AssetW**O**RKS

Best Practices of GIS Applications in Asset Management

Data, Performance Measurement and Target Setting



Overview

Core GIS Data Requirements

- Who creates the data?
- Who maintains the data?

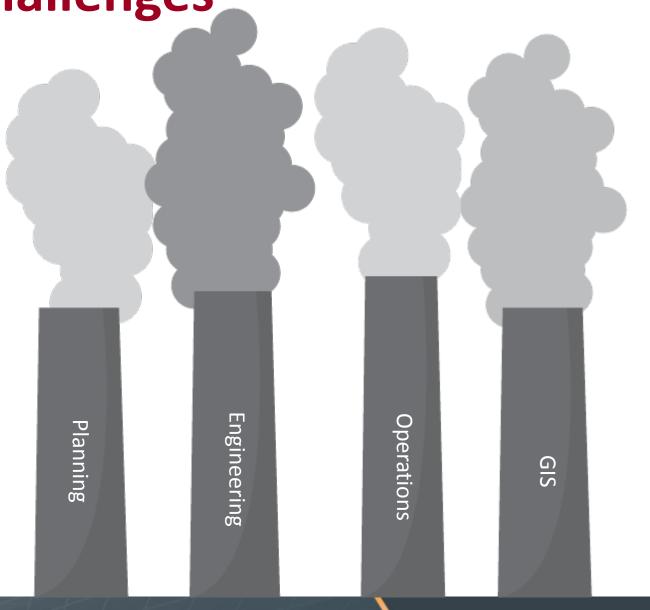
Data Governance

- Internal Data Workflows
- Externally Collected Data
- Integrating GIS and Asset Management Systems

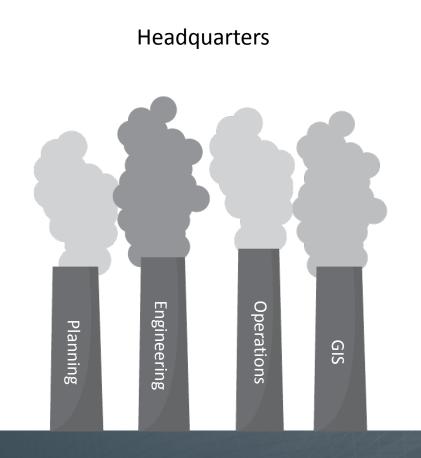
Core Asset Management Data Requirements

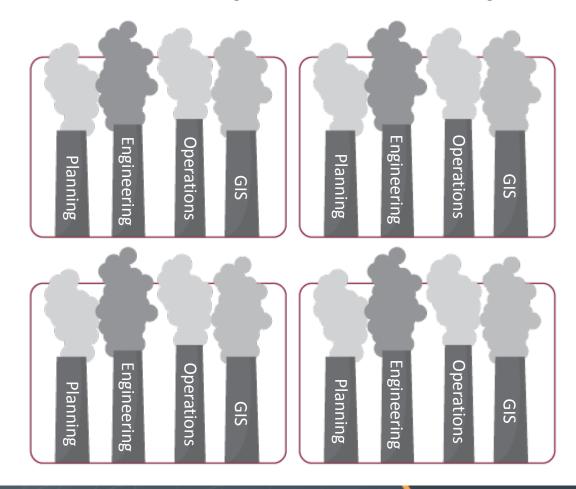
- Static Unique ID
 - Don't rely on system generated row IDs
- Materials/Type
 - Age and fail differently, key in monitoring asset performance
- Age
- Criticality
- **©** Expected Life
- Economic Value

A typical stovepipe organizational structure:

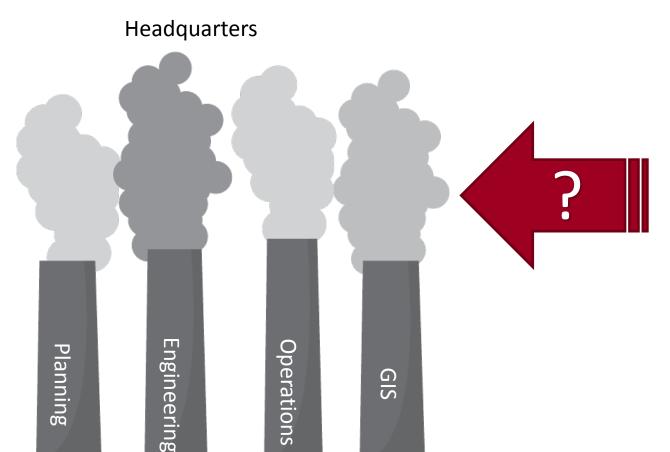


The stovepipe multiplied by district, the problem multiplied.





Data collection in a stovepipe organization



District 1

- Paper forms for sign retro reflectivity
- Access database for catch basin inspections
- Excel file for accident-damaged wall inspections

District 2

- Excel file for sign retro reflectivity
- Paper forms for catch basin inspections
- Access database for accident-damaged wall inspections

Other issues with data collection in a stovepipe organization:

- Do you have data or information?
- Who uses the data you collect?
- Does this data support operational and strategic decision making?



The Sufficiency Rating (SR) for the Skagit River Bridge was 53.8. Was that unsafe?

FHWA Bridge and Tunnel Programs
A presentation to the AASHTO Subcommittee on Bridges and Structures
April 22, 2015
Joseph Hartmann



Communicating these Challenges

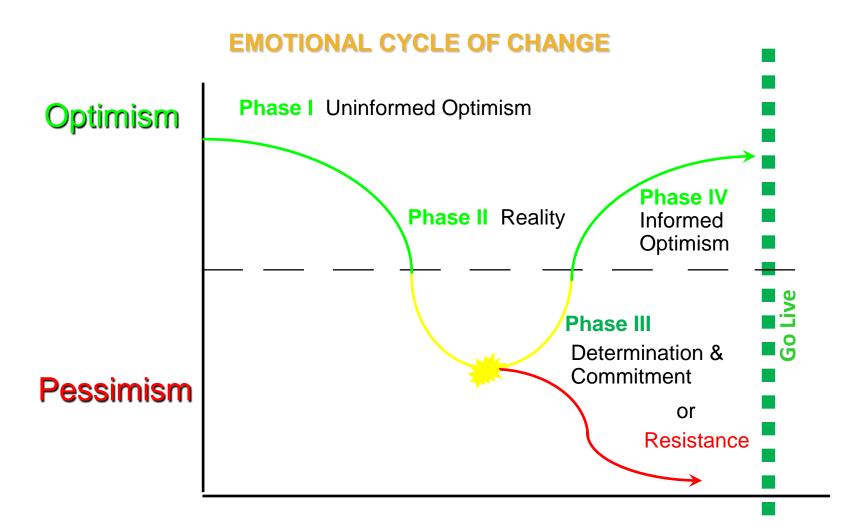
Uncoordinated data collection in a stovepipe organization:

- Duplicates effort to re-enter data from paper forms
- Requires extra effort to standardize and integrate
- Exposes the organization to increased risk
 - Data latency
 - Errors in transcription
 - Errors in data processing
 - Loss of detail during standardization and integration
 - Collecting data that does not support decision making

Typical Project Phases

- Enthusiasm
- Disillusionment
- Panic and Hysteria
- Search for the Guilty
- Punishment of the Innocent
- Praise and Awards for the Non-Participants

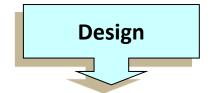
Cycle of Change



4-D Methodology



Build understanding of BPA



Design the future state



Build the solution



Deliver the solution

Critical Success Factors

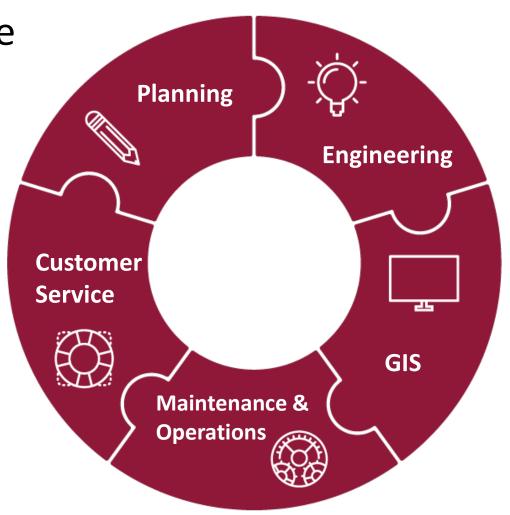
- Sponsorship and ownership
- Involvement
- Communication
- Sharing information
- Simplification
- Acceptance of change
- **©** Teamwork
- Common realistic expectations



Typical Project Process

Planners solve issues of the future

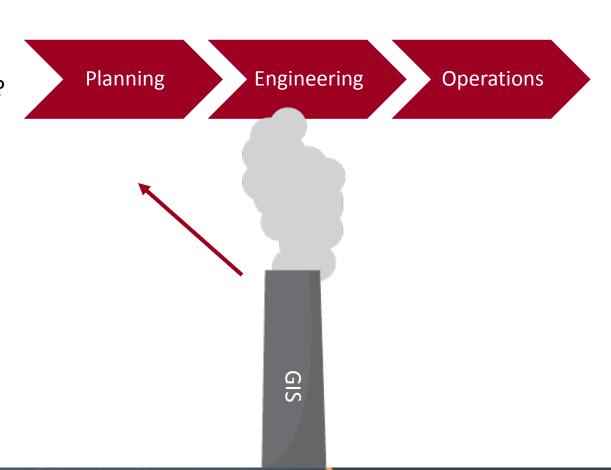
- Engineers work on how
- Operations and Maintenance keeping it working



Internal Workflow

A project from the GIS perspective:

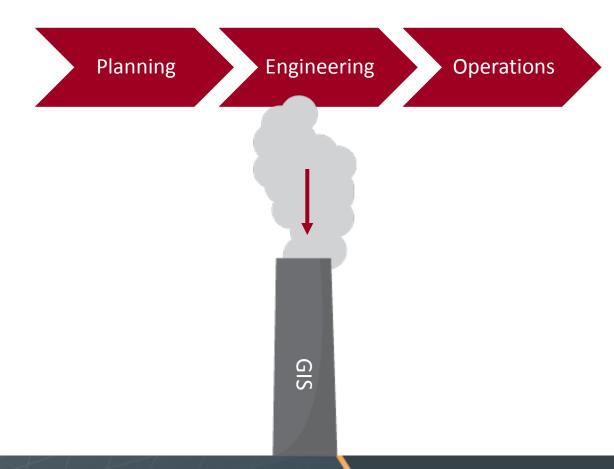
- How many people would a new connector serve?
- How many acres of wetland are within the project area?
- We need a map for a public information meeting!



Internal Workflow

A project from the GIS perspective:

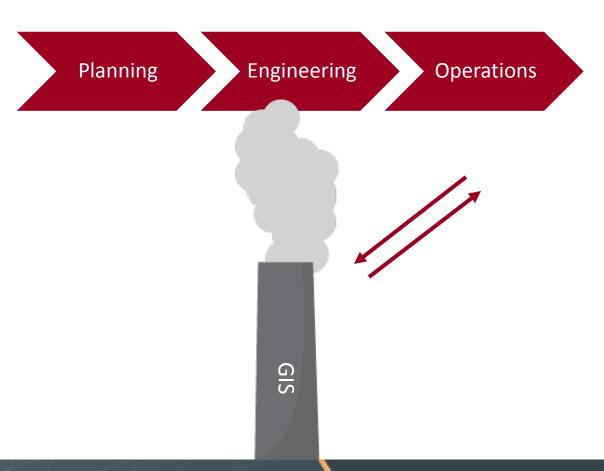
- Here are the 50% design drawings!
- Here are the final design drawings!
- Here are the as-built surveys!



Internal Workflow

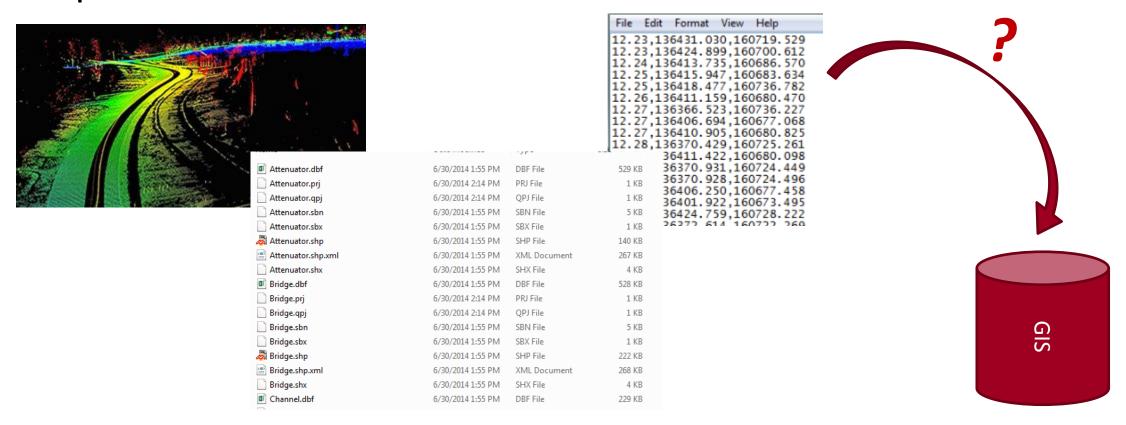
A project from the GIS perspective:

- We need a map of the proposed projects this year!
- This road is all wrong, it should look like...
- We resurfaced this road! You need to update the maps!



External Workflow

We hired a new contractor for as-built surveys, you should update GIS.



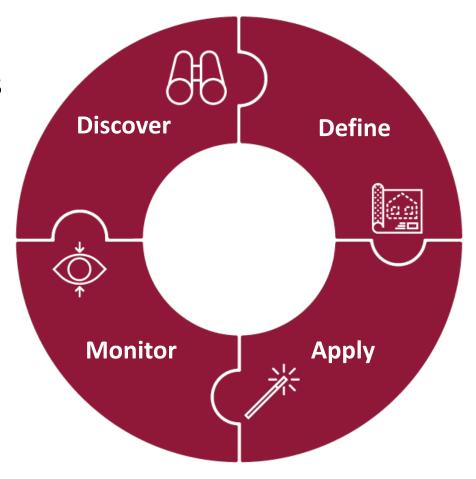
Data Governance

What is it?

- Systematic process that ensures data assets are formally managed
- Typical vehicle is formal policies and data standards

What does it take?

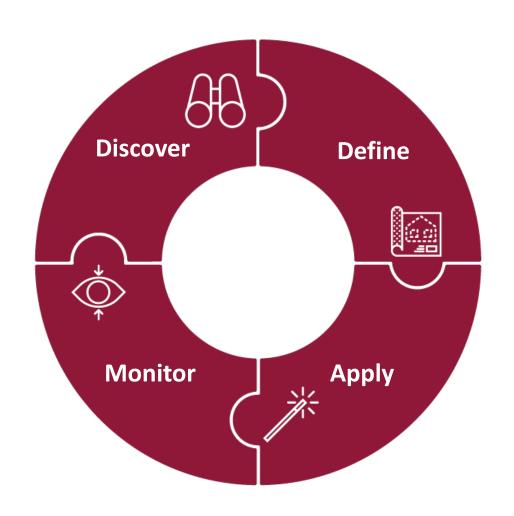
- Executive champion
- Collaboration
- Persistence
- Organizational Change



Data Governance

What do you get?

- Established policies and standards
 - Required fields, valid values
 - Spatial accuracy requirements
- Designated data stewards
- Know the cost to collect and maintain
 - Update frequency and priority
- A guide for internal and external data originators and maintainers



Integrating GIS and Asset Management Systems

A perfect marriage of:

- Core asset management data requirements
 - Static Unique ID
 - Materials/Type
 - Age
 - Criticality
 - Expected Life
 - Economic Value
- Data governance
 - Formal Policies and Data Standards

Integrating GIS and Asset Management

- Utilize a common Static Unique ID to identify and update records in other systems
- Asset Management systems must have the ability to require, or at lease encourage, information flows from the field
- Collecting data once, at the source, removes risk of
 - Data latency
 - Errors in transcription
 - Errors in data processing

Integrating GIS and Asset Management Systems

- Enact data standards and policies as part of business workflows
- Maintenance and operations are an untapped resource:
 - Maintenance activities that affect Materials/Type or other attributes
 - Replacement of an asset
 - Condition assessments
 - Updates to the spatial location or alignment

Integrating GIS and Asset Management

- Asset Management systems must have the ability to require, or at least encourage, information flows from the field
- Collecting data as a part of a business workflow removes risk of
 - Loss of detail during standardization and integration
 - Collecting data that does not support decision making

Thanks!

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