





Major Cruise Line Perspective: Emergency Response in the Arctic

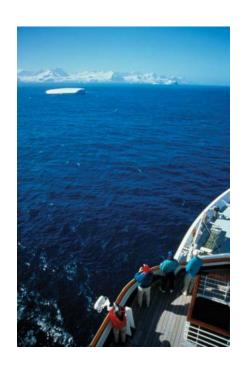
Captain Cees Deelstra
Vice President, Nautical Operations
Holland America Line and Seabourn

Who we are





- Major cruise ship companies
 - Wholly owned subsidiaries of Carnival Corp, the largest cruise ship operator
- We operate
 - 14 ships over 1000 passengers
 - 7 Ships under 1000 passengers

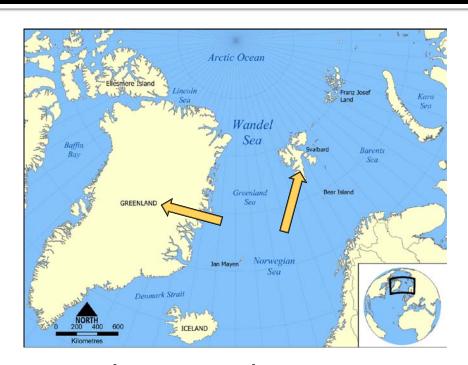






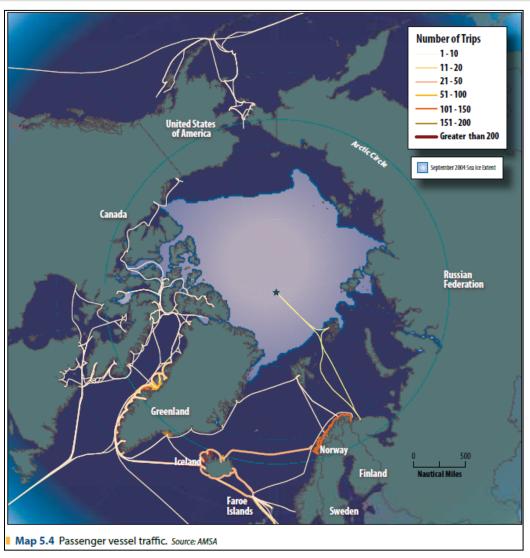
Where we go

- Greenland
- Svalbard
- Antarctica
- Aleutian Islands (seasonal transition)
- Vicinity of Glaciers
 - SE Alaska & S. America



- Seasonal ice-free waters / no-risk ice conditions
- We are not explorers
- Go to known places
- Take experienced pilots where appropriate

Who else is going to the Arctic and where?







Plans for the Future

- Big cruise ships are not going to the NW passage
- Farthest North we will go:
 - North of Svalbard to seasonal ice edge
 - West Coast of Greenland to Qaqortoq
 - Honningsvag, Norway
- One Seabourn ship is being ice-strengthened





Response Resources Needed

- Shore-based
 - Information (Weather and Ice)
 - Communications
 - Coordination/Partnerships
- Maritime resources
 - Response & Search Assets
 - Emergency Towing Services
- Aviation support
 - Search & Lift Assets



Risks in Arctic

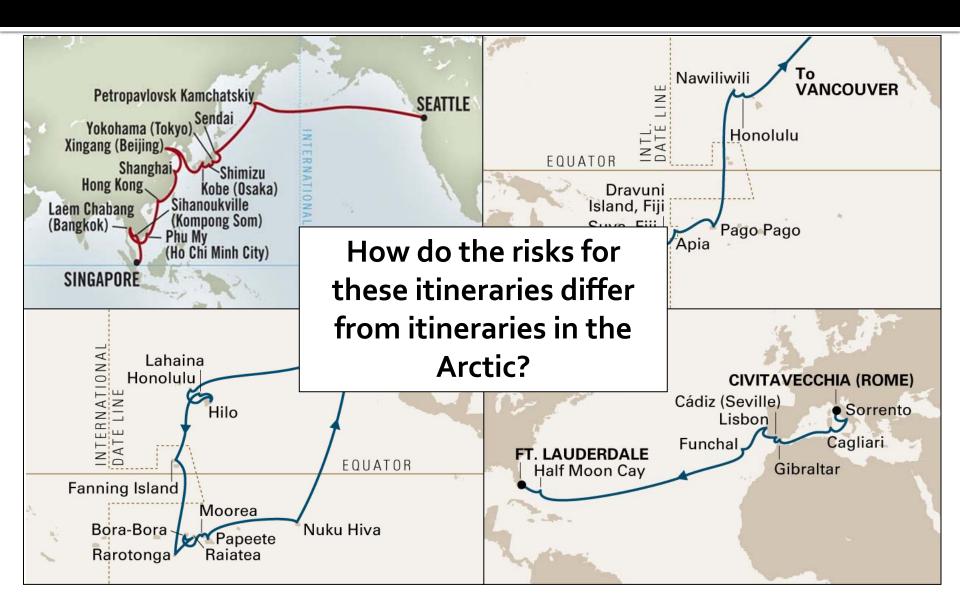
Risk factors in Arctic include:

- Distances (from resources)
- Temperatures
- Limited Assets/Infrastructure Available
- Lack of Information (hydrographic, weather & ice)



- For major cruise lines:
 - Similar probability and consequence of event as other areas
- For small lines going farther north:
 - Both probability and consequence of event may be higher

How do the Arctic Risks Differ?



Antarctic Tiered Risk Assessment

- IAATO commissioned the assessment
- Study reviewed:
 - Current activities of passenger ship-based tourism
 - Antarctic Treaty Consultative Meeting Intersessional Contact Group
 - Papers and discussion pertaining to Guidelines for Ships Operating in Polar Waters by the IMO
- Assessment included:
 - Description of activities and the operating environment
 - Hazard identification
 - 3. Risk analysis
 - Risk control

Risk evaluation of identified accident categories					
AID	Initiating event	Likelihood L	Consequences C ⁷	Risk Index R ⁷	Risk Level ⁷
1	Grounding	3.0	3	6.0	HIGH
2	Contact with ice	2.2	3	5.2	HIGH
3	Stranding in ice	2.4	1	3.4	MODERATE
14	Collision with another vessel	1.0	3	4.0	MODERATE
4	Fire	1.0	2	3.0	LOW
5	Medical emergency	3.5	1	4.5	HIGH
6	Capsize (small boat/yachts)	1.9	2	3.9	MODERATE
7	Heavy weather damage	2.6	1	3.6	MODERATE
8	Machinery failure	1.9	0	1.9	LOW
9	Electrical failure (blackout)	1.9	1	2.9	LOW
10	Contact (with other than ice)	2.2	0	2.2	LOW
11	Man overboard	1.0	1	2.0	LOW
12	Extreme motions	1.0	1	2.0	LOW
13	Separated small boat	1.0	1	2.0	LOW

Actions to Consider

	Industry	Governments
Prevention	 Proper Itinerary & Voyage Planning Training Equipment/Systems (Comms, Nav, Emergency Response) Well Laid Out Procedures Ship Construction as appropriate Risk Assessment 	 Detailed Ice Information Accurate Weather Information Accurate/Updated Hydrographical Surveys and Charts Situational Awareness System for Vessels of Interest (Reporting System)
Response	 Understand available capabilities Conduct Period Exercises (Internal and in coordination with Government Agencies) Visits managed to operational season 	 Right mix and understanding of resources and capabilities, including Time delay in response Towing Services

Key Takeaways

- Issue of managed risk
- Arctic emergency response is challenging, but so is open ocean response everywhere
- Governments and industry must both contribute to safety in the Arctic



What We Are Doing

- The cruise industry, our corporation and our companies are:
 - Organizing ourselves
 - International Association of Antarctic Tour Operators (IAATO)



- Association of Arctic Expedition Cruise Operators (AECO)
- Contributing to development of polar code
- Sharing of best practices
- Standardizing Procedures between operating lines:
 Bridge Resource Management, Damage Control,
 Firefighting and Emergency Mustering and Ship
 Abandonment