

Establishing Transportation Asset Management as a Core Business Process: Indiana DOT's Experience

by

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for

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Topics

1. Makeup of Indiana DOT
2. Timeline to a structured business process
3. Databases and management systems
4. Annual work flow of systems assessment & project programming
5. Project scoring & grading
6. Program performance measures & standards
7. Lessons learned



Indiana



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Indiana

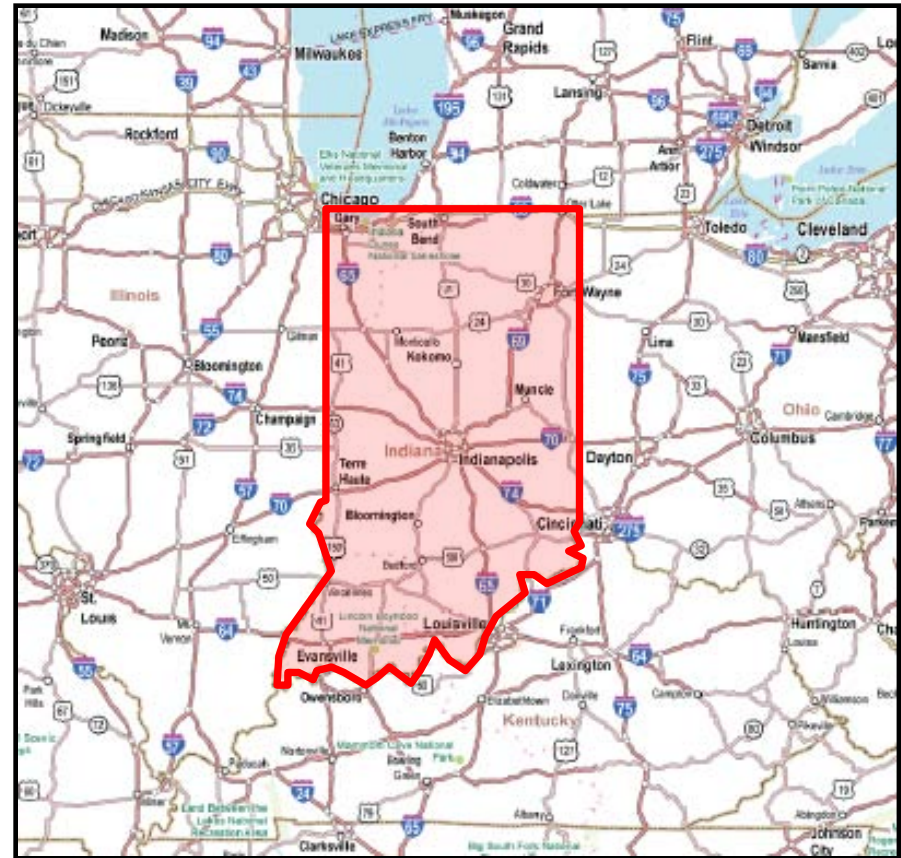


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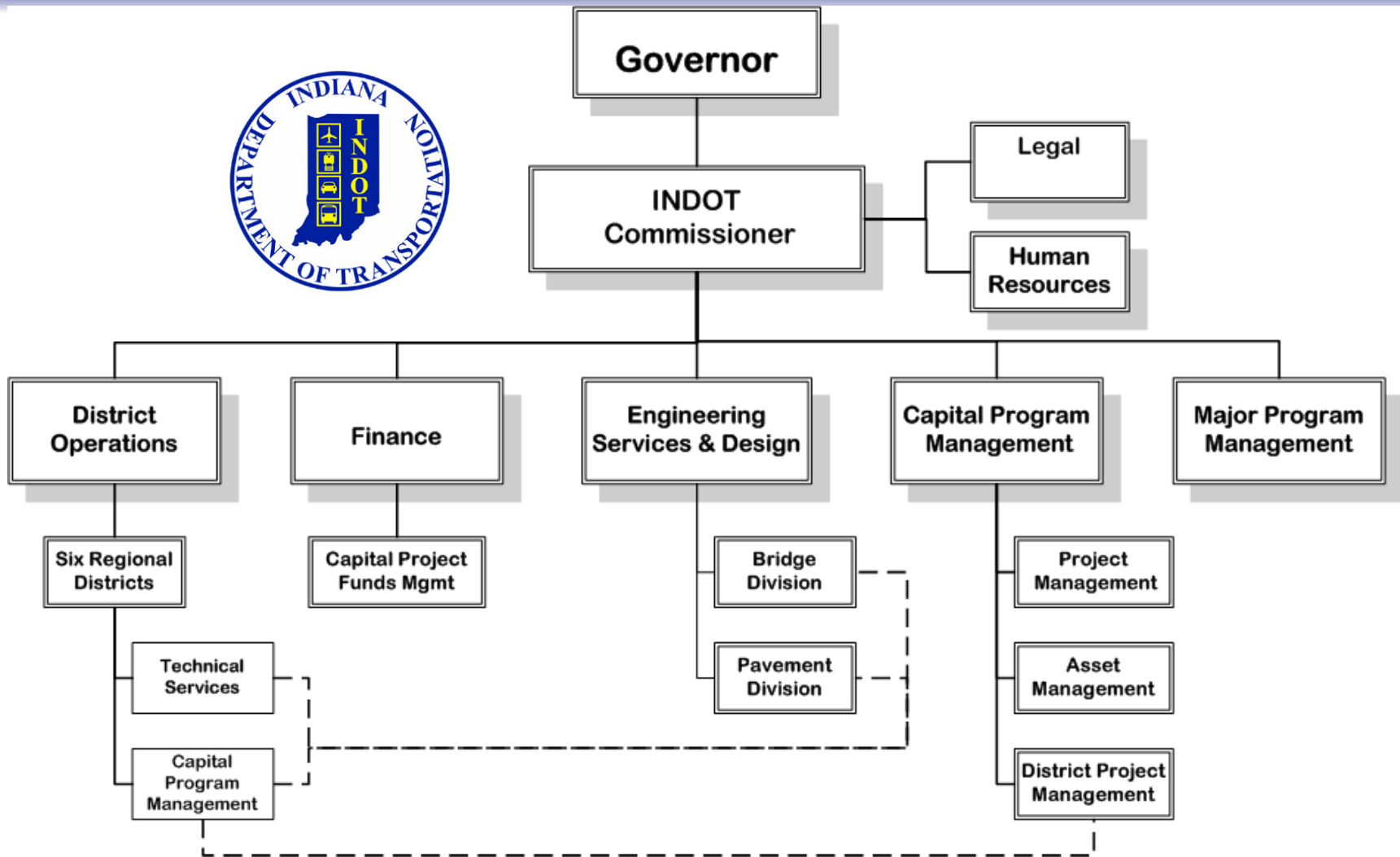


Indiana

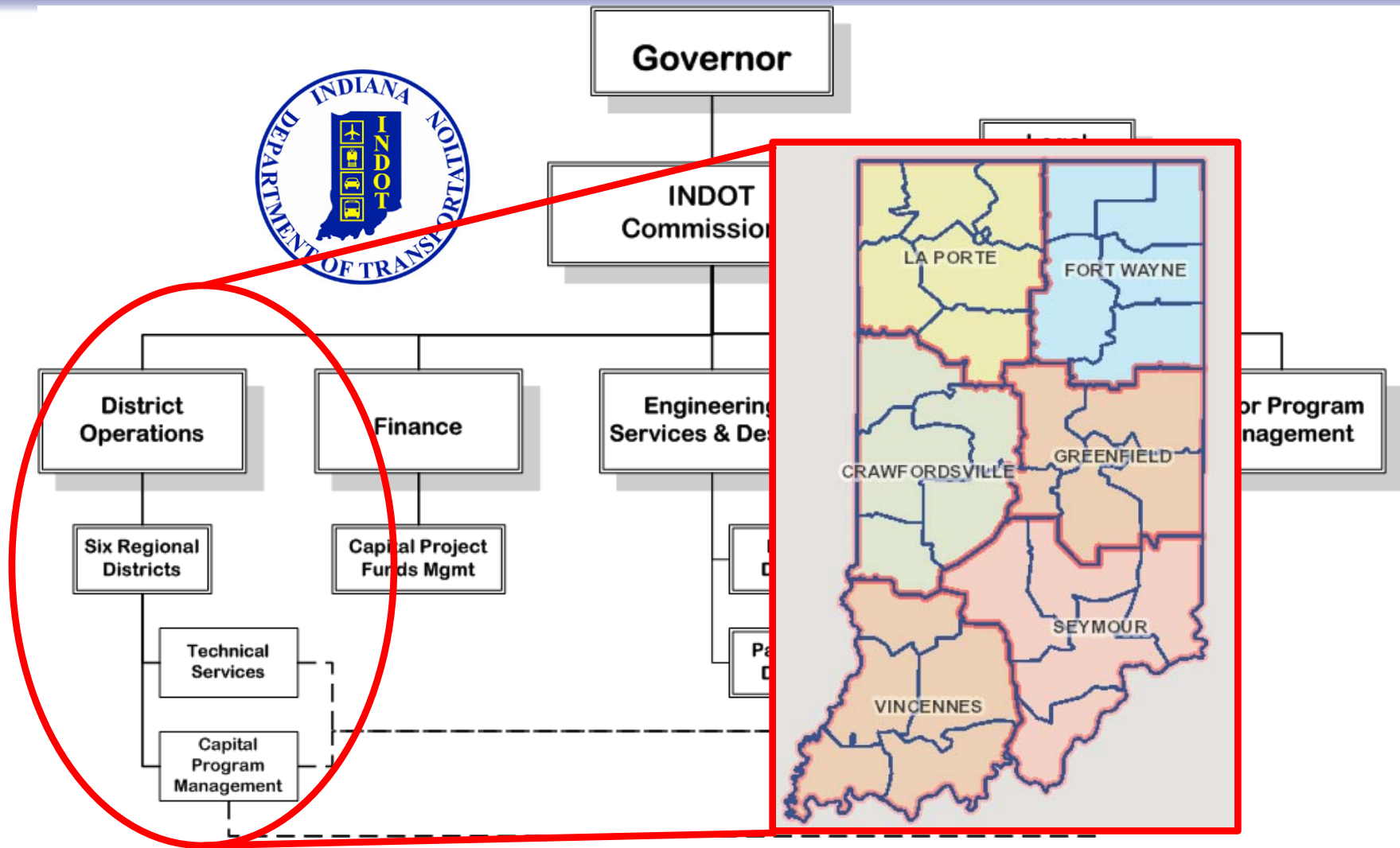
- Crossroads of America
- $\approx 97,000$ Public road miles
 - $\approx 11,150$ total miles: INDOT manages (11.5%)
- $\approx 1,170$ Interstate miles
- $\approx 19,000$ Bridges
 - 5,430: INDOT manages



Indiana Department of Transportation



Indiana Department of Transportation



Timeline: INDOT's Evolution into TAM

'09

- June: INDOT / FHWA TAM Self Assessment
- November: Commissioner Reed recognizes INDOT's business need towards TAM.



Timeline: INDOT's Evolution into TAM

'09 → '10

- January ⇒ March: Process & Structure Development
- March: Asset Team 1st Meeting, 1st Workshop
- June: Asset Teams prioritize FY 11-15 Program
- August: 2016 Call for Projects



Timeline: INDOT's Evolution into TAM

'09 → **'10** → **'11**

- June ⇒ November : Process Improvements
- July: 2nd Asset Management Workshop
- August: FY 12-16 Program Review
- December: FY 17 Call for Projects



Timeline: INDOT's Evolution into TAM

'09 ➡ **'10** ➡ **'11** ➡ **'12**

- January ➡ February: Development of agency's performance goals and measures.
- April: Executive review of performance goals and measures



Inventory Systems

- **Primary road inventory**
- **Bridge & small structure inventory & inspection**
- **Pavement inventory & condition**
- **Traffic crash records**
- **“Maintenance” inventory**



Management Systems: Model Components

- **Asset inventory & status**
- **Deterioration or growth equations**
- **Treatment logic**
- **Cost of various treatments**
- **Effects of various treatments (resets)**
- **Benefit-cost & optimization modules**

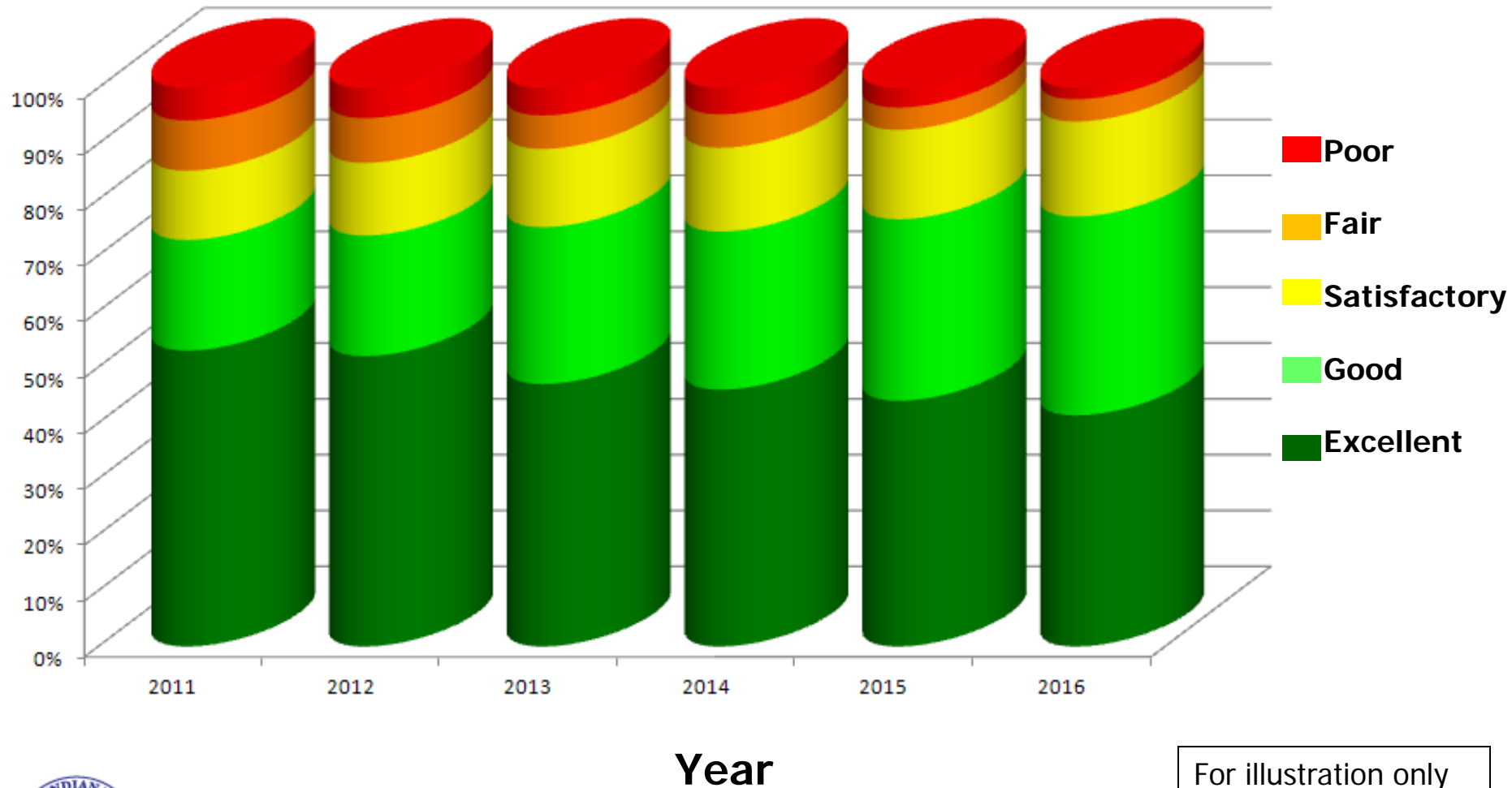


Management Systems: Uses

- **Forecasting system performance of selected projects**
- **Testing sensitivity of system performance to various budget scenarios over time**
- **Estimating investment levels to achieve a certain performance target**
- **Identifying candidate projects**



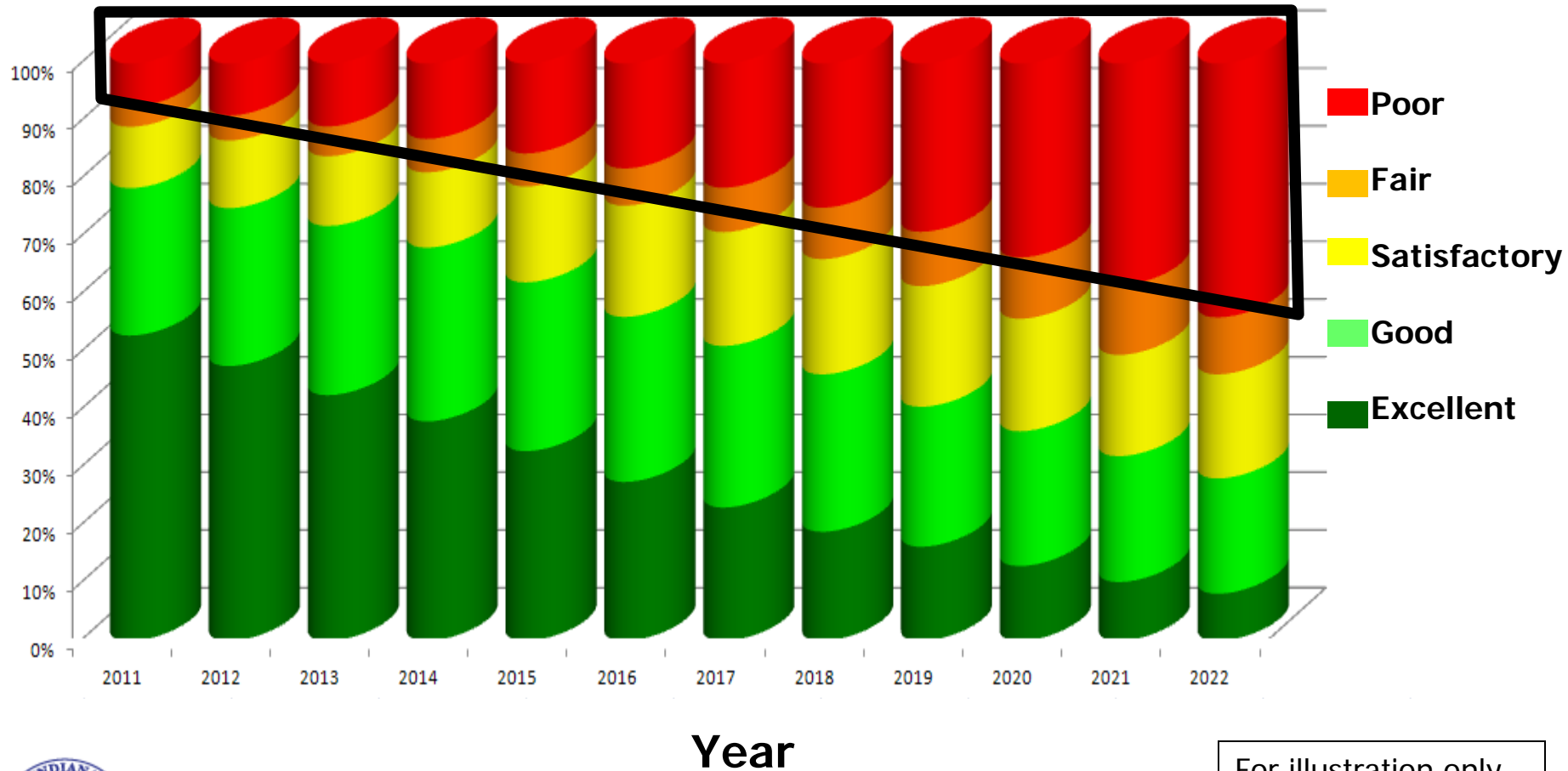
Management Systems: Uses



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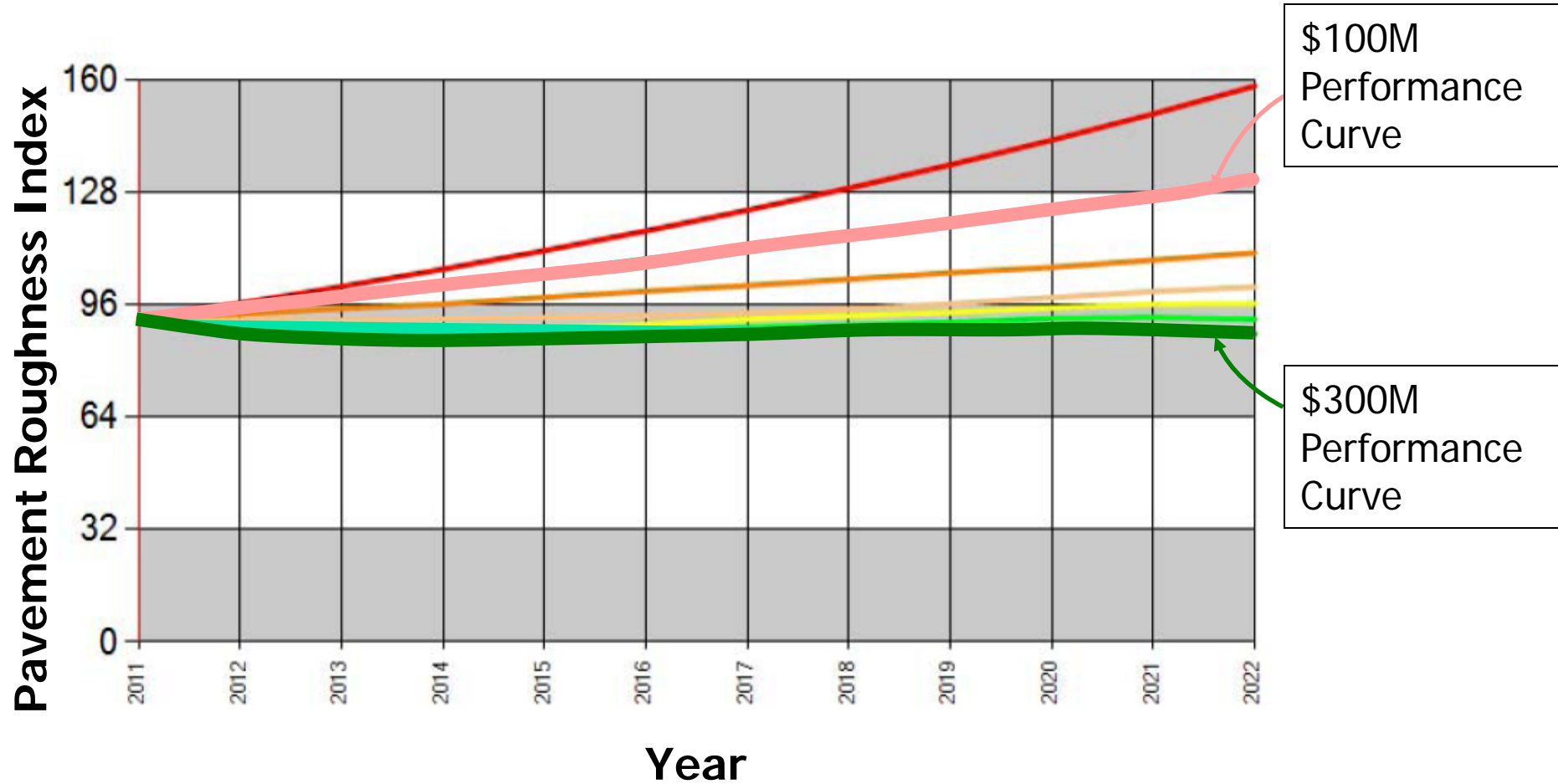


Management Systems: Uses



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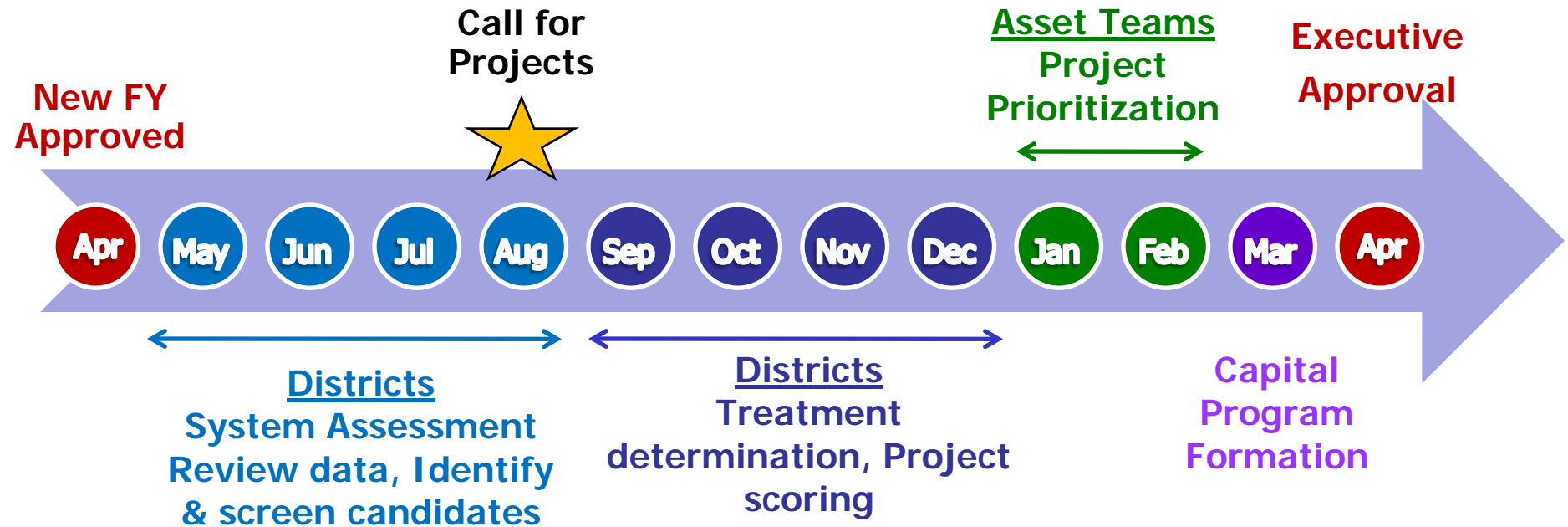
Management Systems: Uses



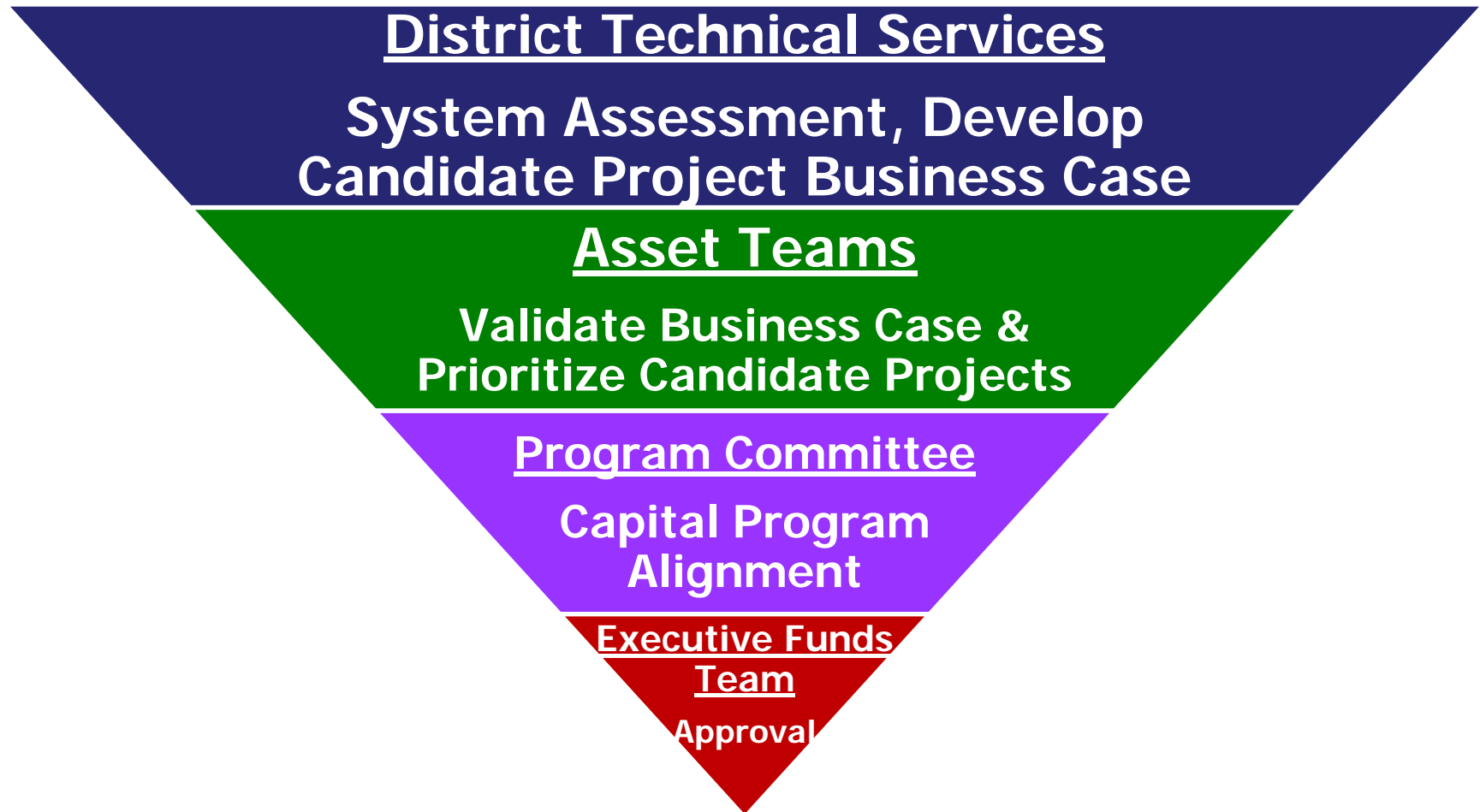
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Annual Cycle



Decision Making Model



Decision Making Model

District Technical Services System Assessment, Develop Candidate Project Business Case

- PROJECT SPONSOR
 - System assessment & data collection
 - Needs identification & verification
 - Analysis of treatment options
 - Project scoring
 - Submission of project candidates



Decision Making Model

District Technical Services

System Assessment, Develop
Candidate Project Business Case

Asset Teams

Validate Business Case &
Prioritize Candidate Projects

- Committee of technical experts
- Scoring business rules
- Statewide need verification
- Project prioritization (A thru D, F)



Bridge Asset Team

Bridge Asset Team

Bridge Replacements

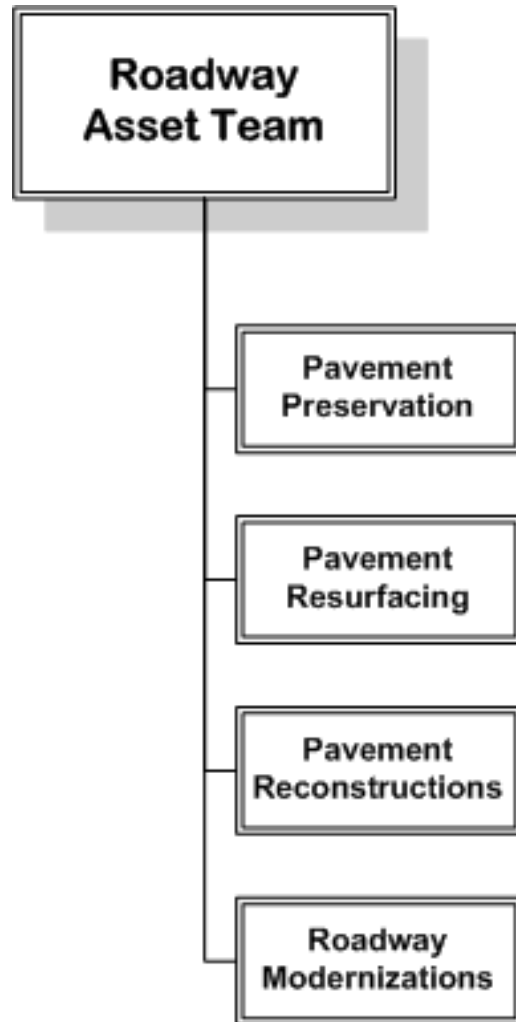
Bridge Rehabilitations

Bridge Maintenance

Small Structures



Roadway Asset Team



Mobility Asset Team

**Mobility
Asset Team**

**New Road
Construction**

**Added
Capacity**

**Spot Congestion
Relief**



Traffic Safety Asset Team

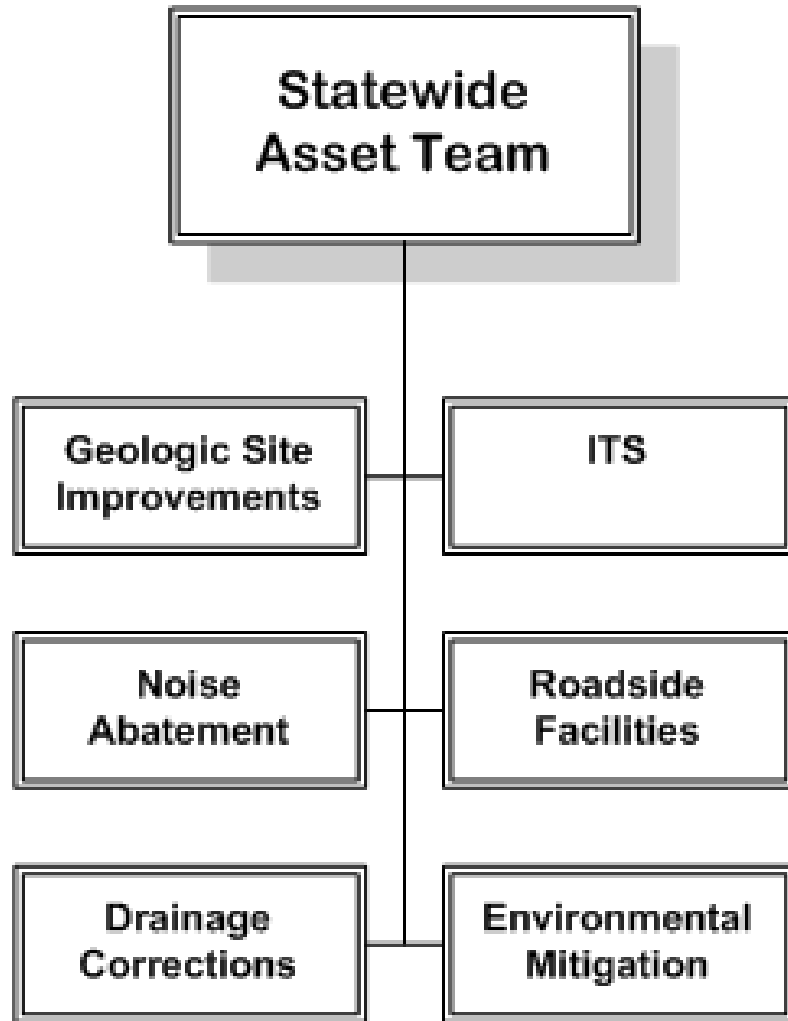
**Traffic Safety
Asset Team**

**Systematic
Improvements**

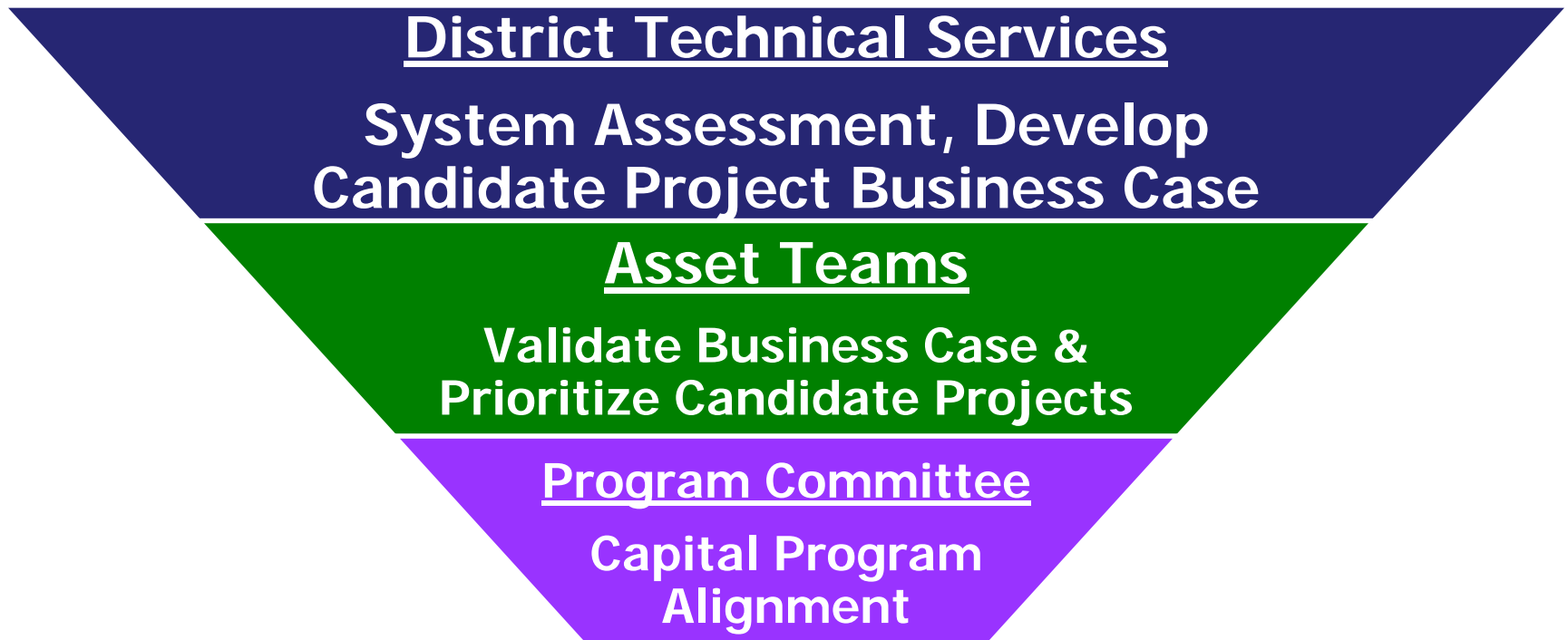
**Serious Crash
Locations**



Statewide Asset Team



Decision Making Model

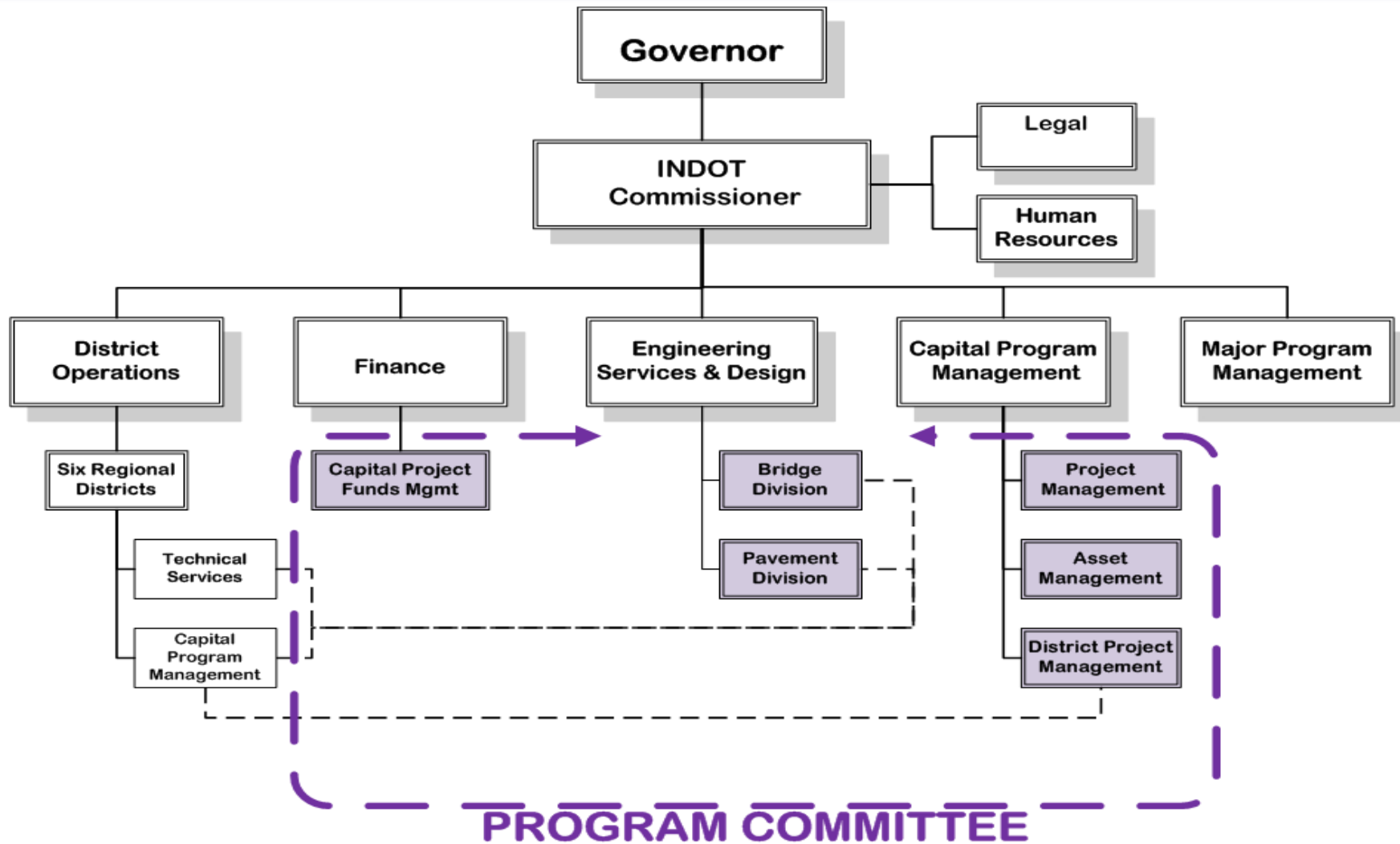


- Six core business directors
- Business recommendations and decision making
- Fiscal constraint & performance based

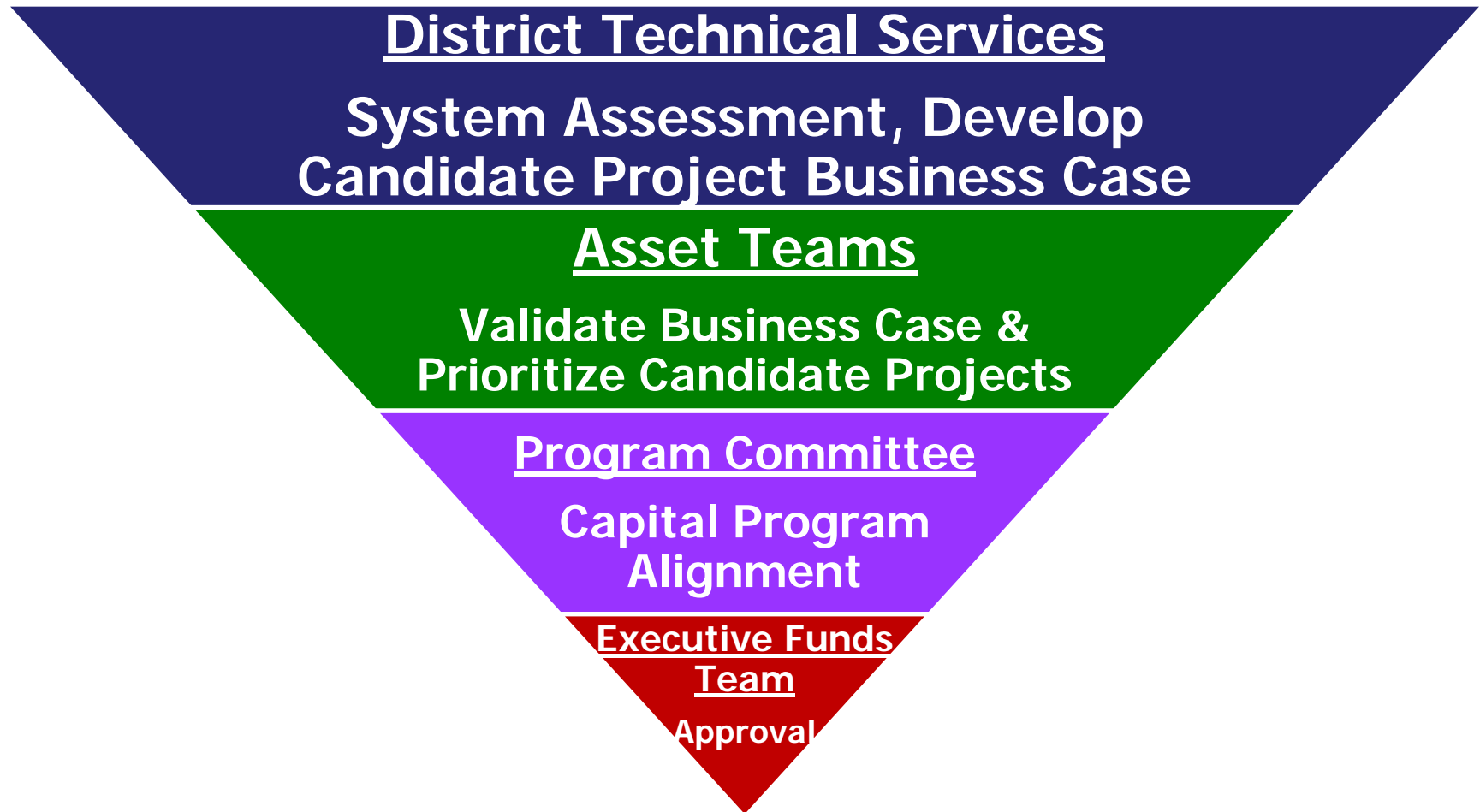
Program alignment based on asset team prioritizations



Program Committee



Decision Making Model



- Approving authority



Project Scoring & Grading

- **Unique procedure established for each of 5 functional / program areas**
- **Multiple scoring factors**
- **Defined scoring method for each factor**
- **Scaled 0 to 5 points for each factor**
- **0-5 points then weighted**
- **Common score range 0-100**
- **Supplementary factors/points**



Project Scoring & Grading: Scoring Factors

- State of physical infrastructure or level of service
- Cost-effectiveness
- System priority and sheer traffic
- Route continuity
- Interest
- Economic impact / opportunity
- Others specific to program



Project Scoring & Grading: An Example (Factor #3)

Calculate Mobility Effectiveness Index (MEI)

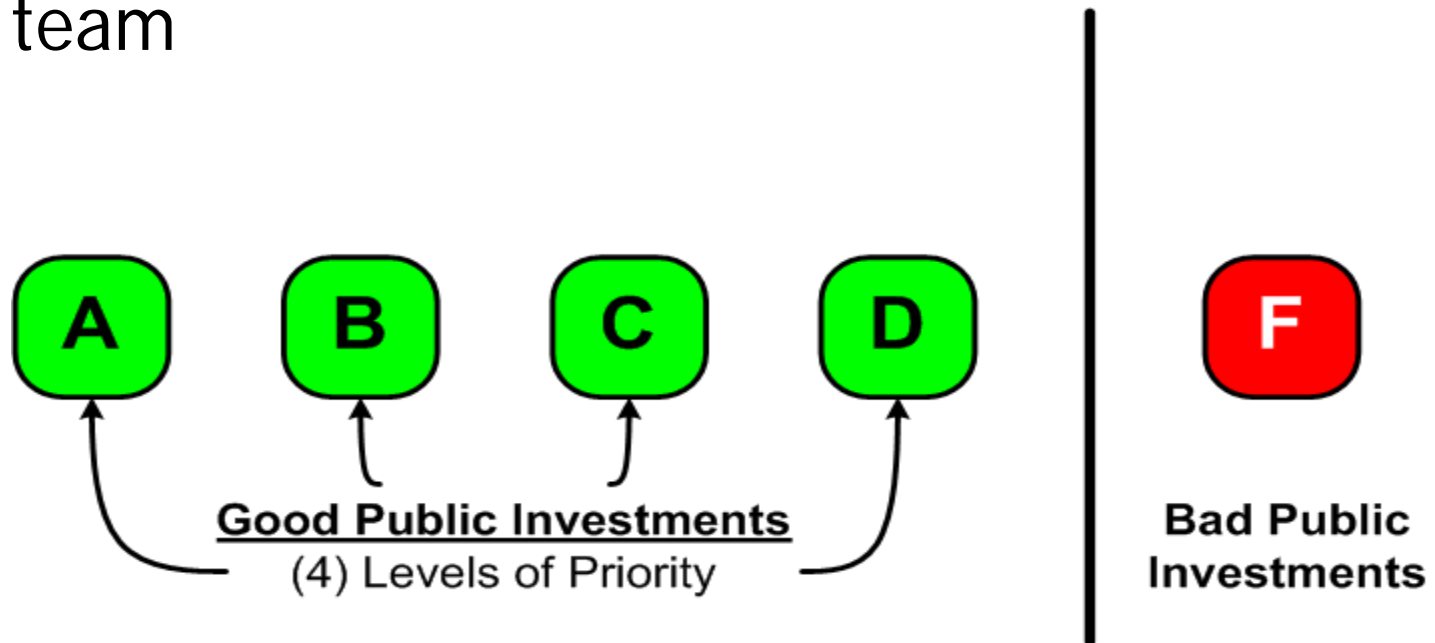
	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Mobility Effectiveness Index															
2	Non-Editable	Overridable	Key Result													
3																
4	Target LOS	Design LOS C														
5	Existing Conditions with Future Traffic								Proposed Action with Future Traffic							
6	LOS Item	Type	Input Length	DHV	Length	LOS	Rank	Wt	Type	Input Length	DHV	Length	LOS	Rank	Wt	
7	Mainline	2-lane Dir	1.5	2000	1.5	E	5	15000	Multi-Lane	1.5	1800	1.5	B	2	5400	
8	Intersection #1	Signal (3-leg)		2300	0.3	F	6	4140	Signal (3-leg)		2100	0.3	B	2	1260	
9	Intersection #2	Signal (4-leg)		2600	0.4	F	6	6240	Signal (4-leg)		2400	0.4	B	2	1920	
10		Ramp Proper														
11	Sums	2-lane Dir			2.2	4730	5.36575	25380				2.2	4200	2	8580	
12	Overall LOS	2-lane Both				E							B	2		
13	Future Entering AADT	Multi-Lane											16000			
14	Mobility Effectiveness Index	Signal (4-leg)											32			
15		Signal (3-leg)														
16		2-way Stop (4-Leg)														
		2-way Stop (3-Leg)														



Project Scoring & Grading: Numeric Score → Letter Grade

■ Project Prioritization

- Based strictly on score, projects initially placed in one of four quartiles
- Project grade confirmed or reset by asset team



Performance Measures

- **Measures in four core functional areas (and others) established by INDOT:**
 - ❑ Traffic Mobility
 - ❑ Road / Pavement
 - ❑ Bridge
 - ❑ Traffic Safety
- **Continually monitored, re-assessed, and amended**
- **Relevant, integrated with everyday decisions on capital project selection and investment levels across various programs areas**
- **Identified for each measure, select standards/goals focus on long-run performance vision**



Performance Measures: Qualities

1. **Simple, straightforward**
2. **Data available, reliable, and stable**
3. **Data available back in time & capable of being projected**
4. **Captures individual project effects**
5. **Each has corresponding standard or goal**



Lessons Learned

- Evolutionary: Expect Change
- Don't expect perfection
- Keep it simple
- Decision making: Right staff / skillset
- View recommendations / communication from layperson perspective



Lessons Learned

- Inclusive of entire agency will produce better buy-in and results.
- Understanding current state prior to developing meaningful performance goals.
- Executive leadership/support



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