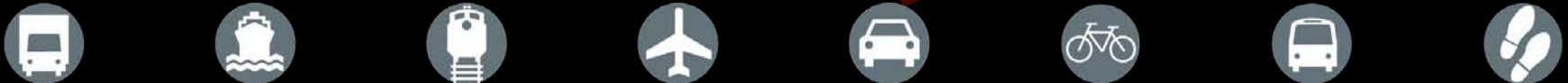




# Performance Management at the Minnesota Department of Transportation

9<sup>th</sup> National Conference on Transportation Asset Management  
April 17, 2012

*Your Destination... Our Priority*

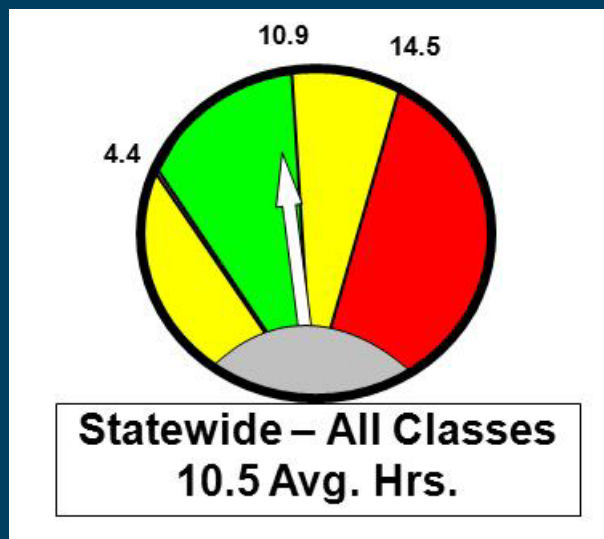


# Overview

- ▶ MnDOT's early history with performance management
- ▶ Recent practice – performance based planning
- ▶ New direction – incorporating risk



# Performance Management History



- ▶ 1990s – Began developing performance management tools
  - Maintenance Measures
- ▶ 2000s – Dashboards and regular reports to Commissioner’s Staff
- ▶ 2003 – First performance-based statewide plan



# Target Setting

- ▶ Generally policy-based
- ▶ Factors in setting MnDOT targets
  - Legal-regulatory
  - Safety, risk, engineering
  - Customer research
  - Cost efficiency over life cycle
  - Historical baseline
  - Vision
- ▶ Not constrained by funding levels, but realistic



# Performance Management Cycle



# Performance-based Planning and Programming

## Policy Plan



**Policy 1: Traveler Safety**  
Reduce the number of fatalities and serious injuries for all travel modes

**1.1 Fatalities on All Roads**  
Measure: Annual vehicle-related fatalities on all state and local roads.  
Target: Reduce fatalities to fewer than 500 in 2008 and fewer than 400 by 2016.

**Kelvin's Purpose:** In 2001, Mn DOT partnered with local road engineers, law enforcement, emergency responders, and public health professionals in a shared initiative known as "Farewell Zero Deaths (TZD)". Based on this initiative, Mn DOT established the number of traffic-related fatalities as the state's safety performance measure. The mission of TZD is "To save Minnesota travelers zero deaths on our roads, using Education, Enforcement, Engineering, and Emergency Services."

**Source:** Minnesota Department of Public Safety (DPS)


**Reporting Office:** Mn DOT Office of Traffic Safety and Technology

**Methodology:** Accident reports are required for all crashes that occur or originate on a public way and that involve injury or total property damage of greater than \$1,000. State and local law enforcement professionals file reports with the Department of Public Safety Office of Driver and Vehicle Services. The Minnesota Department of Public Safety, Office of Traffic Safety, compiles this data and publishes the annual summary report Minnesota Motor Vehicle Crash Facts.

**Trends through 2008:** The annual number of fatalities on Minnesota roadways trended upward between 1995 and 2001. However, since 2001 significant progress has been made in reducing total fatalities from a high of 617 down to 451 in 2008. The following figure shows the fatality trend and target for all state and local roadways in Minnesota.



## Investment Plans



STRATEGIC INVESTMENT PRIORITY	2009 to 2018		PLANNING PERIOD 2019 to 2028		2009 to 2028	
	Need (\$)	% of Need	Need (\$)	% of Need	TOTAL (\$)	% of Total
<b>Traveler Safety</b>	1,780	6%	1,360	4%	3,140	5%
Roadway Enhancements	790		800		1,590	
Capacity Improvements	990		560		1,550	
<b>Infrastructure Preservation</b>	7,080	23%	9,240	29%	16,320	26%
Chapter 152 Bridge Program	2,420		100		2,520	
Other Bridge	720		2,000		2,720	
Pavement	3,600		6,480		10,080	
Other Infrastructure	340		660		1,000	
<b>Mobility</b>	21,760	71%	20,840	66%	42,600	69%
Interregional Corridors	1,740		1,840		3,580	
Greater MN Trade Centers	130		120		250	
Twin Cities Metro Area	19,890		18,880		38,770	
<b>Total Investment</b>	<b>\$30,620 M</b>		<b>\$31,440 M</b>		<b>\$62,060 M</b>	

## Performance Monitoring



**Annual Minnesota Transportation Performance Report 2009**

**Minnesota 2009 Transportation Results Scorecard**

Measure	Score	Target	Trend	Analysis
<b>Traveler Safety</b>	4.11	4.00	↑	Minnesota Traffic Fatalities - All motor vehicle crashes
<b>Infrastructure Preservation</b>	27.4%	24%	↑	Bridges Condition - Close physical condition - All State and Federal
<b>Maintenance</b>	11.1%	10%	↑	State and Local - Frequency of Patching Surface Low Width

Overarching goals, policies, and performance measures that guide investment

Detailed analysis of investments, including expected performance impacts, legislative guidance, and stakeholder input

Regular review of performance in each policy area





# Key Components

- Impact of recent expenditures on performance trends
- Costs to meet performance-based needs
- Investment direction for projected revenue
- Planned investments and associated outcomes
- Implementation strategies that use available resources wisely
- Risk Assessment





# Major Consideration: Minnesota GO Planning Process

## Minnesota GO 50-year Vision

Desired  
Outcomes

Guiding  
Principles

## Statewide Multimodal Transportation Plan

Multimodal  
Objectives  
Strategies

## State Highway Investment Plan

Mode-Specific Strategies &  
Guidance

Performance Measures &  
Performance-Based Needs

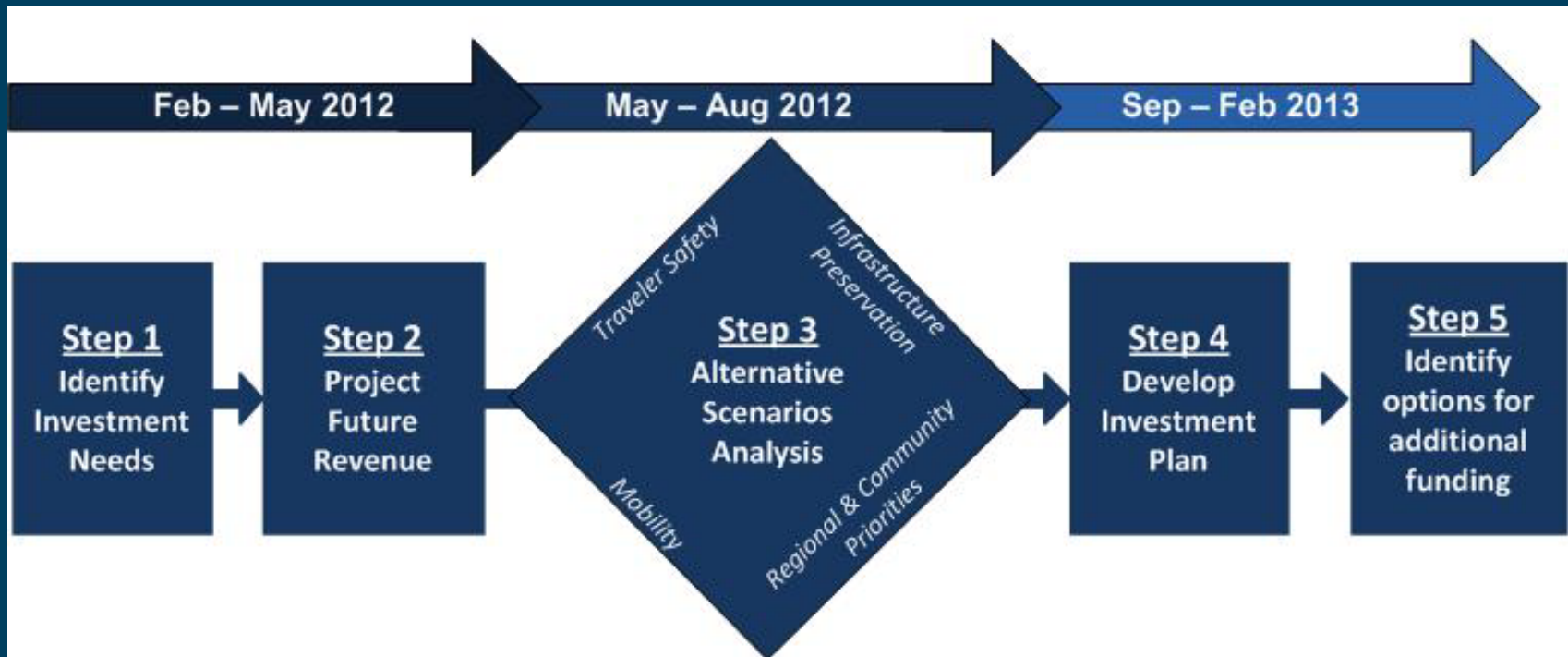
Investment Tradeoffs

System Priorities & Definition



# Plan Development: 5-Step Process

Objective: Refine traditional 5-Step Process to address evolving plan considerations (vision, reauthorization, risk.)

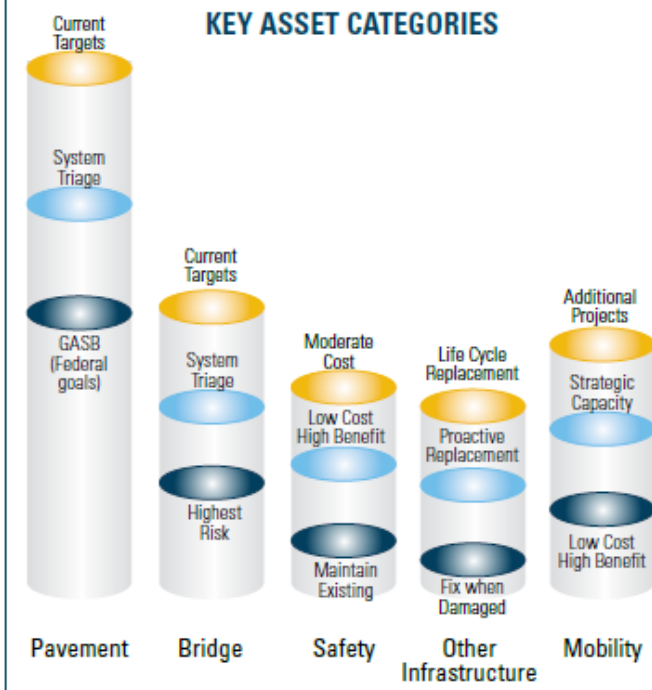
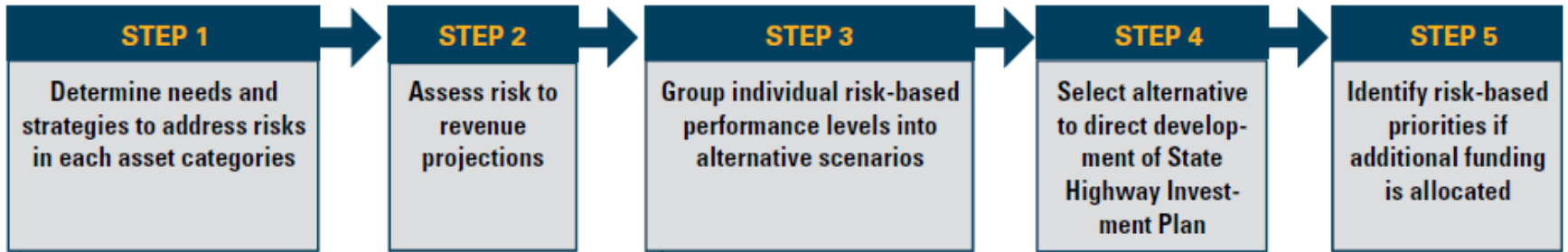


# Key Process Changes

- **Integrate Performance Planning & Risk Assessment**
  - Utilize risk assessment to produce several “Performance Level” options within each individual performance category. Define outcomes associated with each level.
- **Broaden evaluation of alternative scenarios**
  - Internal: Develop & evaluate “Performance Level” options across categories. Generate several alternative scenarios & associated outcomes for public discussion
  - External: Solicit stakeholder feedback



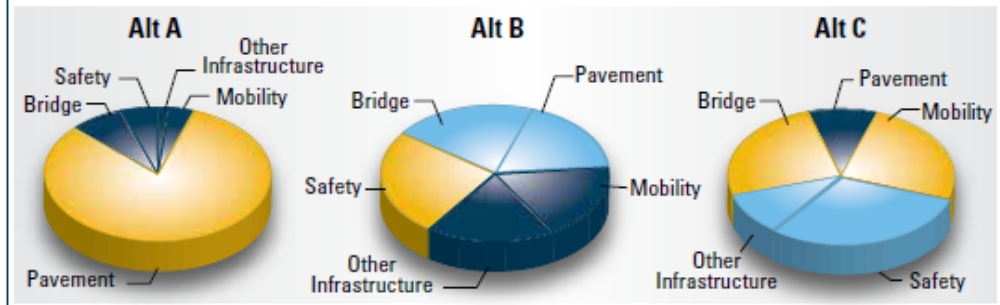
# How will Risk be Incorporated into the Highway Investment Planning Process?

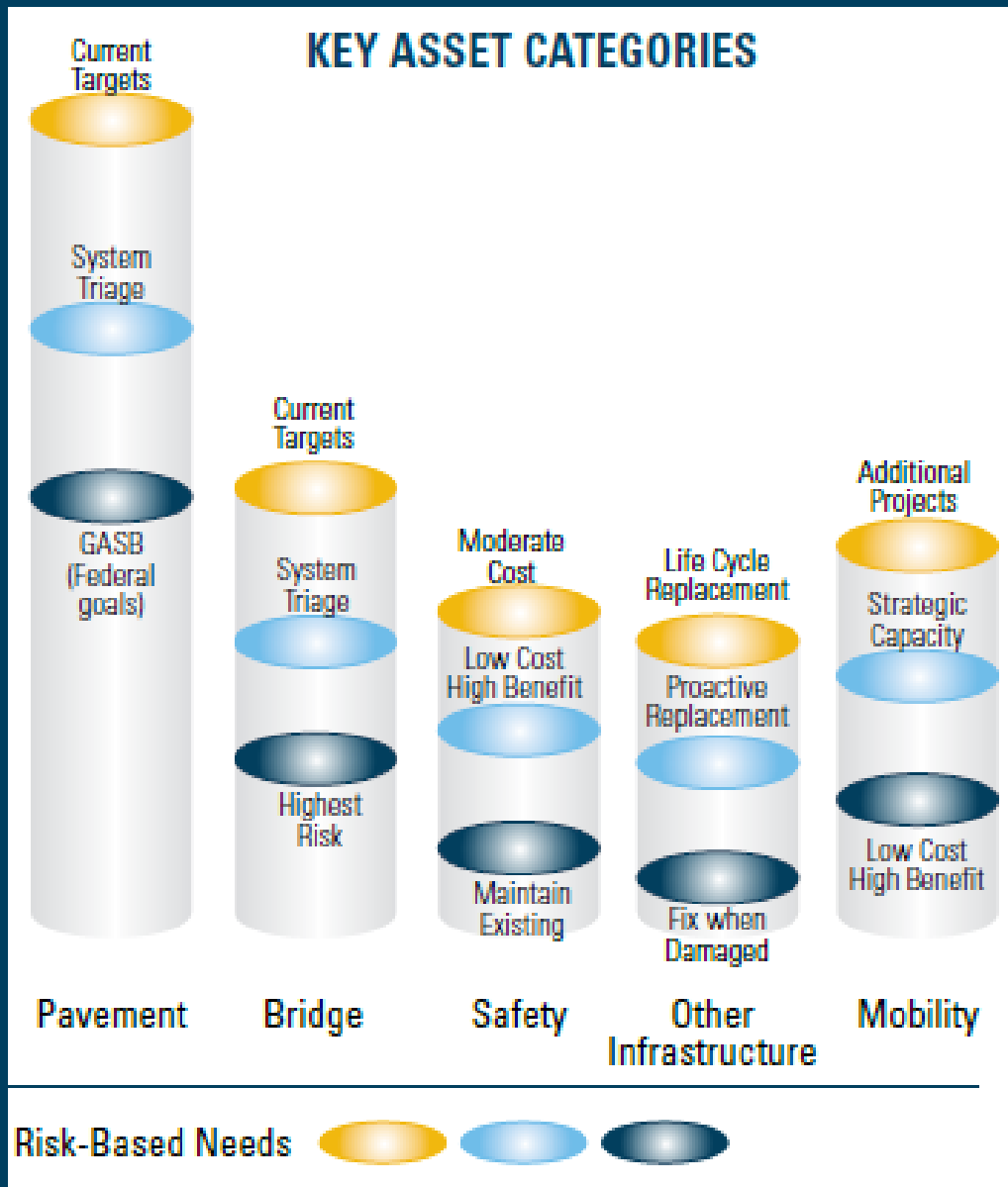


Risk-Based Needs   

### ALTERNATIVE INVESTMENT SCENARIOS

- Risks mitigated
- System and performance outcomes
- Strategies





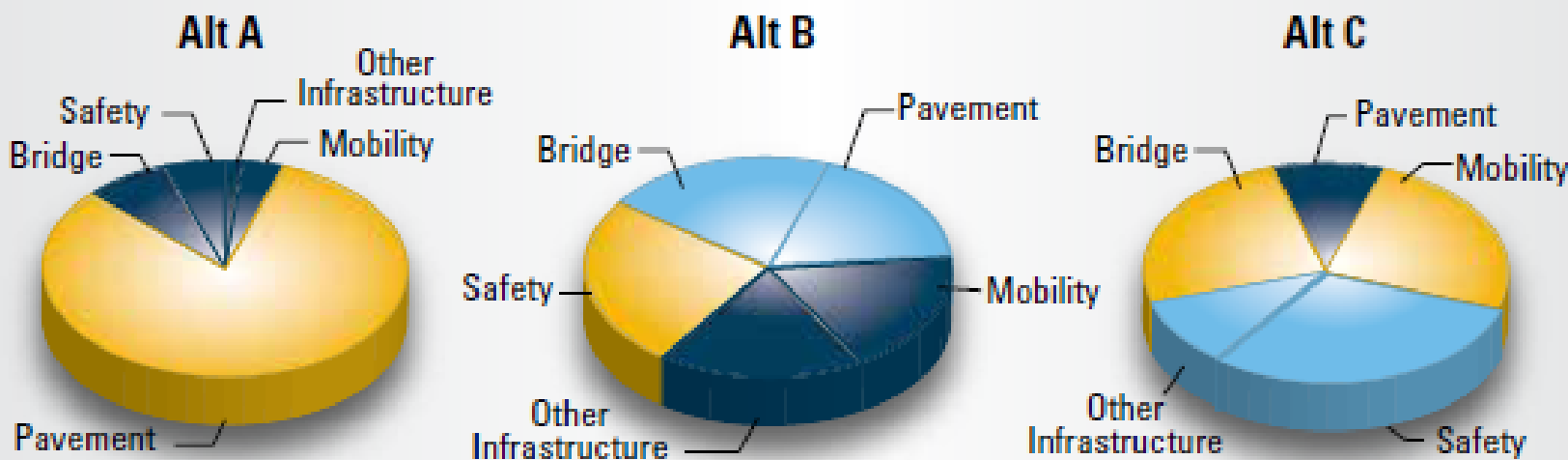
- ▶ **Step 1** Determine needs and strategies to address risks in each asset category
- ▶ **Step 2** Assess risk to revenue projections



- ▶ **Step 3** Group individual risk-based performance levels into alternative scenarios
- ▶ **Step 4** Select alternative to direct development of State Highway Investment Plan

### ALTERNATIVE INVESTMENT SCENARIOS

- Risks mitigated
- System and performance outcomes
- Strategies



- ▶ **Step 5** Identify risk-based priorities if additional funding is allocated



# Additional Issues & Future Considerations

- ▶ Performance Targets
- ▶ Funding Distribution
- ▶ Capital/Maintenance tradeoffs
- ▶ Asset Management Plans



# Comments / Questions

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