TRANSCOM

Regional Transportation Management Coordination During Hurricane Sandy

June 11, 2013

Regional Integration

- 1 regional economy, 1 transportation system, and 1 customer base
- No Central Authority:
 - 16 highway/transit/police agencies in 3 States
- Benefits of Regional Operation Achieved Through TRANSCOM's Cooperative Model
- TRANSCOM Provides essential elements for regional coordination & decision making:
 - accurate <u>data</u> from ITS Technology
 - strong working <u>relationships</u> among agencies
 - both elements demonstrated during Sandy

TRANSCOM Functions

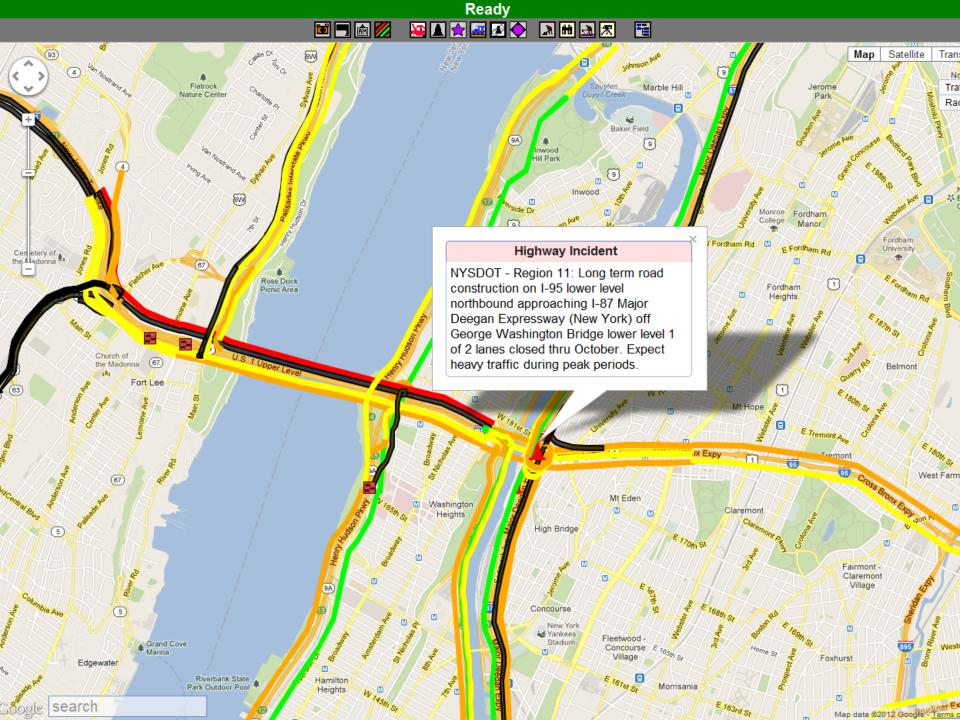
- Primary Mission: Regional Operations
 - Regional Incident Management
 - Regional Construction Coordination
 - Regional Implementation of ITS Systems
- Additional Mission: Support of Information Traveler Information Systems
 - No TRANSCOM "Retail" Presence
 - Feed to 511 NY & NJ
 - Free data feeds (events & incidents)
 - Member agency VMS
 - Member agency widgets

Regional Integration: OpenReach

- Web Based, Multi-Modal, Regional Inter-Agency Network
 - Links Dozens of Transportation & Police Op Centers
 - Provides Direct Access for Decision Makers
 - Integrates Data:
 - Incidents
 - Construction
 - Travel Times
 - Video
 - Member Agency VMS & HAR
- FHWA Funded

TRANSCOM OpenReach

- Four integrated systems on same platform
 - TRANSCOM NY/NJ/CT Metro Region
 - NJ Center to Center NJ State-wide
 - Philadelphia Region PA/NJ
 - NY Statewide being implemented with NYSDOT
- DHS Funded off-site housing responsive to needs of public safety/emergency mgt.
 - System hardening ensures availability for situational awareness
 - Available during Sandy for TRANSCOM Op Center and the member agencies.



















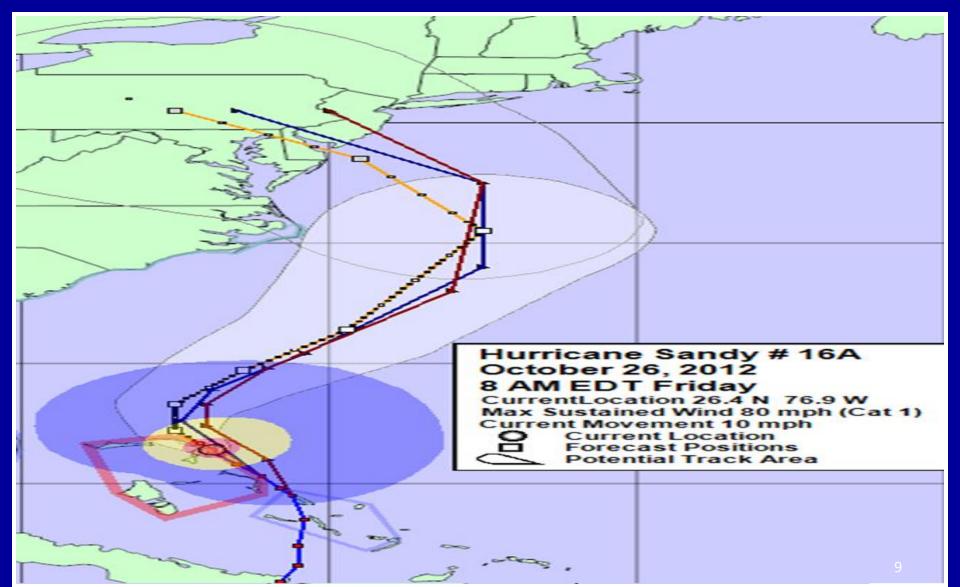




Hurricane Sandy

Before/During/After

Friday, October 26th, 8AM



Friday, October 26th 2:30PM

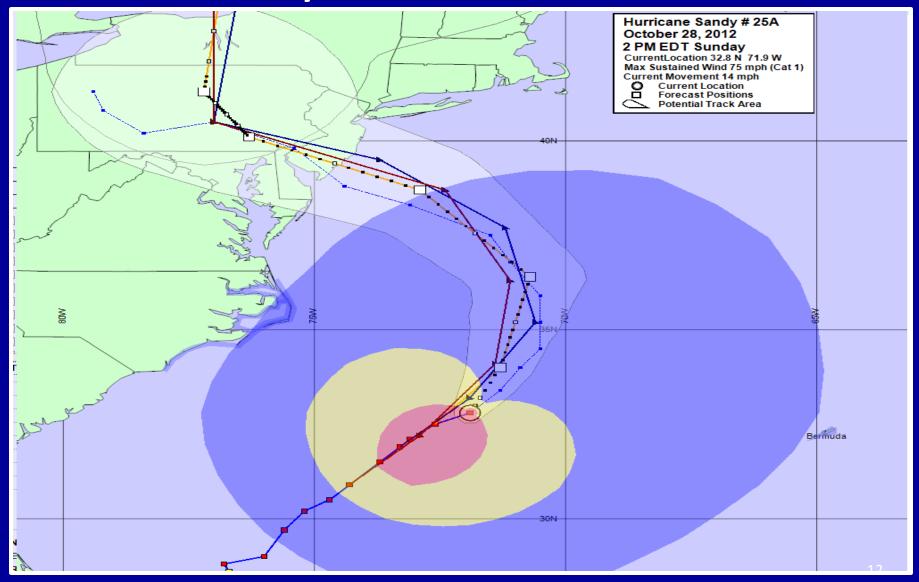
- 1st Regional Conference Call
- Review of Bridge and Tunnel Shutdown Protocol
 - Original document/discussions focused primarily on 50 MPH sustained
 - Updated version focused on tropical force 39 MPH sustained
- 75 Invitees on initial call
- (Next Call -- 4PM Sunday)

Hurricane Sandy Conference Calls: Participants (members/non members)

- Burlington County Bridge Commission
- CTDOT
- Delaware River & Bay Authority
- Delaware River Joint Toll Bridge Commission
- Delaware River Port Authority
- DHS
- FEMA
- FHWA
- MTA Bridge & Tunnels
- MTA (Main Office)
- MTA Police
- NJDOT
- NJ State Police
- NJ Turnpike Authority
- NJ Transit Police
- NJ Transit Press Office
- NY Governor's Office
- NYC OEM

- NYC DOT
- NYC Police Department
- NY State Bridge Authority
- NYSDOT (Main Office)
- NYSDOT (Hudson Valley)
- NYSDOT (Long Island)
- NYSDOT (NYC)
- NY State Thruway Authority
- NYS Police
- PA NY&NJ (Main Office)
- PA NY&NJ (GW Bridge)
- PA NY&NJ (S.I. Bridges)
- PA NY&NJ (Holland Tunnel)
- PA NY&NJ (Lincoln Tunnel)
- SEMO (NY)
- TRANSCOM
- Westchester DOT
- Westchester County EOC

Sunday, October 28th 2PM



Sunday 7PM Conference Call-Agreed Upon Messaging

Roads/Bridges/Tunnels
Subject to Closure
Anytime

511 Floodgate/HAR: Attention motorists. Hurricane Sandy is expected to have a severe impact on the Tri-state region. Roadways, bridges and tunnels are subject to closure at any time. For your safety and the safety of emergency responders, motorists are strongly urged to avoid unnecessary travel at this time.

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MTA System Wide Suspension at 7 P.M. Sunday, October 28th, 2012



New York City Subway





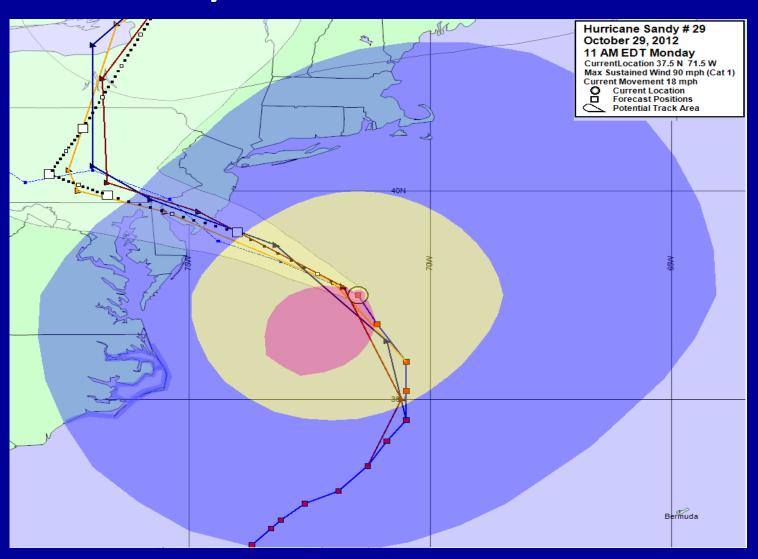


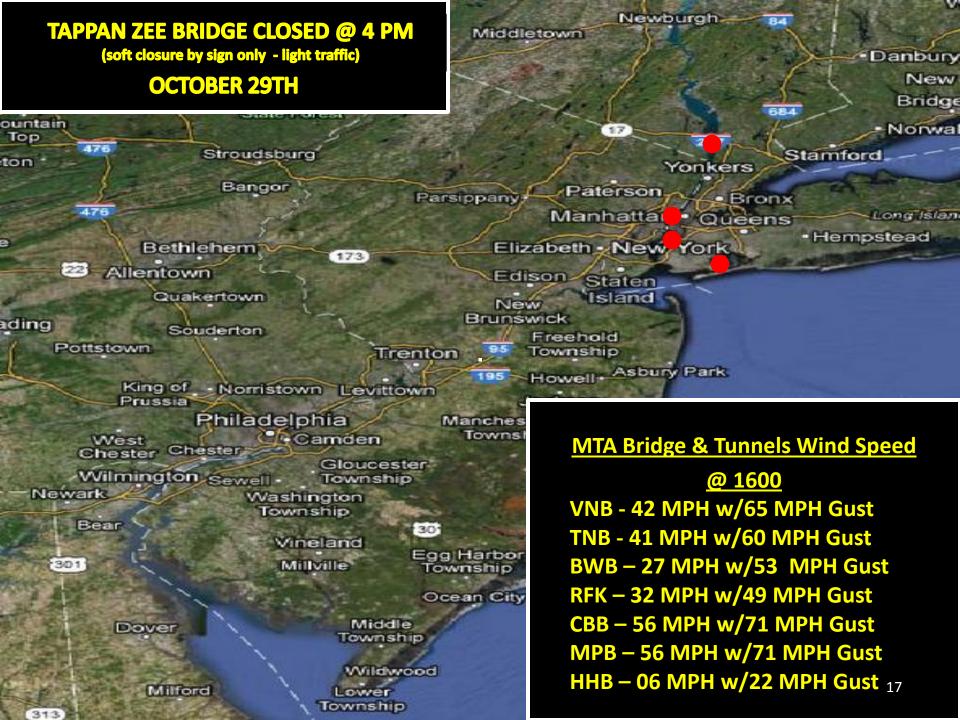


New Jersey Transit Suspended System Wide at 2 A.M. Monday, October 29th, 2012

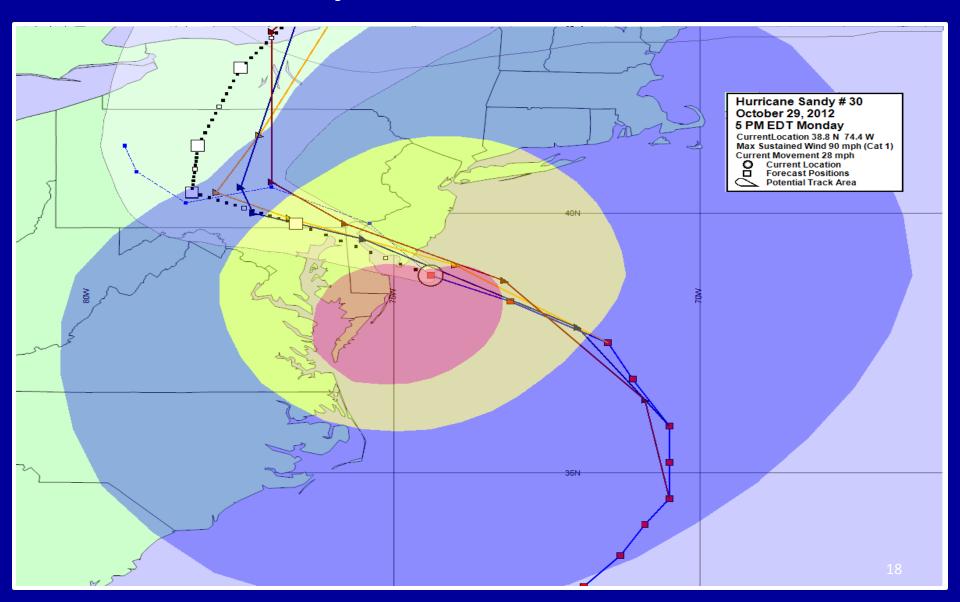


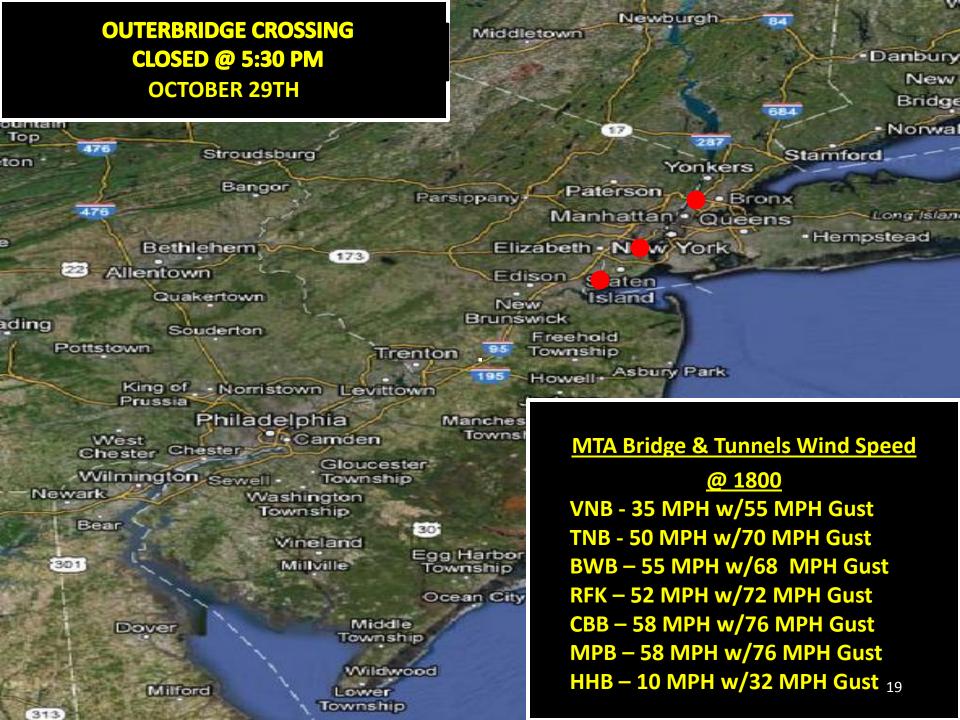
Monday, October 29th 11AM

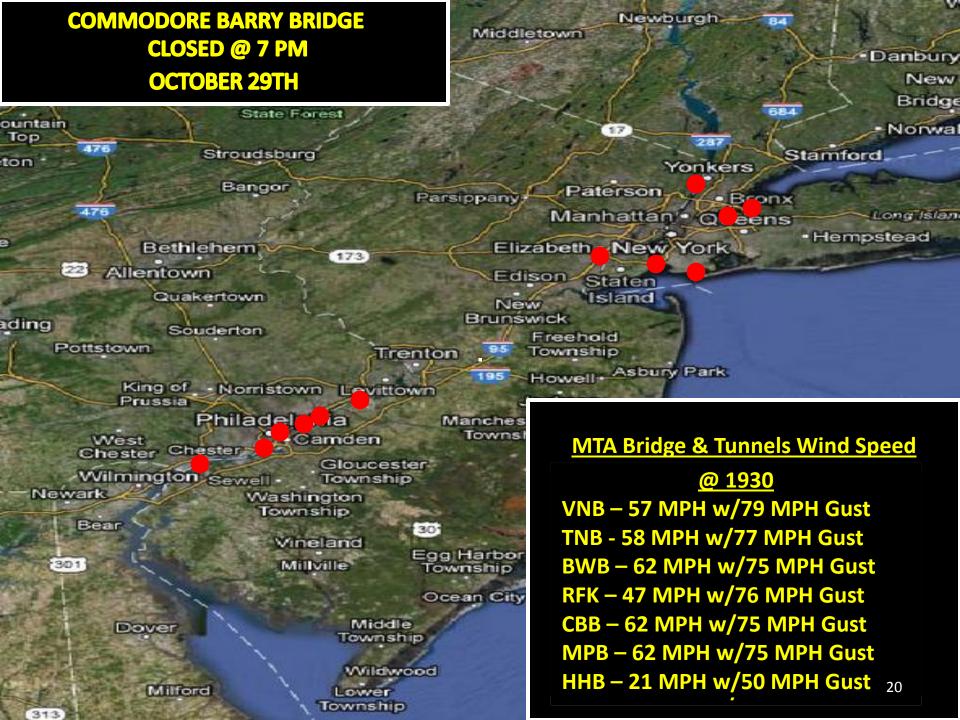




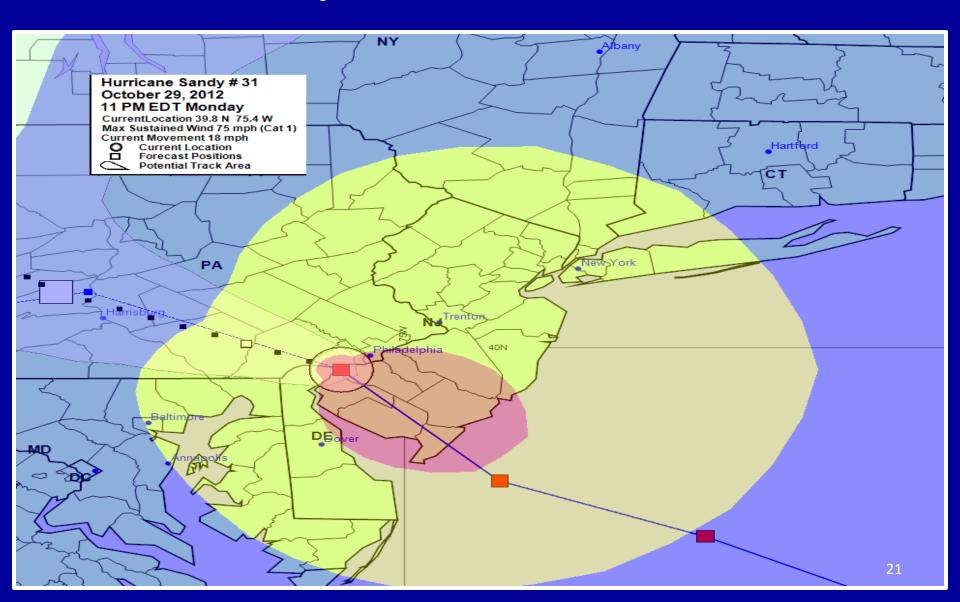
Monday, October 29th 5PM

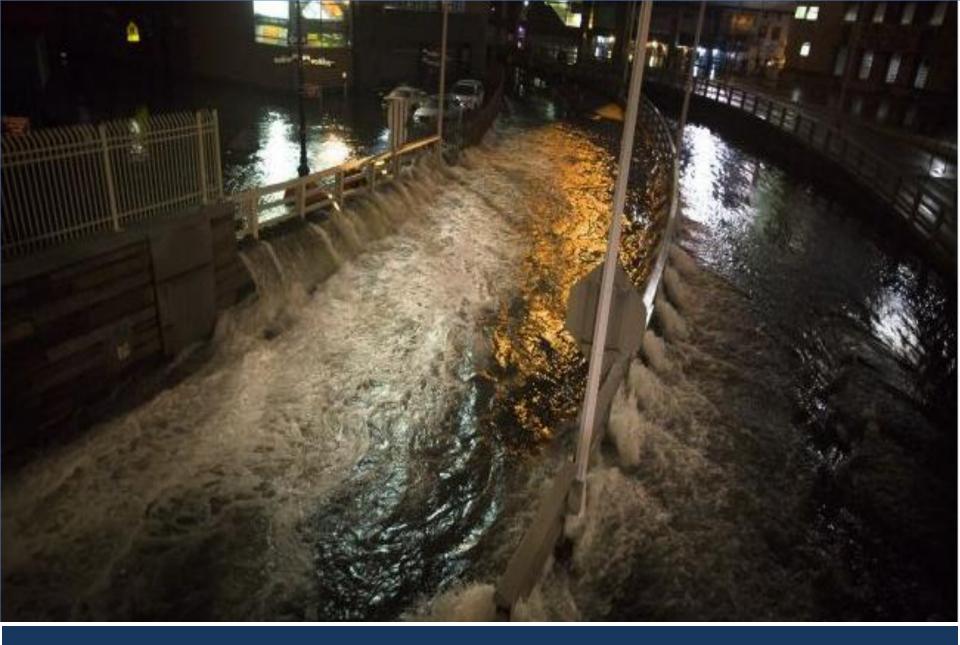




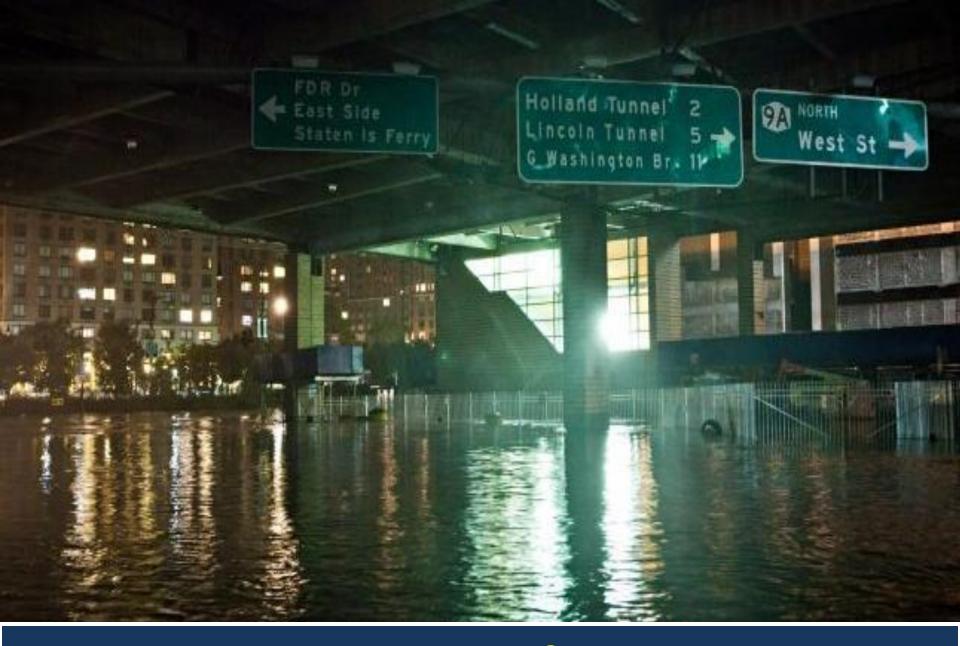


Monday, October 29th 11PM





MTA B&T Hugh L. Carey Tunnel



Lower Manhattan



Battery Park Underpass



Parking Garage in Lower Manhattan



HOBOKEN PATH STATION



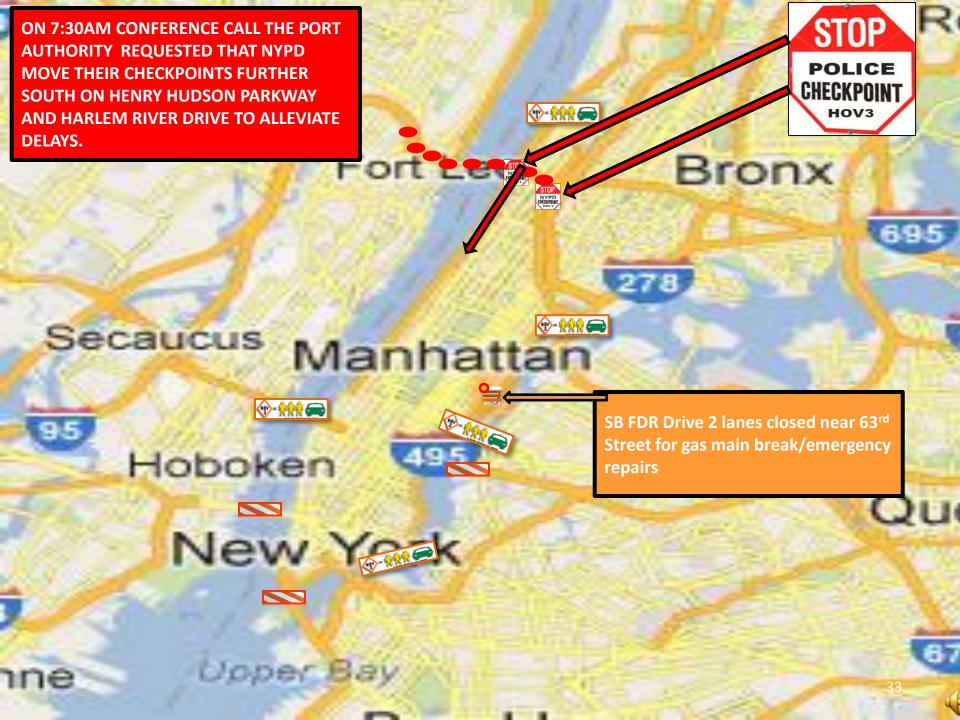
MTA NYC Transit Subway South Ferry Station
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Conference Calls - Recovery

- Started Wednesday Morning
- Transit Agencies Needed on Call
- New Sets of Challenges





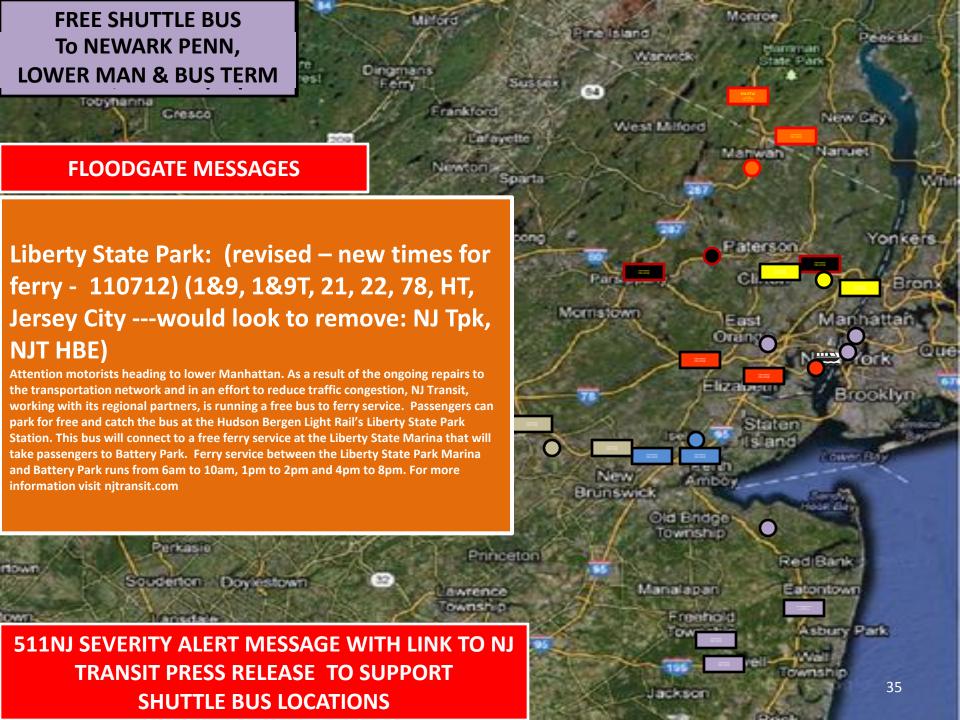


Fuel Issues

Connecticut DOT:

We need to discuss VMS language for NY and NJ residents coming into CT for gas. I-95 was backed up today and we had numerous complaints come into the DOT and the EOC regarding this issue.

We might need to discuss this with Transcom. They need to get gas out of state to ease congestion. A lot of folks already are going to Fairfield County to find gas.



Hurricane Sandy - Challenges

Twitter

Planned Bridge Closures

Modifications to Rules

Press Conferences

Verifying What Was Stated Would Occur

Facilitating Movement of Recovery Vehicles

Routing

Tolls/No Tolls

HOV-3

NYC Marathon (cancelled)

Rerouting recovery vehicles around Verrazano closure

What Worked

- Regional Conference Calls:
 - Began: Friday (10/26) 2:30pm 75 invitees
 - Ended: Monday (11/5) 2:30pm 133 invitees
- Regional Conditions Reports from OpenReach
 - Agencies wanted text
 - Continued through 11/9
 - FDNY: "Your TRANSCOM reports were hugely valuable to our operations in the aftermath of the storm. New York's Bravest thank you and the TRANSCOM team. We were a little better and a little safer because of your road conditions reports."

What Worked (Cont.)

- Forum for Information Exchange between Calls
 - Shared Wind Speeds Provided by Agencies as Storm Approached
 - Review of VMS/HAR/511 Floodgate Messages
 - Handle Conflicting Reports
 - Means to Share Breaking News blast emails:
 - Bridge and road closures
 - Announcement (and termination) of HOV Rules
 - Partial Restoration of Rail Services
- Working Relationships Further Strengthened

Status of Systems During the Storm

- Open Reach System Continued to Function Throughout the Storm:
 - Enabled continuous feed to and from the agencies.
 - Enabled continuous feed to 511NJ & 511NY
 - Enabled regional conditions reports
 - Continued to keep agencies which lost power advised.
 - Continued to run off building power.
 - Back up server ready at NJ State-wide Center.
 - Back up server ready from disaster recover site.
- Many Probe Data Field Sites and VMS Were Down