## MECHANIC PRODUCTIVITY Jerry G. West, Arizona Department of Transportation

This presentation offered at least six (6) factors that contribute to mechanic productivity. These factors are the following:

- 1. Training
- 2. Work environment
- 3. Proper tools
- 4. Availability of parts and supplies
- 5. Supervision
- 6. Measurement capability

The speaker also highlighted the importance of operator training to minimize the effect of vehicle abuse and to contribute to proper utilization of vehicles. The avoidance of operator-induced maintenance contributes to reduced workloads for mechanics.

The final aspect, covered briefly, was humor in the work place. A happy worker tends to be a more productive worker. Everyone must use caution to ensure that humor is not destructive or offensive to a particular group. If this is accomplished, humor can be a great motivator for increased productivity.