

3D: Future and Emerging Capacity

➤ Major Points/Takeaways

1. Problem statement identification and consensus is crucial in development of effective performance measures.
2. Number of performance measures being tracked should be controlled carefully.
3. We need good performance metrics for assessing MTS resilience.
4. Use of automation such as PDA's that facilitate standardization for the collection of data.
5. The formation of a top level team (CMTS?) to define a set of performance measures to assess the national MTS.