part of a comprehensive quality of life study for your community.

Quality of Life Survey Questions

**Q1: Overall quality of life**

How would you rate your overall quality of life?

 1 - Very low

 2

 3

 4 – Very high

### Environmental Indicators

**EN1: Satisfaction with local air and water quality**

How satisfied are you with air and water quality in your community?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN2: Quality of parks and natural spaces**

How satisfied are you with the quality of parks, natural spaces, or green spaces in your community (including cleanliness, safety, features)?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN3: Frequency of visiting parks and natural spaces**

How satisfied are you with the frequency with which you visited parks or undeveloped, natural spaces in the past year?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN4: Local aesthetics**

In general, how attractive is your community to you?

 Very unattractive

 Somewhat unattractive

 Somewhat attractive

 Very attractive

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN5: Water quantity**

How confident are you with the ability of your community to supply adequate water resources (consider topics such as over-development, drought, availability, reliability, infrastructure, contamination, etc.)?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN6: Satisfaction with housing**

How satisfied are you with your current housing situation?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN7: Convenience to amenities**

How easy is it for you to access local amenities (retail stores, grocery stores, gas stations, etc.)?

 Very difficult

Somewhat difficult

Somewhat easy

 Very easy

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN8: Light pollution**

How much are you bothered by light pollution from streetlights, cars, buildings, billboards, etc.?

 Extremely

 Somewhat

 Very little

 Not at all

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN9: Satisfaction with the environmental stewardship of nearest airport**

How satisfied are you with the environmental stewardship of your nearest airport, including sustainability initiatives, handling of wildlife, decreasing emissions, protecting air and water quality, etc.?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

 I do not know

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**EN10: Intensity of aircraft noise annoyance**

Thinking about the last 12 months or so, when you are at home, how much does noise from aircraft bother, disturb, or annoy you?

 Extremely

 Very

 Moderately

 Slightly

 Not at all

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

*Note: There are five answer choices available for this question, for consistency with international standards for surveying concerning noise annoyance from aircraft, as developed under ACRP’s Research Methods for Understanding Aircraft Noise Annoyances and Sleep Disturbance and as used in the Federal Aviation Administration’s (FAA) National Airports Annoyance Survey. For the purposes of conducting a QOL assessment, responses indicating the lowest levels of annoyance (i.e., “Slightly” and “Not at all”) should be scored with a “4”, indicating high QOL with respect to this indicator.*

**EN11: Environmental Justice**The U.S. Environmental Protection Agency (EPA) defines environmental justice as "the fair treatment and meaningful involvement of all people regardless of race, color, national origin, or income, with respect to the development, implementation, and enforcement of environmental laws, regulations, and policies. Fair treatment means no group of people should bear a disproportionate share of the negative environmental consequences resulting from industrial, governmental and commercial operations or policies". How well do you feel environmental justice is addressed in your community and by your local government?

 Not addressed at all or addressed poorly

 Addressed a little

 Somewhat well addressed

 Addressed very well

 I do not know

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**EN12: Outdoor air quality (Quantitative)**

This indicator measures the median air quality index (AQI) for your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**EN13: Amount of public parkland (Quantitative)**

This indicator measures the percentage of land in your city/town that is classified as public parkland.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**EN14: Amount of protected areas (Quantitative)**

This indicator measures the percentage of land in your community that is under at least some degree of legal protection from development.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

### Health Indicators

**H1: Satisfaction with health**

How satisfied are you with the level of your health?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H2: Physical health status**

How would you rate your level of physical health on a scale from 1 - 4?

 1 - Very poor

 2

 3

 4 - Very good

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H3: Mental health status**

How would you rate your mental health on a scale from 1 - 4?

 1 - Very poor

 2

 3

 4 - Very good

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H4: Impact of health on ability to perform daily activities**

To what extent do any ongoing physical or mental health problems interfere with your ability to perform day-to-day activities?

 Health problems significantly impact my day-to-day activities

 Moderate impact

 Little impact

 No impact

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H5: Exercise frequency**

How often do you engage in 30 minutes of moderate or intense exercise?

 Less than once a week

 Once a week

 2 times a week

 3 times a week or more

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H6: Diet**

How often do you eat fast food?

 Rarely or never

 A few times per year

 A few times per month

 3 or more times per week

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H7: Level of stress**

How would you rate your level of stress over the past month on a scale of 1 - 4?

 1 - Very low

 2

 3

 4 - Very high

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H8: Meaning and purpose in life**

To what extent do you feel that your life has purpose or meaning?

 Not at all

 A little

 Somewhat

 To a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H9: Self-esteem**

How would you rate your self-esteem on a scale of 1 - 4?

 1 - Very low

 2

 3

 4 - Very high

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H10: Hope and optimism**

How optimistic or pessimistic do you consider yourself?

 Very pessimistic

 Somewhat pessimistic

 Somewhat optimistic

 Very optimistic

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H11: Recent happiness**

What has been your level of happiness in the past month on a scale of 1-4?

 1 - Very unhappy

 2

 3

 4 - Very happy

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H12: Screen use**

How much time **per day** in the past week did you spend looking at a television, computer, smart phone or other electronic screen?

 More than 8 hours

 Between 4 and 8 hours

 Between 2 and 4 hours

 Less than 2 hours

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H13: Access to healthcare**

How accessible are healthcare facilities and services to you (consider the following: location of health care providers, access to health care specialists, affordability of services, acceptance of health insurance, etc.)?

 Very inaccessible

 Somewhat inaccessible

 Accessible enough

 Extremely accessible

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H14: Access to recreation facilities (indoor or outdoor)**

How would you rate your access to indoor or outdoor recreational facilities?

 No access

 Little access

 Some access

 Considerable access

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H15: Ability to obtain fruits and vegetables**

How accessible and affordable for you are local grocery stores, markets, or other sources of fresh produce?

 Very inaccessible and unaffordable

 Somewhat inaccessible or difficult to afford

 Accessible and affordable enough

 Extremely accessible and affordable

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H16: Ability to concentrate (in relation to noise-related disturbances)**

How often do you experience noise-related disturbances that affect your ability to concentrate on important tasks?

 Often

 Sometimes

 Rarely

 Very rarely

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H17: Sleep disturbances**

How frequently has your sleep been disturbed by noises or activities outside your home over the past month?

 Often

 Sometimes

 Rarely

 Very rarely

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H18: Indoor heating and cooling comfort**

To what extent are you satisfied with your access to adequate cooling and heating at home, work, and elsewhere to keep you comfortable throughout the day and night?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H19: Workplace safety (Quantitative)**

This indicator measures the number of severe workplace injuries reported to the Occupational Safety and Health Administration (OSHA) (i.e., amputation, in-patient hospitalization, or loss of an eye) per 100,000 residents in the past year in your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**H20: Asthma prevalence (Quantitative)**

This indicator measures the percentage of the population in your city/town who have asthma.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**H21: Obesity prevalence (Quantitative)**

This indicator measures the percentage of the population in your city/town who are obese.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**H22: Percentage of population with disabilities (Quantitative)**

This indicator measures the percentage of the population in your city/town with disabilities (difficulties with hearing, vision, cognitive, ambulatory, self-care, or independent living).

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

### Economic Indicators

**E1: Household disposable income**

Approximately how much of your combined household income is left after paying taxes and basic household expenses (i.e. mortgage/rent, utilities, insurance, loan and debt payments, food, etc.)?

 0-10%

 11-20%

 21-30%

 31% or more

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E2: Ability of household income to meet the basic needs of the household**

What statement best describes the state of your current combined household income?

 It does not meet our basic needs

 It meets only our basic needs and does not allow for savings or non-essential spending

 It meets our basic needs and allows for some savings and non-essential spending

 It meets our basic needs and allows for a great deal of savings and non-essential spending

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E3: Ability to afford unexpected expenses**

If you had an unexpected emergency expense of $400, how much of a burden would it be?

 A large burden

 A moderate burden

 A small burden

 Not a burden

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E4: Comparative income**

How do you think your income level compares to others in your community?

 Much lower

 Slightly lower

 About the same

 Higher

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E5: Access to financial resources**

What types of financial resources are currently available to you? (Check all that apply)

 Savings, cash or physical assets which could be sold

 Credit, loans or equity from physical assets

 Income from employment, endowment or trust fund payments or other regular payments

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E6: Housing affordability**

How affordable do you believe the housing is in your community?

 Not at all affordable

 Somewhat affordable

 Affordable

 Very affordable

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E7: Healthcare affordability**

To what extent does the healthcare you can afford meet your healthcare needs?

 Not at all

 Not very well

 Moderately well

 Fully

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E8: Access to affordable childcare**

If you have children under 5 years of age, what statement best describes your access to affordable childcare?

 None or insufficient access

 Somewhat insufficient access

 Somewhat sufficient access

 Sufficient access

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E9: Job satisfaction**

In general, how satisfied are you with your current work/employment?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E10: Job security**

If you are currently employed, how secure are you in your current work situation in terms of being fired or laid-off?

 Very insecure

 Somewhat insecure

 Somewhat secure

 Very secure

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E11: Time at work**

If you are employed, in the last year, how many hours did you work per week on average?

 More than 80

 61-80

 41-60

 40 hours or less

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E12: Work/leisure balance**

About how many hours did you have for leisure activities (i.e. personal interests, hobbies, relaxation, etc.) outside of work, sleep and regular chores last week?

 0-4

 5-9

 10-14

 15+

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E13: Opportunities for advancement**

How satisfied are you with opportunities for growth and advancement at your current workplace?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E14: Opportunities for acquiring new information and skills**

What statement best describes opportunities available to you for vocational training or other educational programs that could improve your work-related skills?

 No opportunities

 Very few opportunities

 Some opportunities

 Abundant opportunities

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**E15: Household income (Quantitative)**

This indicator measures the median household income in your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E16: Job opportunities (Quantitative)**

This indicator measures the number of job openings per thousand people (age 16+) in your city or town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E17: Economic growth (Quantitative)**

This indicator measures the growth in Gross Domestic Product (GDP) in your city over the past year.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E18: Unemployment rate** **(Quantitative)**

This indicator measures the percentage of the population in your city/town that works less than 14 hours per week.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E19: Percentage of people living below poverty line (Quantitative)**

This indicator measures the percentage of the population living below the poverty line in your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E20: Housing affordability (Quantitative)**

This indicator represents the current ratio of median housing value to median household income in your community as an indicator of the housing affordability.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E21: Homelessness (Quantitative)**

This indicator measures the current number of homeless persons per 10,000 people in your county.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E22: Gender gap (Quantitative)**

This indicator measures the current average wage earnings for women as a percentage of the average wage earnings of men in your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**E23: Percentage of high school graduates (Quantitative)**

This indicator measures the percentage of the population in your city/town that has earned a high school diploma or higher degree.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

### Transportation Indicators

**T1: Traffic congestion**

How often does traffic congestion inconvenience or bother you as you go about your day-to-day activities?

 Often

 Sometimes

 Rarely

 Almost never

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T2: Access to transportation**

To what extent do you have the means to get where you need to go on a daily basis?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T3: Satisfaction with public transportation**

How satisfied are you with your local public transportation options (e.g., local buses, commuter buses, subway, commuter trains, ferry, bike share)?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T4: Transportation system redundancy**

If your usual form of transportation were unavailable tomorrow, could you use an alternative mode of transportation to accomplish all of your scheduled tasks?

 Definitely not

 Probably not

 Probably

 Definitely

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T5: Maintenance of transportation infrastructure**

How satisfied are you with maintenance of your local transportation infrastructure (e.g., roads, sidewalks, stations, buses, trains, subways)?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T6: Bicycle and pedestrian routes**

How satisfied are you with the connectivity and accessibility of safe routes for biking (e.g., layout of bike lanes, width of roads, availability and location of trails) and walking (e.g., sidewalks, crosswalks) in your community?

 Dissatisfied

 Somewhat Dissatisfied

 Somewhat Satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T7: Access to transportation by vulnerable populations**

Compared to everyone else in your community, how much access to transportation (including public transportation, paratransit services, and more) do you think vulnerable populations (e.g., elderly, disabled, low income, non-English-speaking persons) have?

 Much less access

 Slightly less access

 About the same amount of access

 Greater access

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**T8: Satisfaction with nearest airport**

How satisfied are you with the products and services provided by your nearest airport (flight destinations, communication regarding flight path changes, getting to and from the airport, etc.)?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T9: Traffic congestion (Quantitative)**

This indicator measures traffic congestion in your city/town through travel time index (TTI), which is the time penalty for a trip on an average day (for example, a trip that normally takes 20 minutes would take 26 minutes with a TTI of 1.3 [20 x 1.3 = 26]).

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**T10: Active transportation for commuting (Quantitative)**

This indicator measures the percentage of workers (16+) in your city/town that walk or ride a bicycle as their primary means of transportation to work.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**T11: Public transportation for commuting (Quantitative)**

This indicator measures the percentage of workers (16+) in your city/town that use public transportation as their primary means of transportation to work.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**T12: Vehicle safety (Quantitative)**

This indicator measures the number of vehicle traffic fatalities over the past year in your county (including passengers, pedestrians, cyclists and others) per 100,000 residents.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

### Social Relationships Indicators

**S1: Feeling of belonging to community**

To what extent do you feel that you are a valued member of your social circles (consider friend groups, neighborhood, online communities in which you are active, spiritual or religious communities, professional associations, and advocacy or volunteer groups)?

 Not valued

 Somewhat valued

 Valued

 Valued to a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S2: Social connectedness**

How happy are you with your relationships with other people such as family, friends, neighbors, and coworkers?

 Very unhappy

 Somewhat unhappy

 Somewhat happy

 Very happy

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S3: Connection with neighbors**

How often do you have positive interactions with your neighbors, local shopkeepers, etc.?

 Almost never

 Seldom

 Sometimes

 Often

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S4: Satisfaction with community events**

How satisfied are you with the community events (e.g., concerts, plays, cultural fairs, museums, art spaces and galleries, visits to historical locations) in or near your town?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S5: Time off work (weekends, vacations, etc.)**

How satisfied are you with the amount of time you have off work, including holidays, weekends, vacation, etc.?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S6: Volunteerism**

Within the last year, how often did you volunteer for an organization (e.g., non-profit, church, school, political party, civic organization, club)?

 Not at all

 1-5 times

 6-12 times

 More than 12 times

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S7: Acts of service or assistance**

How often do you voluntarily assist others with either small or large tasks or problems?

 Often

 Sometimes

 Rarely

 Almost never

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S8: Religious or spiritual engagement**

To what extent are you engaged in a like-minded community (religious, spiritual, etc.)?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S9: Feeling that most people are trustworthy**

Generally speaking, how much do you believe that other people can be trusted?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S10: Resolution of conflicts with others**

How easily are you able to resolve conflicts with others?

 Not easily. Conflicts frequently become unfriendly interactions that are stressful.

 With significant effort, but most of the time I find a resolution.

 Somewhat easily. There are personal conflicts in my life, but I’m able to find resolution.

 Easily. I rarely have a personal conflict that I can’t resolve in a respectful manner.

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**S11: Experience of discrimination**

How often do you feel that you experience discrimination because of your race, ethnicity, gender identity, age, sexual orientation, disability or some other factor?

 Often

 Sometimes

 Rarely

 Almost never

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

### Local Governance/Community Services Indicators

**G1: Satisfaction with public services**

How satisfied are you with the public services (water, sewer, electricity, telecommunications, waste removal, emergency services, etc.) in your community?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G2: Access to local services**

To what extent do you personally have timely access to the local services most important to you (senior centers, youth centers, recreation, police and fire, delivery services, etc.)?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G3: Equitable access to local services**

In your opinion, to what extent is access to local services (senior centers, youth centers, recreation, police and fire, delivery services, etc.) in your community equitable (fully available to all community members)?

 Not equitable

 Somewhat inequitable

 Mostly equitable

 Fully equitable

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G4: Quality of public education system**

How would you rate the quality of the public education system in your town?

 1 - Very low

 2

 3

 4 – Very high

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G5: Community safety**

How safe do you feel in your community?

 Very unsafe

 Somewhat unsafe

 Somewhat safe

 Very safe

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G6: Emergency notification system(s)**

Are you aware of your community's emergency notification system(s), and if so how satisfied are you with the system(s)?

 I am not aware

 I am aware but not satisfied

 I am aware and somewhat satisfied

 I am aware and very satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G7: Waste diversion**

How satisfied are you with the municipal options available to you for diverting waste from landfills, (i.e. recycling, composting, bulk item removal, electronic waste collection, etc.)?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G8: Availability of services for disabled persons**

To what extent do you feel that the services and assistance provided to disabled persons in your community is sufficient?

 Such services and assistance need extensive expansion/upgrades/improvements.

 Such services and assistance require some expansion/upgrades/improvements.

 Such services and assistance are relatively good.

 Such services and assistance are very good.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G9: Community resilience**

How confident are you that your community is prepared for and can effectively recover from future disasters, both climate related and other (hurricanes, earthquakes, floods, extreme storms, terrorist attacks, fires, etc.)?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G10: Perception that your input matters in government**

How important do you feel your input is to your local government?

 Not very important

 A little important

 Moderately important

 Very important

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G11: Trust in public officials**

How would you rate your trust of public officials in your city/town (i.e. elected officials, law enforcement, legal system, etc.)?

 Very low

 Moderately low

 Moderately high

 Very High

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G12: Local commitment to long-term planning**

To what extent is your community engaged in long-term planning?

 Not at all

 Very little

 Somewhat

 To a great extent

 I do not know

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G13: Consideration of vulnerable populations**

In your opinion, to what extent is public infrastructure (buildings, transportation infrastructure, signage) in your community designed to accommodate vulnerable populations (elderly, disabled, low income, non-English-speaking persons, etc.)?

 Not at all

 Very little

 Somewhat

 To a great extent

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G14: Support available to caregivers**

If you have children or other people who depend on you for care in your household, how much support (i.e. financial subsidies, family support, social programs, care centers, etc.) is available to you?

 No support

 Very little support

 Some support

 A great deal of support

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G15: Emergency medical service response time (Quantitative)**

This indicator measures the most recent year’s average response times (in minutes) for emergency medical service calls in your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G16: Violent crime (Quantitative)**

This indicator measures the current annual number of violent crimes reported per 10,000 residents in your city/town.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**G17: Voter turnout (Quantitative)**

This indicator measures the percentage of voters that have participated in elections in your county (average of local and presidential elections) over the past four years.

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

### Example Supplemental Indicators and Related Survey Questions

**EN\_: Access to parks and natural spaces**

How satisfied are you with the accessibility and safety of parks, natural spaces, or green spaces in your community?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to quality of life in your community?

 Not very important

 A little important

 Moderately important

 Very important

**H\_: Frequency of happy moments**

How often do you experience special moments (notable happiness from something such as a child, partner, helping someone, accomplishing something new or difficult) that boost your happiness and may sustain you through more challenging parts of your life?

 Almost never

 Rarely

 Sometimes

 Often

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**H\_: Spirituality or faith (as related to health)**

Do you feel as though your spirituality or faith (or lack thereof) positively impacts your physical, mental, or emotional health?

 1 – Strongly agree

 2

 3

 4 – Strongly disagree

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T\_: Quality of transportation infrastructure**

How satisfied are you with your community's transportation infrastructure (roads, bridges, tunnels, airports, etc.)?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**T\_: Transparency in airport planning**

How satisfied are you with transparency and communication from your nearest airport concerning financing, planning, and related impacts of airport property development projects?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G\_: Storm water runoff infrastructure capacity**

Do you feel as though the storm water runoff infrastructure capacity is sufficient in your community (consider frequency of localized flooding, accessibility of roads during a storm event, storm drain capacity, etc.)?

 1 – Strongly agree

 2

 3

 4 – Strongly disagree

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G\_: Condition of existing public infrastructure**

How satisfied are you with state of repair of existing public infrastructure (public buildings, roads, bridges, etc.) in your community?

 Dissatisfied

 Somewhat dissatisfied

 Somewhat satisfied

 Satisfied

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G\_: Trust in law enforcement**

How would you rate your trust of law enforcement in your city/town?

 Very low

 Moderately low

 Moderately high

 Very High

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

**G\_: Trust in legal system**

How would you rate your trust of the legal system?

 Very low

 Moderately low

 Moderately high

 Very high

How important is this indicator to your overall quality of life?

 Not very important

 A little important

 Moderately important

 Very important

Respondent Demographic Information

1. **Please provide your zip code:**

**2. Please select the option that best describes your current housing situation:**

 Renter

 Owner

 Subsidized housing

 Living with family or friends (no rent)

 Shelter or other free housing

 Prefer not to say

**3. What is your current marital status?**

 Single, never married

 Married or domestic partnership

 Widowed

 Divorced

 Separated

 Prefer not to say

**4. What is the highest level of education that you have completed?**

 No schooling or some schooling (Grade 1 through 11)

 High school graduate, diploma or the equivalent (e.g., GED)

 Some college credit, no degree

 Trade or vocational school, or Associate degree

 Bachelor’s degree

 Master’s degree or other advanced degree

 Prefer not to say

**5. What is your gender identity?**

 Male

 Female

 Other/Non-binary/ third gender

 Prefer not to say

**6. What is your age?**

 18-24

 25-34

 35-44

 45-54

 55-64

 65-74

 75-84

 85+

 Prefer not to say

**7. Please select the option that best describes your ethnic or racial identity:**

 White, non-Hispanic

 Hispanic, Latino, or Spanish origin

 American Indian or Alaskan Native

 Asian

 Native Hawaiian or other Pacific Islander

 Black or African American

 Two or more races

 Prefer not to say

**8. Please select the option that best describes your sexual orientation:**

 Straight or Heterosexual

 Gay or Lesbian

 Bisexual

 Other

 Prefer not to say

**9. Approximately how many miles do you live from your closest commercial service airport?**

 0-2 miles

 2-5 miles

 5-10 miles

 10-15 miles

 15-20 miles

 20 + miles

**10. Are you a primary caregiver?**

 No

 Yes, of dependent minors / children

 Yes, of adult relatives

 Yes, of non-relatives

 Yes, of disabled persons

 Yes, other

 Prefer not to say