#### NCHRP 25-25, Task 111

# Environmental Management System Perspectives for State DOTs

http://apps.trb.org/cmsfeed/TRBNetProjectDisplay.asp?ProjectID=4335

February 26, 2019

## What We Will Cover Today

- ▶ Describe the 25-25 111 EMS Study
- ► Define EMS
- Present Findings and Applications
- ▶ Demonstrate the EMS Information Array

Questions & Answers

# NCHRP 25-25, Task 111 - Environmental Management System Perspectives for State DOTs

OBJECTIVE: The objective of this research is to provide practical examples of how transportation agencies created and are using EMS to address their operational issues and goals in the context of an ISO-compliant system.

### Project Team

#### PROJECT LEAD Gary R. McVoy, Ph.D. / PI

#### **Key Support**

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- Douglas Parker, Louis Berger
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#### Research Panel

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- Transportation Research Board (TRB) liaison Christine Gerencher
- Ann Hartell, NCHRP Senior Program Officer

## Environmental Management System

#### Environmental Management System (EMS)

- Environmental / Regulatory / Stewardship
  - Air
  - Water
  - Noise
  - Ecology
  - Cultural
  - Waste



#### Environmental *Management* System (EMS)

#### E M S

#### <u>Management</u>

Definition: the process of dealing with or controlling things or people

Synonyms: management, running, direction, control, governing, administration, supervision

#### Environmental Management <u>System</u> (EMS)

Plan E M S Act Do (improve) Check

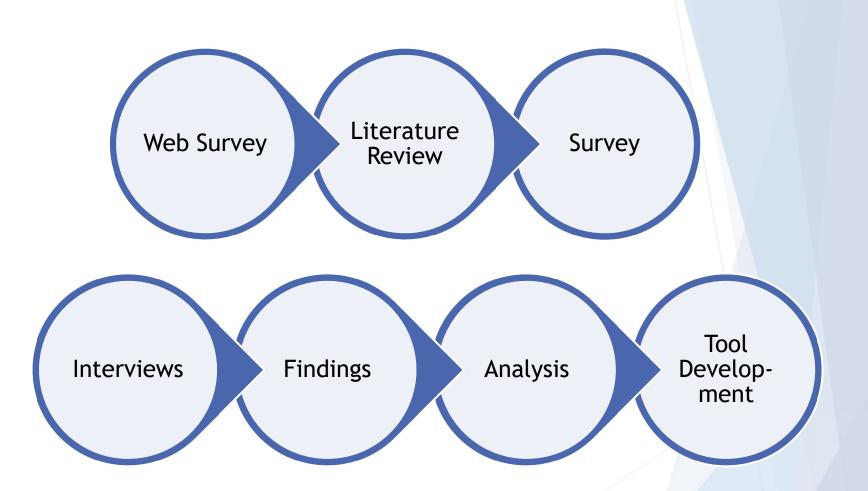
Systematic & Proactive

# 2 Study

# Guided by PDCA

Plan	Written Procedures	Performance Targets	Integrated with Quality Assurance
Do	Training (all staff levels)	Record Keeping	Reporting
Check	Audit	Roll up to agency wide Compliance	
Act (improve)	Audit Follow up	Research	

#### **Study Steps**



#### DOTs & EMS - General Findings

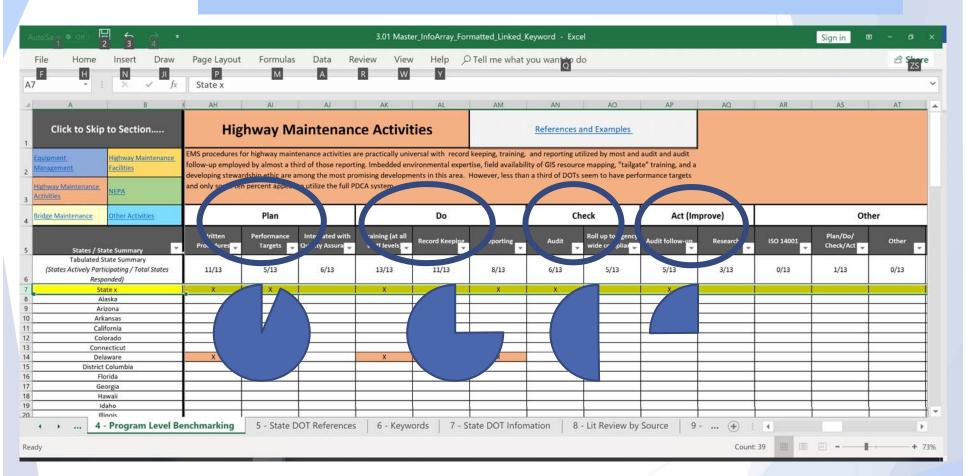
- ► EMS considered essential and cost effective
- ► EMS / (QA) is a standard business practice
- ► ISO 14001 certifications are rare
- ► Most DOTs have gaps in their PDCA cycle
- ▶ DOT units approach EMS independently
- ► EMS tends to be reactive in practice

#### Findings - EMS in Practice

- ► EMS can promote "Streamlining"
- Ownership fosters rigor
- Integration improves efficiency
- Staff training and engagement is common
- "Checking" and "Acting" tend to be done as time (and knowledge) permits

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#### Analysis: EMS Practice by Program Area



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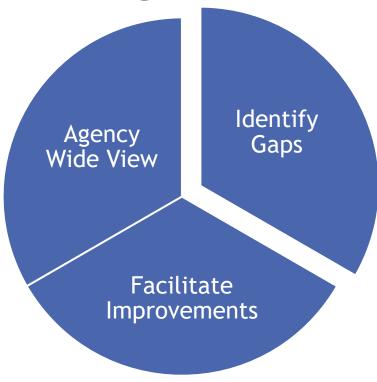
# Tool Development: EMS Information Array

#### Need for EMS IA

- ► EMS benefits are being "left on the table"
- ► EMS assessment methods are lacking
- Proven EMS processes are unpublished
- Environmental Units may not understand Maintenance and Operational processes and needs

# Information Array (IA)

Benchmarking tool



#### One Size Will Not Fit All

- Ownership is essential
- PDCA may be universal, but different institutional settings
  - Culture
  - Setting
  - Capacity
  - Leadership
- ▶ Planning ≠ Design ≠ Maintenance

#### **DOT EMS IA - Layout** Tab 2: Instructions

#### NCHRP DOT Environmental Management System Information Array (DOT EMS IA)

For use by DOT Environmental Staff, Design Mangers, Maintenance Engineers, Operation Managers, and Executive Staff to understand and access reference material on:

- 2. How to successfully initiate / expand / benchmark an EMS,
- 3. How to improve EMS effectiveness using peer resources, and
- 4. How to quickly access EMS literature and survey data.

As used herein, an Environmental Management System (EMS) is defined as some systematic means of planning, executing, checking, revising, and improving environmental compliance and/or stewardship. In this light, even basic quality assurance procedures for avoidance of environmental violations are within the continuum of EMS applications.

Information Access / Benchmarking Instructions	
Practitioners may begin by reviewing the DOT EMS Prototype Benchmarking Tool at Tab 3: DOT EMS Agency Benchmarking Tool with their agency's Plan/Do/Check/Act procedures to gain an agency-wide perspective of EMS practice across all program areas.	DOT EMS Agency Benchmarking Tool Click here
For more detailed analysis of agency EMS practices within each program area, Tab 4: Program Level Benchmarking. Tab 4 allows practitioners to compare their (or other) states survey data with commonly accepted Plan/Do/Check/Act conventions. The Benchmarking Look up Tool also allows the user to search and screen by topic and by state by clicking on the "arrow" icons of the various "column" tabulations.	Program Level Benchmarking Click here!
Further background, references, and examples from the survey may be found at Tab 5: State DOT References	State DOT References Click here!

Additional tabs contain suggested search terms (Tab 6: Keywords), literature summaries (Tabs 8-11: Literature Reviews), and links as specified. A webinar presentation, including an EMS Webinar Link - Click here! example application of this Information Array, may be opened by clicking on the link to the right.

#### **EMS IA Excel Tips and Tricks**

1. The information in this Excel spreadsheet is presented in "read only" mode but may be downloaded and modified for local use.

2. The spreadsheet contains hyperlinks and an occasional "mouse-over" feature. Clicking on embedded links will take you to the associated webpage or location within a tab. "Mouse-over" comments will appear when your cursor selects the active cell.

4. Tabs at the bottom of the page access separate topics as labeled. The arrow keys to the left of the first tab can be right-clicked to view and select from available tabs.

5. For additional instructions on the use of Excel, please see the "Tell me what you want to do..." in the menu at the top of this page, or press "Alt+Q" and begin typing a question or keywords.

#### **EMS IA - Instructions**

For use by DOT Environmental Staff, Design Mangers, Maintenance Engineers, Operation Managers, and Executive Staff to understand and access reference material on:

- What an EMS is
- How to successfully initiate / expand / benchmark an EMS
- 3. How to improve EMS effectiveness using peer resources, and
- 4. How to quickly access EMS literature and survey data.

Begin with Tab 3 - Benchmarking

## Tab 3: Prototype Benchmarking Tool

Benchmarking Tool		Plan		Do			Check		Act (Improve)		
Program Area	Special Features	Written Procedures	Performance Targets	Integrated with Quality Assurance	Training (of all staff levels)	Record Keeping	Reporting	Audit	Roll up to Agency Wide Compliance	Audit Follow-Up	Research
Equipment Management	Materials recycled, good housekeeping practiced.										
Highway Maintenance Facilities	Materials, fuels, stormwater, wastes under active management.										
Highway Maintenance Activities	Sensitive resources factored into planning, training, audit and support.										
NEPA	Commitments tracked through construction and maintenance.										
Bridge Maintenance	Sensitive resources, factored into planning, training, audit and support.										
Other Activities	Specialized support engaged.					,					,

2 - Instructions

3 - DOT EMS Agency Benchmarking

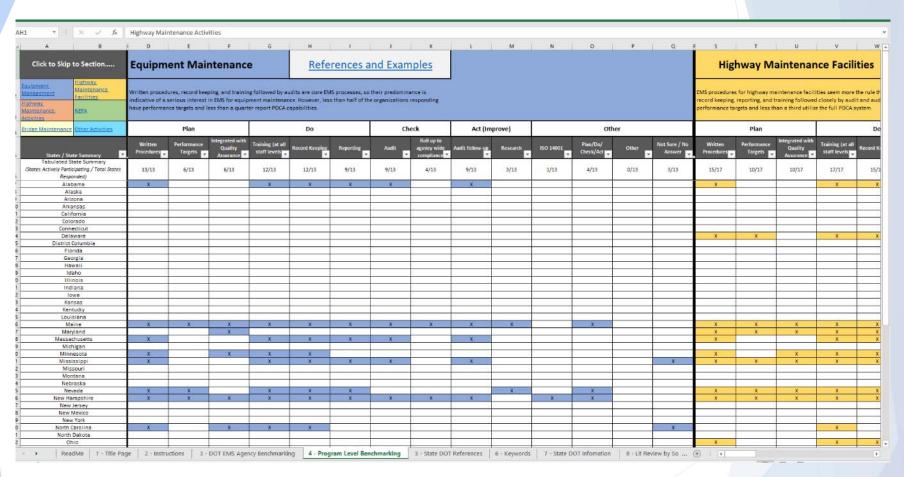
4 - Program Level Benchmarking

5 - State DOT References

6 - Keywords

7 - State

## Tab 4: Program Level Benchmarking



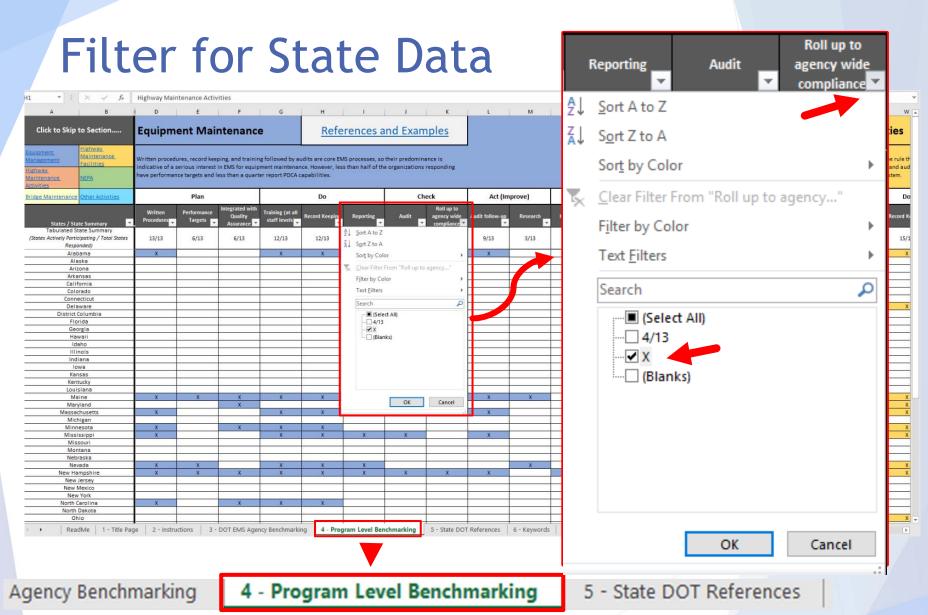
Me | 1 - Title Page

2 - Instructions

3 - DOT EMS Agency Benchmarking

4 - Program Level Benchmarking

5 - State DOT Reference



#### Tab 5: State DOT References

	В	С	D	E	F	G
e	DOT EMS Reference Materials					
	Topic ↓↑	State DOT	Link	<b>→</b> Date	▼ Document ▼	Keywor
Εſ	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP- 2Form2bActivityRankings_042017.pdf	2017	Environmental Activity Inventory Significance Ranking	audit, record keep
Εľ	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP- 2Form2cActivityRankingCriteria050317.pdf	2015	Environmental Aspects Significance Ranking Criteria	audit, record keep
Εľ	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-3- Form3aGeneralLegalandOtherRequirements0114.pdf	2014	General Legal Requirements	storage, handling,
Εľ	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-3- Form3bEnvironmentalPermitsLicenses050317.odf	2017	EMS Environmental Permits, Licenses, and Authorization Register	audit, record keep
	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP- 6Form6aEnvironmentalOrganizationalChart7212016.pdf	2015	EMS Environmental Organization Chart	organization, resp
	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-8-	2017	Environmental Event Log	audit, record keep
	MS Equipment Management	New Hampshire	https://www.nh.gov/dot/org/operations/nighwaymaintenance/documents/EMSGlossary021511.pdf	2011	EMS Glossarv	highway maintena
	MS Equipment Management	Oregon	https://www.nn.gov/dot/org/operations/nignwaymaintenance/documents/EmsGiossary021511.pdf https://www.oregon.gov/ODOT/Maintenance/Documents/ems_manual.pdf	2012	Maintenance Yard EMS Policy and Procedures Manual	drums, highway ma
	vo Equipment Management MS Equipment Management	Uregon Texas	https://www.txdot.gov/inside-txdot/division/environmental/compliance-toolkits/haz-mat.html	2012	Maintenance Yard EMD Policy and Procedures Manual Hazardous Materials Toolkit Webpage	written procedures
		Ohio	https://www.txdot.gov/inside-txdot/division/environmental/compliance-toolkits/haz-mat.html Linked Documents\OHDOT D5 ECR Report 5-18.pdf	2018	Hazardous Materials Toolkit Webpage  Environmental Compliance Review, Product and Waste Management, inclu	
	MS Equipment Management			2018		
	MS Equipment Management	Oregon	Linked Documents\ORDOT ems_user_guide.pdf		ODOT Maintenance Materials Management Employee Handbook	EMS, written proce
	MS Equipment Management	PennDOT	PennDOT Fact Sheet Table of Contents 5-31-2018.xisx	2018	Fact Sheet & Template Listing	record keeping, a
	MS Equipment Management	PennDOT	PennDOT M-74.xlsx	2018	SEMP/EMS Internal Compliance Checklist for Maintenance	facility, highway m
	MS Equipment Management	PennDOT	Linked Documents\PennDOT M-75.pdf	2016	Tank Monthly Inspection Checklist (AST and UST)	audit, record keep
	MS Equipment Management	PennDOT	Linked Documents\PennDOT M-900 (1-13)-SEMP Checklist Template, protected.xlsx	2011	SEMP Environmental Checklist Record Sheet	audit, audit follow
	MS Equipment Management	PennDOT	PennDOT M-900.xlsx	2018	Facility Specific Environmental Inspection Checklist	audit, audit follow
	MS Equipment Management	PennDOT	PennDOT M-901 (1-13) - SEMP Checklist Record Sheet Template, protected.xlsx	2018	Facility Specific Environmental Inspection Checklist Record	audit, audit follow
E	MS Equipment Management	PennDOT	PennDOT Records Summary - Residual Waste Management 2-1-18 rev0.pdf	2018	Residual Waste Management - Record Requirements	written procedure:
	MS Equipment Management MS General Practice	PennDOT	PennDOT Universal Waste-Lamps Bulbs.pdf	2018	Fact Sheet Universal Waste Lamps / Bulbs	written procedure
Εľ	MS General Practice	Washington	http://www.wsdot.wa.gov/environment/technical/environmental-training		Environmental training webpage	construction site e
E	MS General Practice	Wisonsin	https://wisconsindot.gov/Pages/doing-bus/eng-consultants/cnslt-rsrces/environment/formsandtools.asox		Forms and Tools webpage	written procedure:
FI	MS General Practice	Arizona	https://www.azdot.gov/business/environmental-planning		Environmental Planning webpage	written procedures
	MS General Practice	MassDOT	https://www.mass.gov/massdot-highway-division-manuals-and-publications		Highway Division Manuals and Publications	written procedure:
	MS General Practice	Montana	https://www.mdt.mt.gov/publications/manuals.shtml		Manuals and Guides	written procedure:
Εſ	MS General Practice	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents.htm		Highway Maintenance Library with EMS Links (bottom webpage)	written procedure:
Εſ	MS General Practice	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP- 02 IdentifyingEnvironmentalAspectsImpacts-10052017.pdf	2017	Indentifying Environmental Aspects and Impacts	written procedure:
Eľ	MS General Practice	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-03_LegalandOtherRequirements/0052017.pdf	2016	Legal and Other Requirements	regulatory, written
Εſ	MS General Practice	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-04_SettingObjectivesandTarge 10052017.pdf	2016	Setting Objectives and Targets	written procedures
_	MS General Practice	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP- 05 OrganizationPersonnelAccountabilityandResponsibility-10052017.pdf	2017	Organization, Personnel, Accountability, and Responsibility	record keeping, au
	MS General Practice	New Hampshire	https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-11 OperationalControls- 10052017.pdf	2015	Operational Controls	record keeping, ac
			https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-	2017		
	MS General Practice	New Hampshire	12 EmergencyPreparednessandResponse-10052017.pdf https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-12-		Emergency Preparedness and Response	written procedures
E	MS General Practice	New Hampshire	Form12aEmergencyPlansandPracticesMatrix032015.pdf https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-	2015	Emergency Plans and Practices Matrix	written procedures
Εľ	MS General Practice	New Hampshire	13 NonconformityPreventativeandCorrectiveAction-10052017.pdf https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-13-	2017	Nonconformity, Preventive, and Corrective Action	written procedures
Ef	MS General Practice	New Hampshire	Form13bCorrectiveActionPlanandRootCauseAnalysisForm.pdf https://www.nh.gov/dot/org/operations/highwaymaintenance/documents/EIP-14_EMSEvaluation-	2011	Corrective and Preventative Action Plan & Root Cause Analysis Form	audit, written proc
Εľ	MS General Practice	New Hampshire	10052017.pdf	2017	EMS Evaluation	audit, written proc

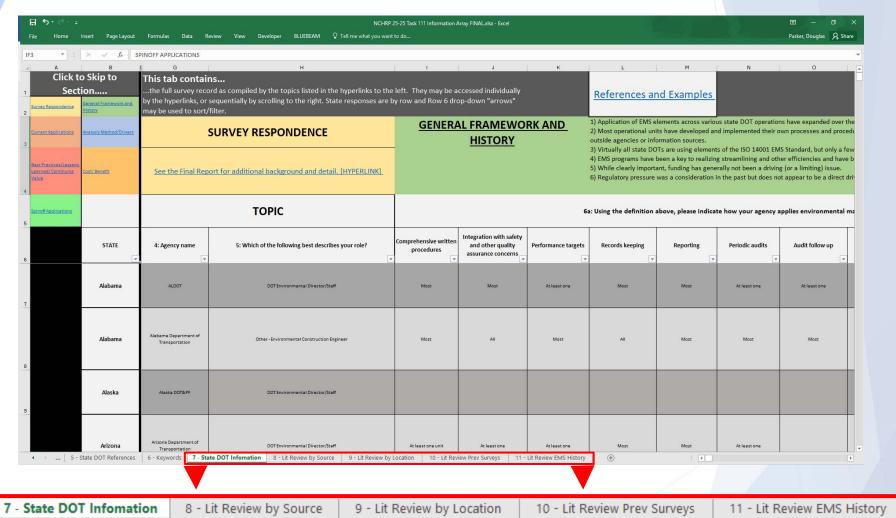
4 - Program Level Benchmarking

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6 - Keywords

7 - State DOT Info

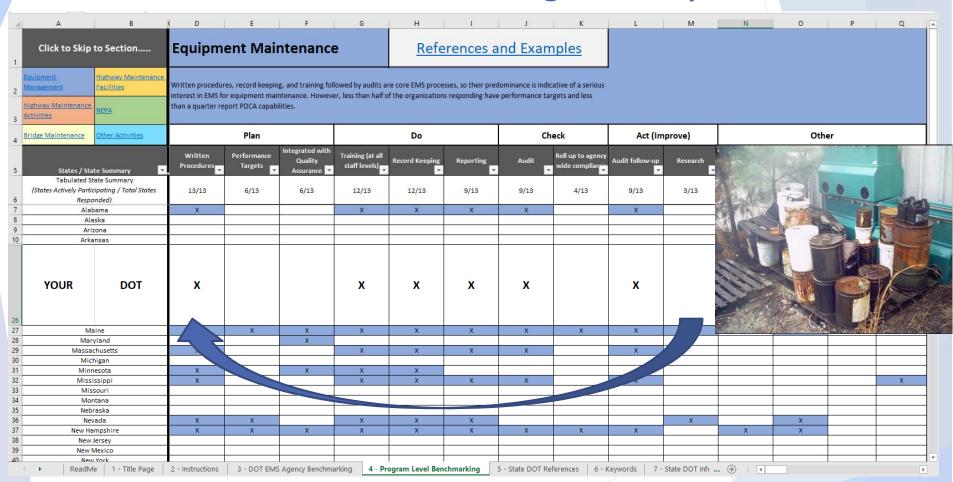
#### Tabs 6-11: EMS IA Further Information



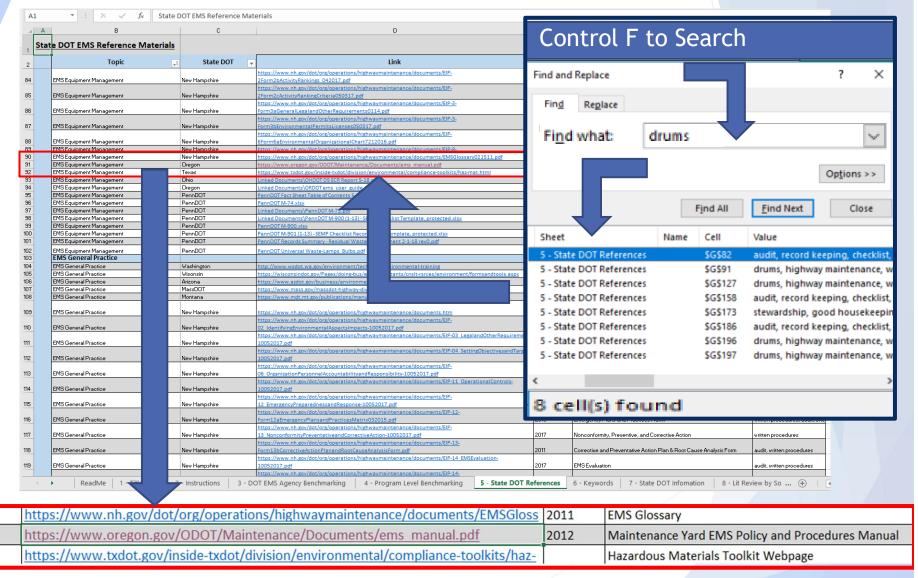
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#### EMS IA Example

#### Tab 4: Benchmarking Lookup



#### Search using Tab 5: State DOT Reference



hire

#### Reference Found

https://www.oregon.gov/ODOT/Maintenance/Documents/ems manual.pdf

2012

Maintenance Yard EMS Policy and Procedures Manual



#### **Table of Contents**

NTRO	DDUCTION	
PRO	OGRAM COMPONENTS	
Po	licy	
Po	licy and Procedures Manual	
En	ployee Handbook	
EMS	Audits	
Mo	nthly Field Audit	
Re	gional Audit	
Sta	atewide Review	
Sus	TAINABLITY	
MAIN		
Аск	NOWLEDGEMENTS	
I G	OOD HOUSEKEEPING	
1.1	Storage	
1.2	MATERIAL HANDLING	
1.3	Wastes	
1.4	EMPTY CONTAINERS.	
1.5	ABSORBENTS AND SPILLS	
1.6	SECONDARY CONTAINMENT	
2 LA	ABELS AND SIGNS	
2.1	GENERAL INFORMATION ABOUT IDENTIFICATION LABELS	
2.2	GENERAL INFORMATION ABOUT HAZARD WARNING	
2.3	SIGNS ON BUILDINGS, ROOMS, OR CARGO CONTAINERS	
	SIGNS AND POSTINGS AT ODOT FUELING STATIONS	
2.4		

#### **EMPTY CONTAINERS** 1.4

Empty drums should be stored in a manner that indicates the drum is empty. Examples of ways to show the drum is empty include storing the drum sideways with the bungs horizontal, labeling the drum "empty," or keeping the drum in an area signed "empty drums" or similar wording. Refrain from storing drums that previously contained liquids upside-down.

Figure 1-1: Examples of ways to store a drum that indicate the drum is empty.







Sideways with bungs horizontal

Label container "empty"

- If an empty container will be reused, the original label should be removed. The container should be relabeled with the intended contents, such as "trash" or "metal parts."
- Empty drums should be returned to the vendor for reconditioning, where available.
- Where available, recycling is recommended for empty containers that are not reused or returned to the vendor (e.g. recycling unwanted metal drums and cans as scrap metal),. Contact local recyclers for availability and requirements.
- Empty containers that are not recycled, reused, or returned to the vendor should be managed as solid waste (i.e. trash). A list of permitted municipal landfills and transfer stations is located in Appendix J. Plastic drums should be cut into two separate pieces prior to disposal. Contact the local landfill for specific requirements.

## Summary

- ► 25-25 111 EMS Study available
- EMS benefits not fully realized
- ►EMS Information Array can help DOT's "Step up their game"

http://apps.trb.org/cmsfeed/TRBNetProjectDisplay.asp?ProjectID=4335

# For more information on NCHRP 25-25/Task 111 (Including the Final Report):

http://apps.trb.org/cmsfeed/TRBNetProjectDisplay.asp?ProjectID=4335

Or search: NCHRP 25 25 EMS

Or visit: AASHTO - CEE - EMS

For technical questions on the data or variables, contact:

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518.368.8374

Additional implementation assistance may be also available from:

http://www.trb.org/NCHRP/NCHRPImplementationSupportProgram.aspx

# Questions / Comments