# TRANSPORTATION **ASSET MANAGEMENT**

TAM Governance Journey at Iowa DOT - John Selmer, P.E. July 16, 2018 - San Diego, California



### Iowa's History

Genesis of TAM

- In the mid to late 90's, lowa was in a leadership position
- Iowa DOT Director Darrel Rensink, National Leader on Asset Management, 1996
- Use of pavement management system for preservation strategies
- Investment in LRS as enabling technology

Into the dark ages

- leadership change in late 1990's derailed initial efforts
- Focus on constructing four lane corridors
- Discontinued use of thin maintenance treatments
- "Worst First" prevailed



#### Initial Steps

- NHI Training, Self-assessment
- Conferences, committees
- Champion identified and committees created
  - Committee formed to review TAM implementation, and immediately it became clear that we were **talking about a cultural change**

Directive: "Build a world-class asset management system"

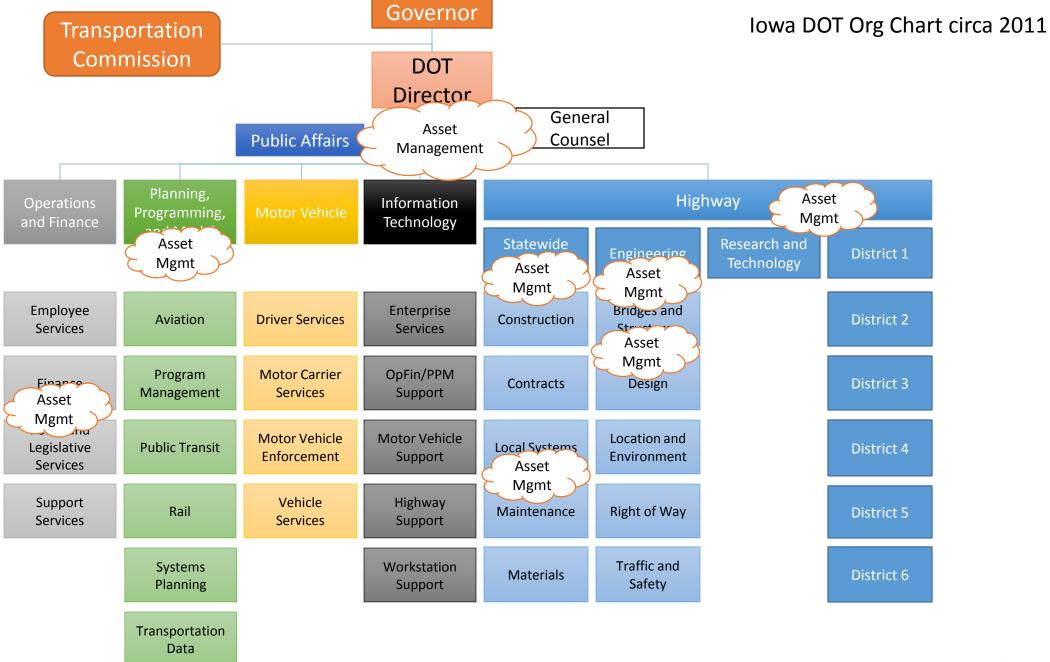
Okay... now what?



#### Evolution

- In 2011, Director Trombino appointed a TAM champion to spearhead implementation
- Committee formed to review TAM implementation, and immediately it became clear that we were talking about a cultural change
- Where does TAM go?





## Supporting Organizational Change

- Formed the Performance and Technology Division in 2012
- Incorporating
  - Organizational Improvement
  - Strategic Communications
  - Research and Analytics
- Aid agency focus on becoming "Getting you there safely, efficiently, and conveniently"



# TAM Tour 2013

- FHWA Technology Transfer project
- Four State Visits
  - New Jersey
  - New York
  - Utah
  - Georgia
- States with existing or developing TAMPs
- Look at agency culture issues linked to success

# TAM Tour 2013

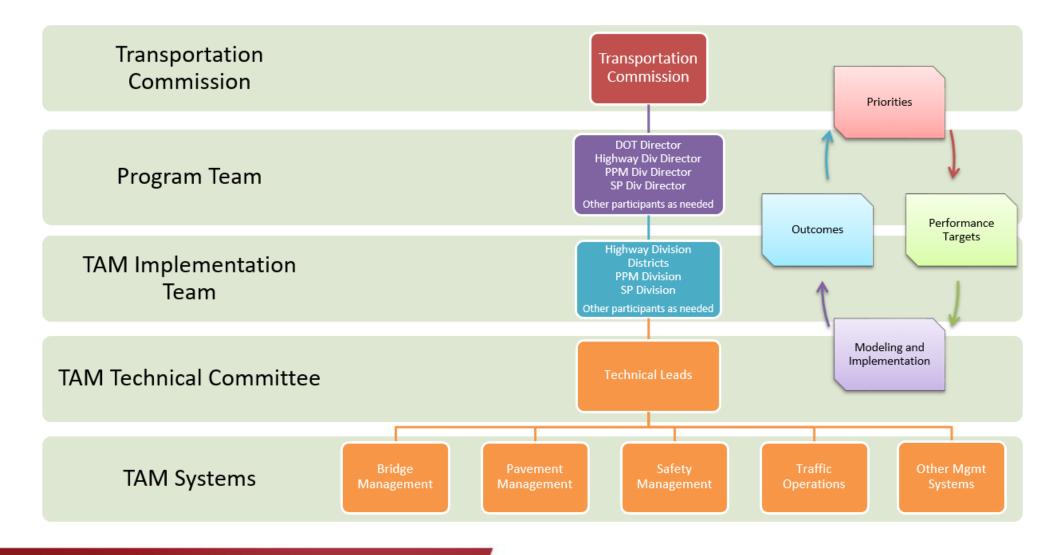
- Success Factors
  - Clear charter for the committee developing TAMP
  - Engaged executives supporting TAM
  - Strong project manager to move things forward
  - Develop specific treatment programs by asset class to allow for "quick wins"
  - Supportive policies
- Watch Out For
  - Staffing too thin or too reliant on a single individual
  - Lack of clear support from the top
  - Getting too focused on data collection stay out of the weeds!
  - Restrictive policies

#### Iowa's First TAMP

- Steering Committee formed in mid-2014
  - Time-limited group once TAMP done they were done
- TAMP completed in late fall of 2016 (just as rules became final)
- Was never intended to meet all of the federal requirements but rather to help us learn
- Along with the Gap Analysis done around the same time, led to the creation of our TAM Governance Structure

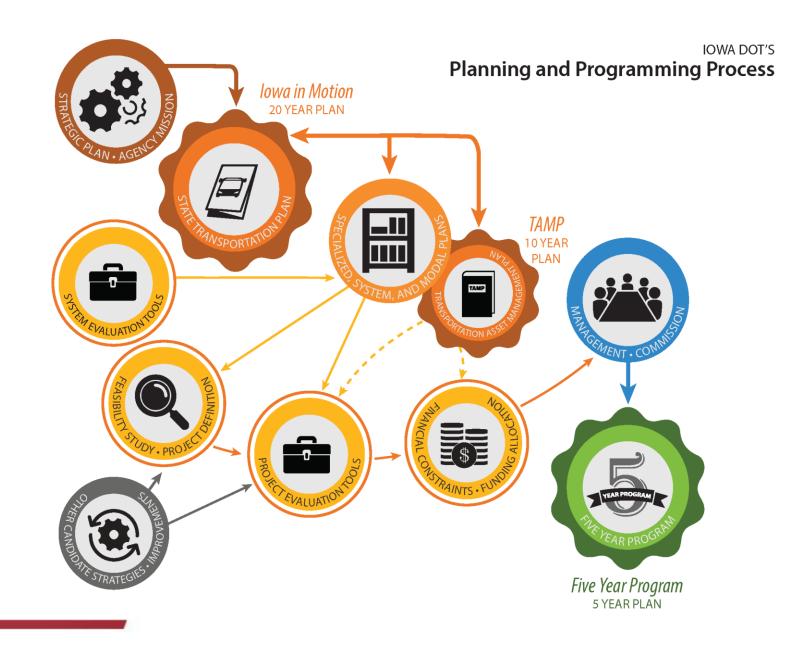


#### Iowa DOT TAM Governance Structure





Where do TAM governance structures and processes fit in the big picture?





#### Charge of TAM Implementation Team

- Design a governance structure and a process that:
  - Adds transparency, aligns tools and plans, incorporates appropriate stakeholders
  - Defines roles and responsibilities of stakeholders
  - Is adaptable over time as technology, initiatives, and priorities change
  - Incorporates risk management into the prioritization process
  - Considers performance targets and proposes funding levels to achieve those targets



# The Adventure Continues

- Working to broaden the base help more parts of the agency understand their role in this
- Balancing the need to satisfy the federal requirements with our own priorities for enhancement
- How to transition TAM from a change initiative to just be the way we do business



# **Thank You**

#### John Selmer, Director Strategic Performance Division Iowa DOT