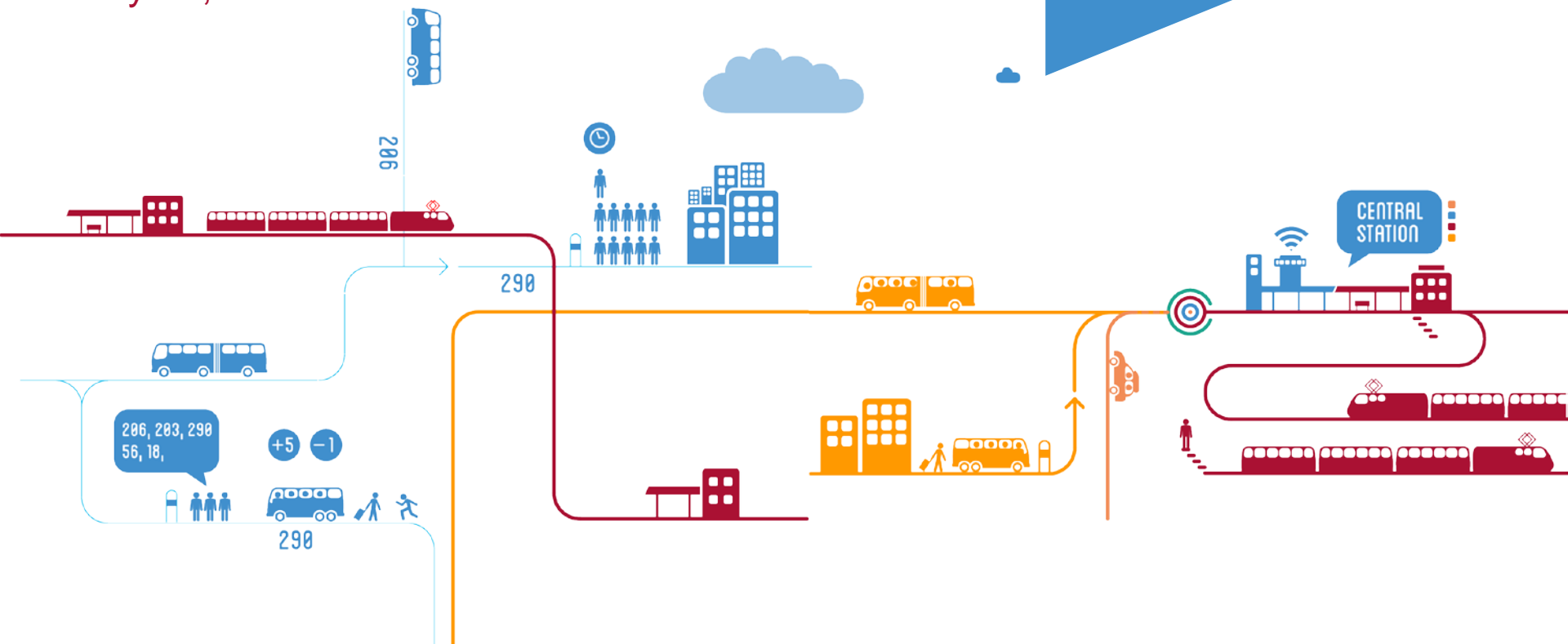


# The Seven Habits of Highly Effective Transit Asset Management Organizations

2016 TRB Asset Management Conference  
July 12, 2016

High performance. Delivered.



# The Accenture Transit Asset Management Survey

Over 100 asset managers at medium to large transit properties around the world responded to 35 questions asking how their organizations are managing transit assets today and in the future.



Program &  
Vision



People &  
Organization



Planning &  
Maintenance



Tools &  
Technology

What are the Most Effective Transit Asset Management Organizations Doing Differently than the Rest ?

# What Makes a Highly Effective TAM Organization?

We segmented the survey group into deciles based on select responses related to asset condition, asset performance, and maintenance backlog.

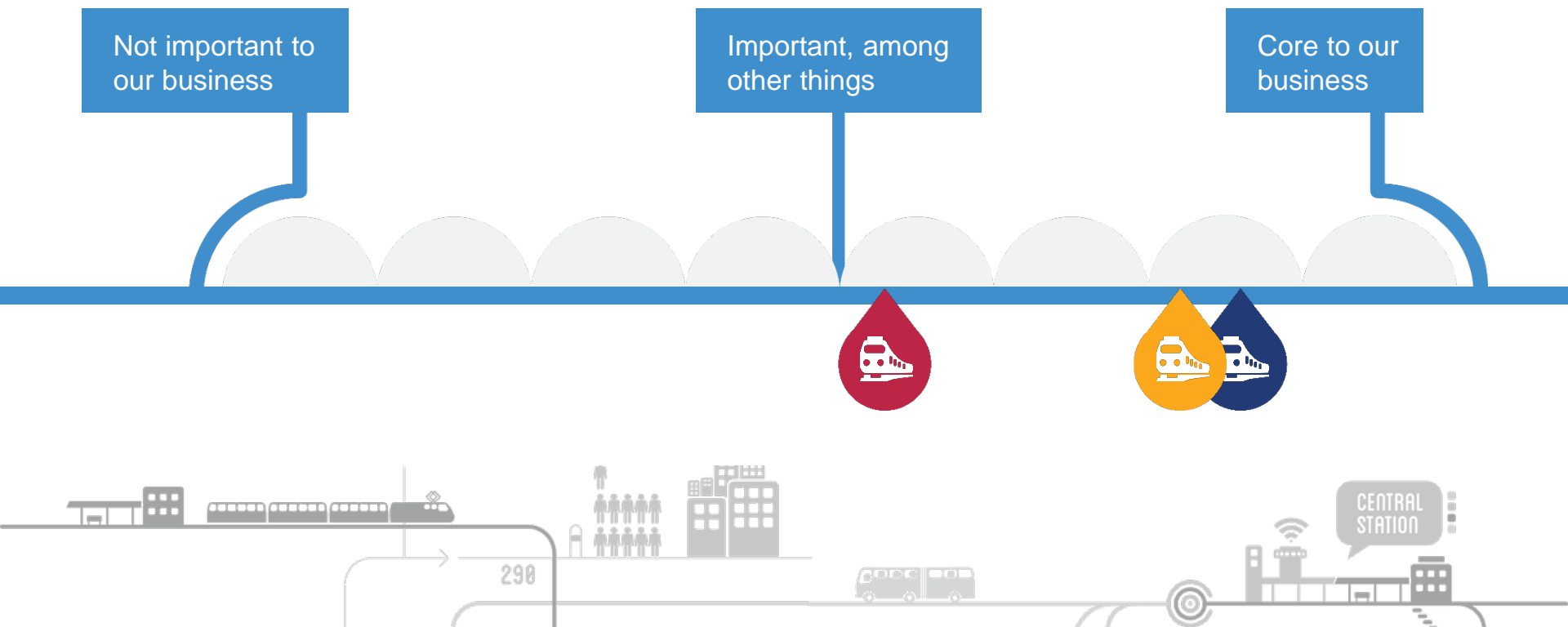




# Habit #1: Executive Mandate

High performing organizations are driven by an executive philosophy that places asset management at the core of business decisions.

Asset management is...





## Habit #2: Industry Standards

High performing organizations are primarily guided by EAM industry frameworks rather than government standards.

Guided by EAM industry frameworks (ISO 55000, PAS55, IIMM, etc)

No

Yes



Guided by federal, state, or local standards

No

Yes

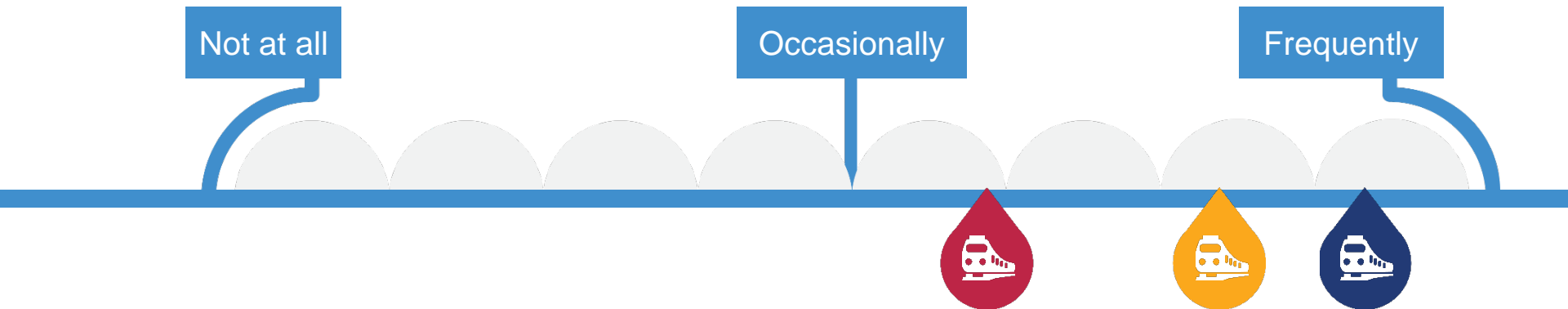




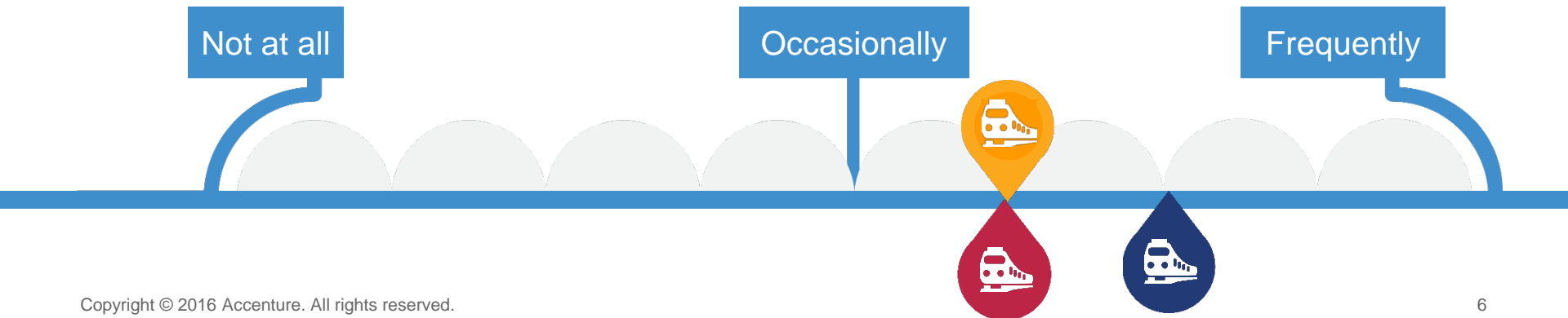
## Habit #3: Process Oriented

High performing organizations update asset inventories and asset management plans more frequently.

We update our asset inventories...



We update our asset management plans...

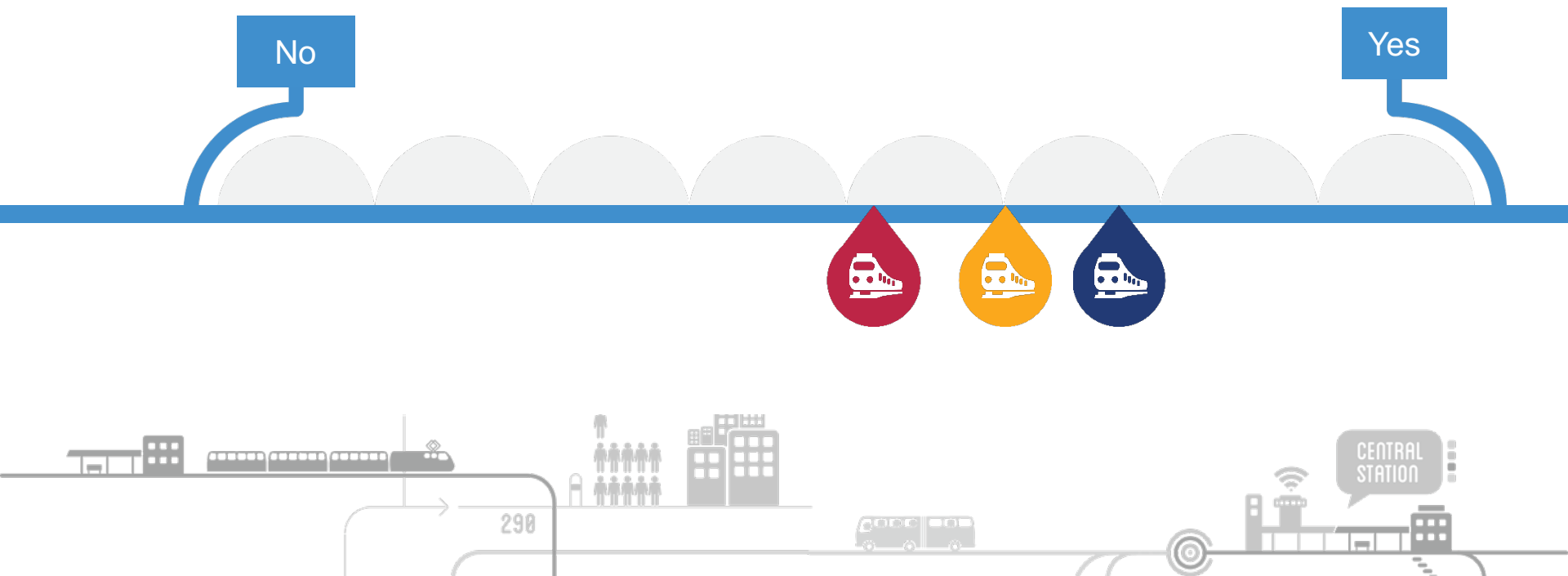




## Habit #4: Centralized Technology

High performing organizations use a single centralized system to maintain and manage all assets.

We use a single centralized EAM system

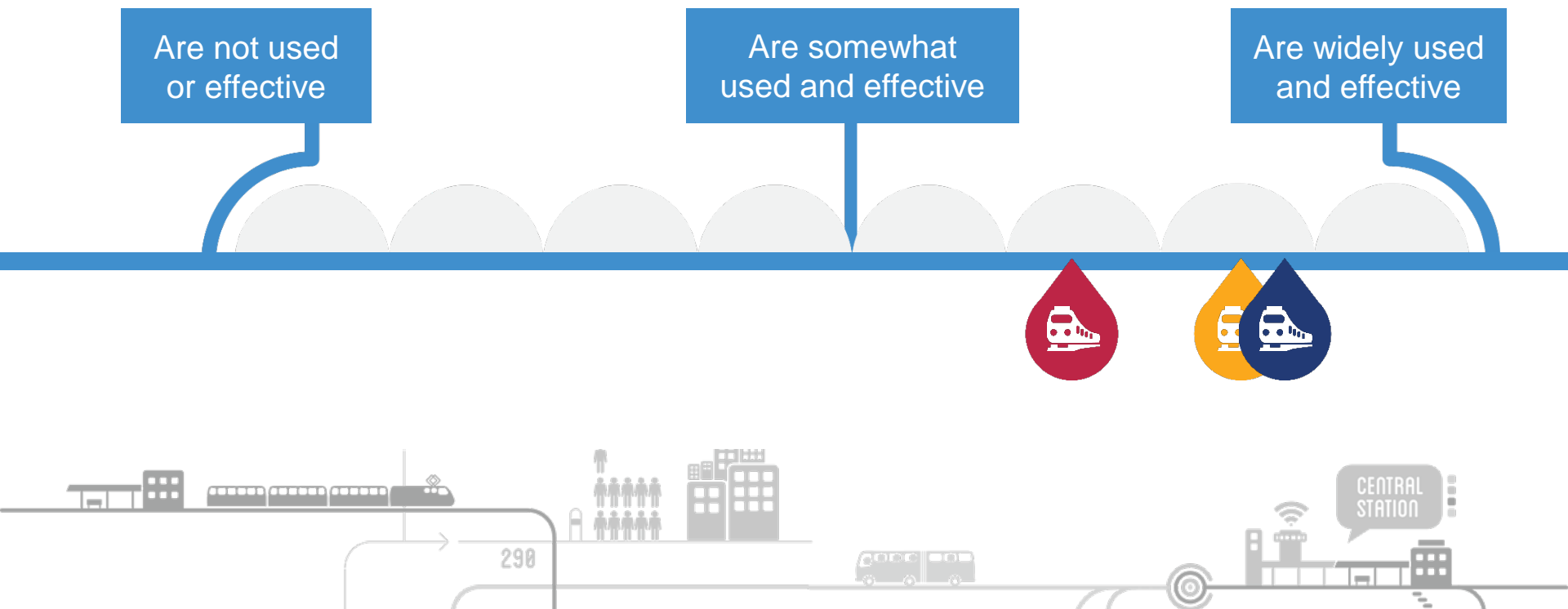




# Habit #5: Performance Metrics

High performing organizations use performance metrics broadly and effectively to make decisions.

Performance metrics in our organization...



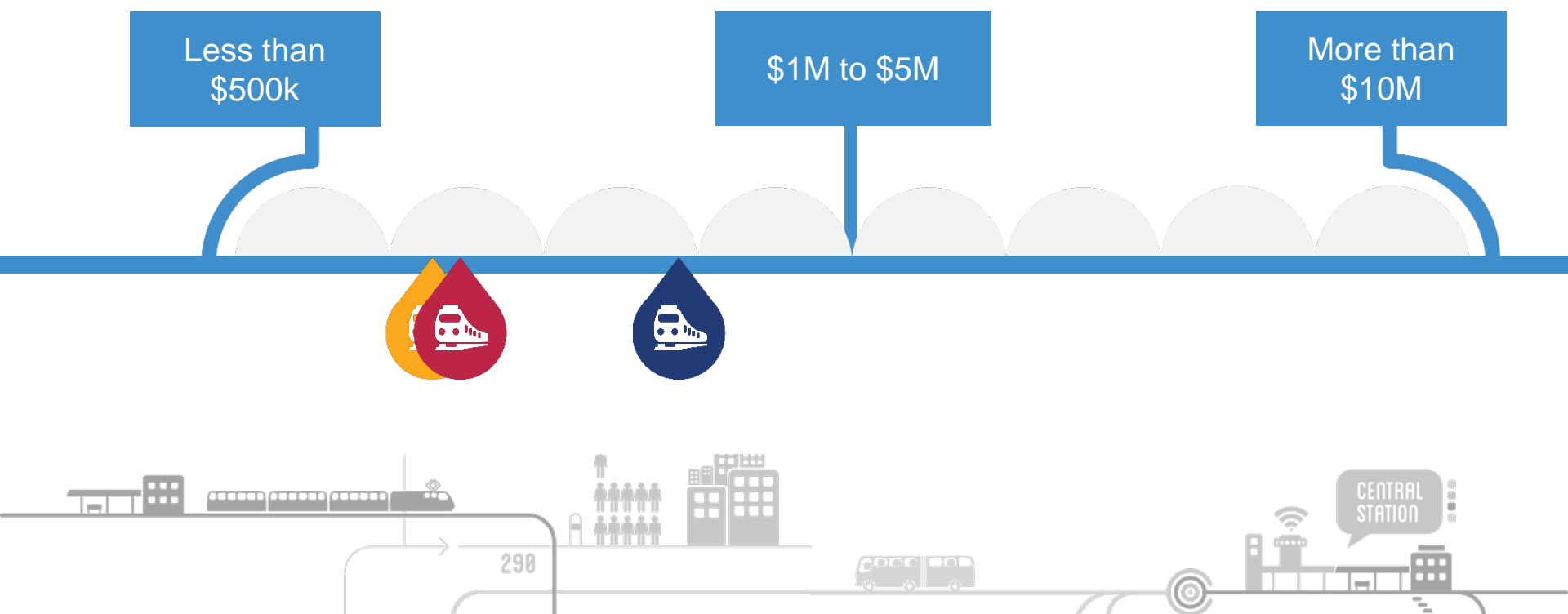




## Habit #6: EAM Investment

High performing organizations invest more in the people and tools to support EAM than other organizations.

Our organization's annual investment in EAM people and tools is...

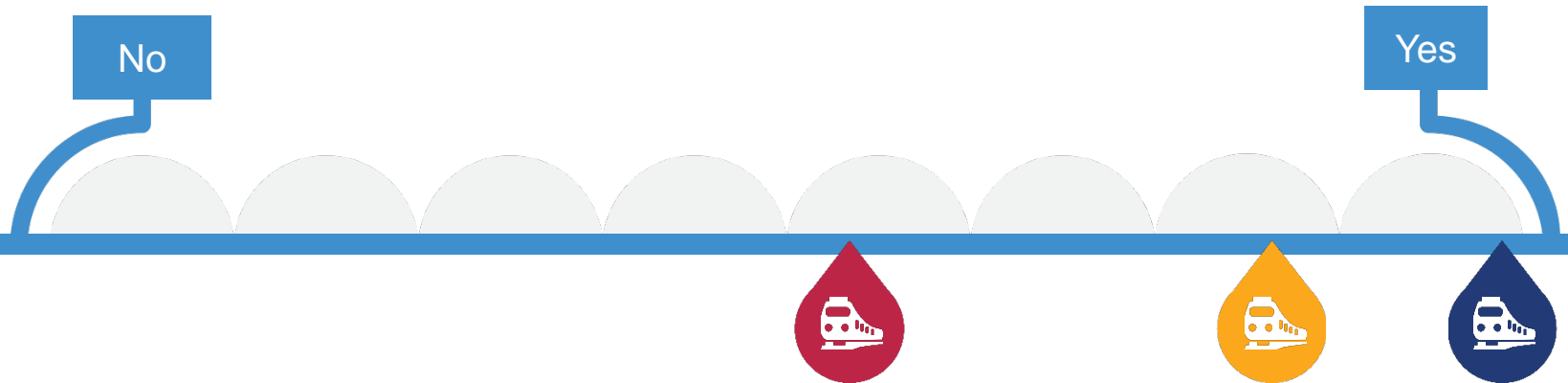




# Habit #7: Preventative Maintenance

High performing organizations use preventative maintenance programs consistently to keep their assets in good repair...

Incorporate preventative maintenance into our maintenance program



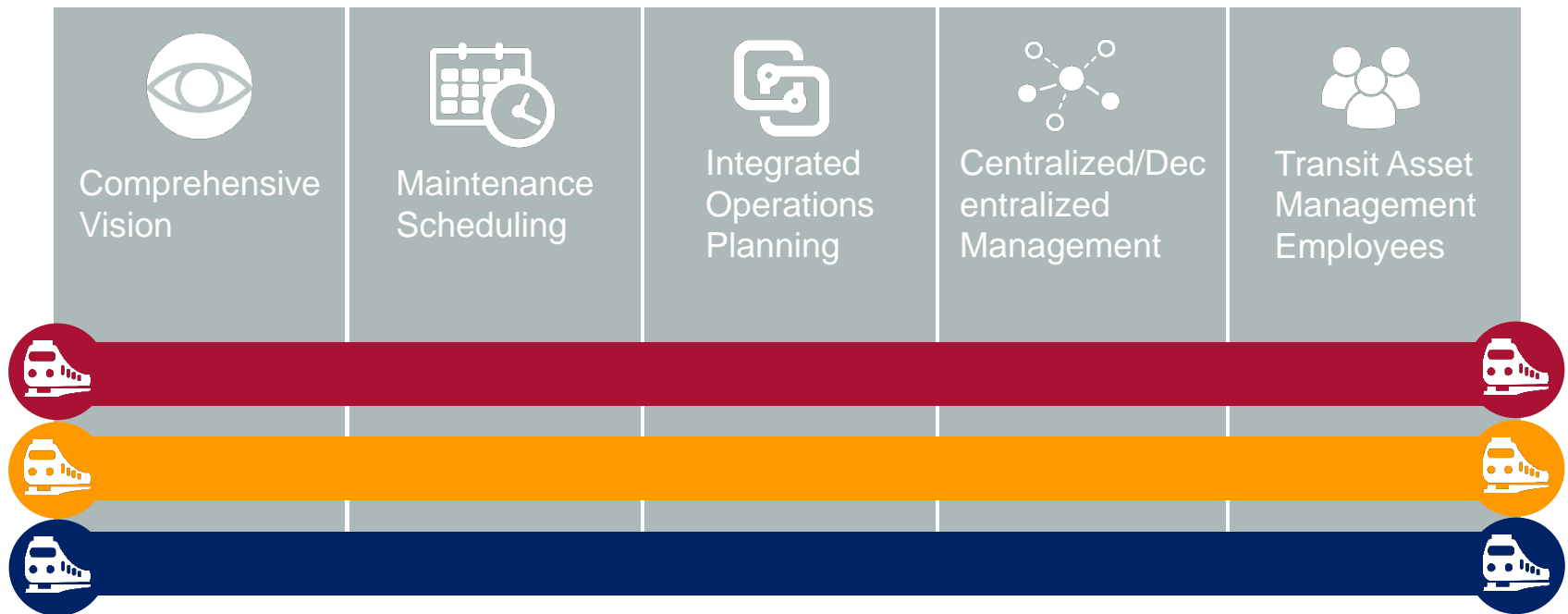
...and are less likely to use predictive maintenance programs.

Incorporate predictive maintenance into our maintenance program



# What Do High and Low Performing Organizations Have in Common?

Organizations across the spectrum reported similarities in how they do business, often in surprising ways.



# The Seven Habits

Highly effective transit asset management organizations bring an organization-wide commitment to EAM that they live and grow every day.

## The High Performing Transit Asset Management Organization



# Are You a Highly Effective TAM Organization?

Take the TAM industry survey and compare your results!

Herbert Higginbotham

Transit Asset Management Lead, North America

[herbert.higginbotham@accenture.com](mailto:herbert.higginbotham@accenture.com)

310-726-2009

