

# Blockchain in Airports and Aviation in the post-COVID-19 era



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COVID-19 impact



Re-charging our  
business



Long-term  
sustainability

**80 million**  
passengers a year



**82**  
airlines serving  
**204**  
destinations in  
**85**  
countries

**76,000 jobs**  
supported at the airport



**34%**  
of UK exports by value for non-EU  
exports

**2**  
full length  
runways  
and  
**4**  
operational  
terminals



**9**  
routes to other UK airports



COVID-19



**200,000  
Passengers in April**



**1,788  
cargo-only flights  
in April**



**Supporting the**



**Consolidation**

**1**  
full length runway  
and

**2**  
operational  
terminals







33 kV NORTH INTAKE

SECTION 1

SECTION 2

SECTION 3

Substation 204

Sub 204 Feeds South

East Intakes and Sub 200

South Intake

T3 T4

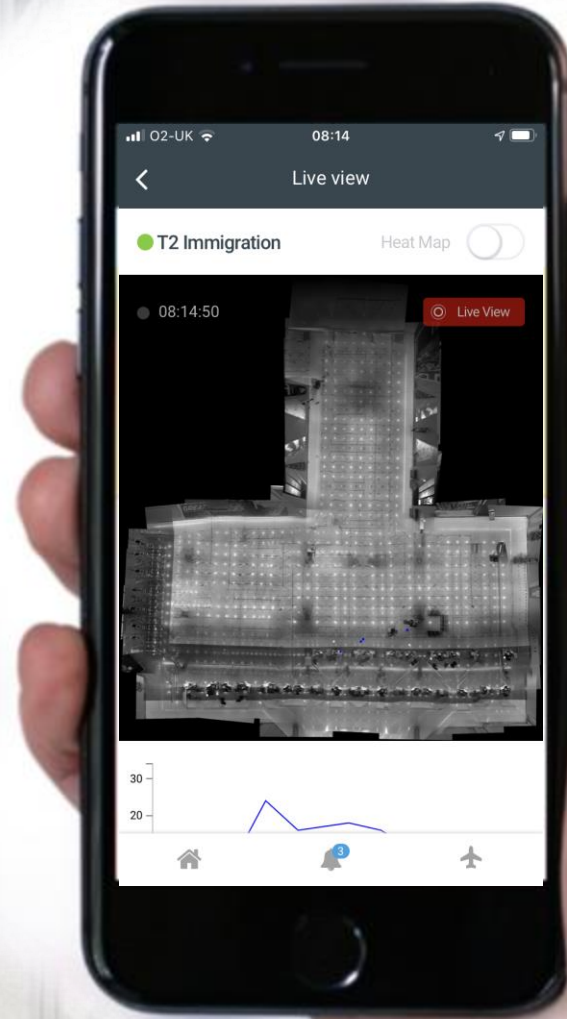
HEAT

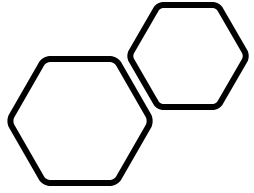




# Digital & Data

Supporting  
our colleagues





Digital  
& Data

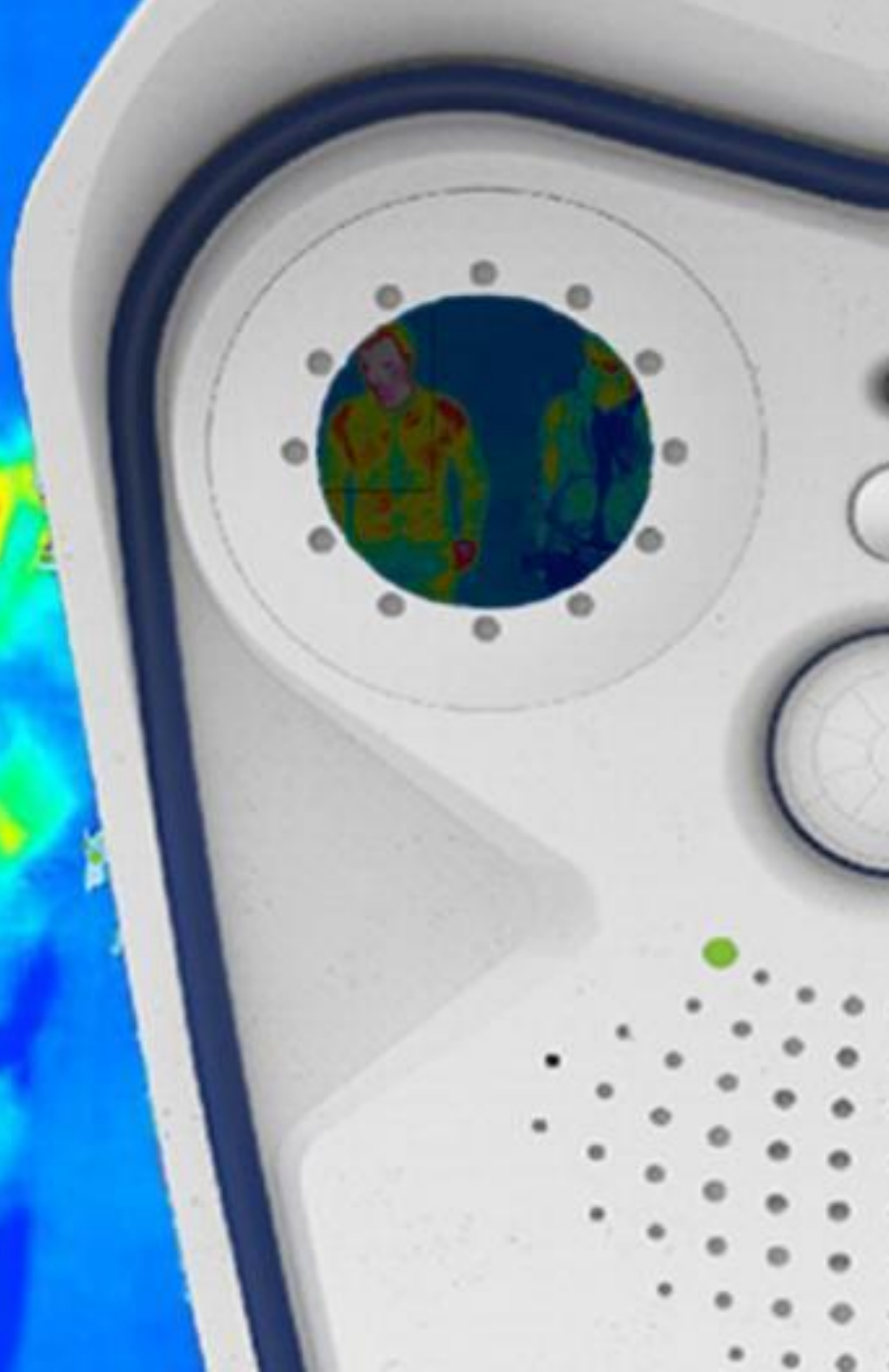
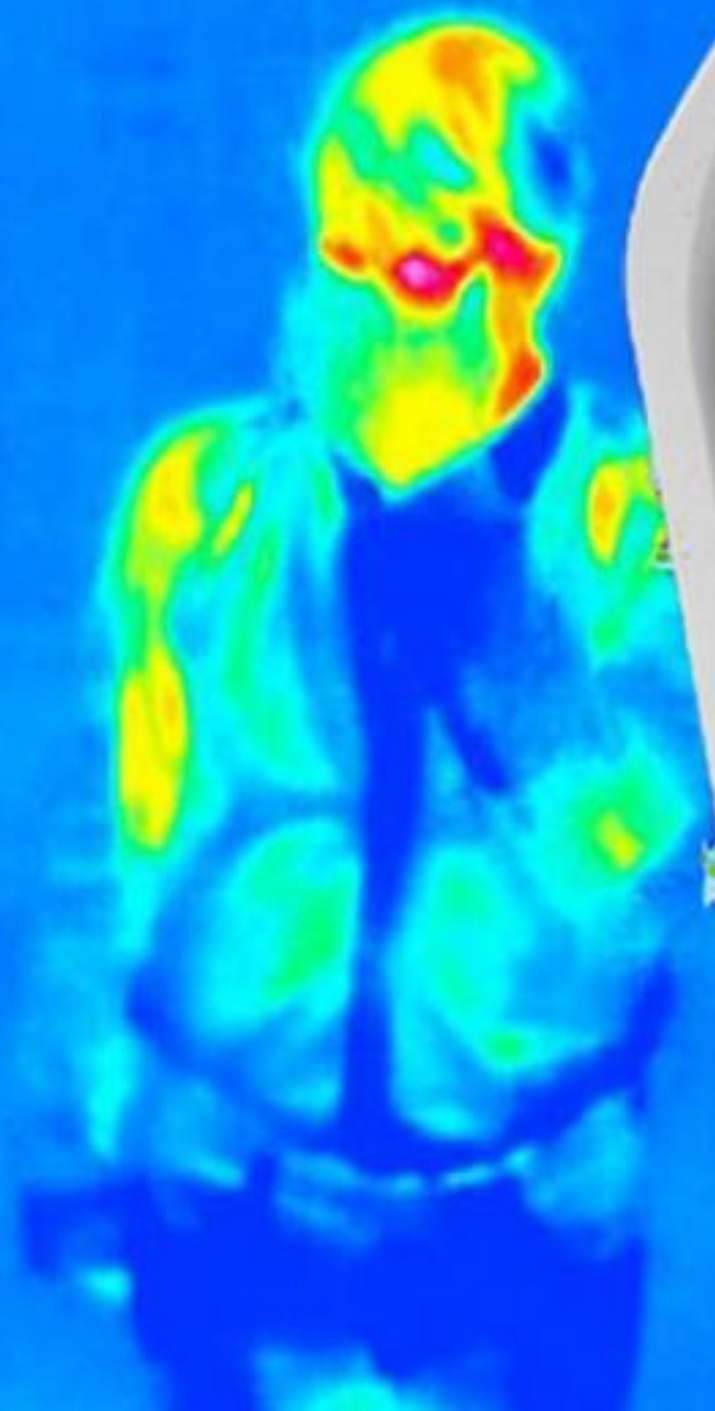
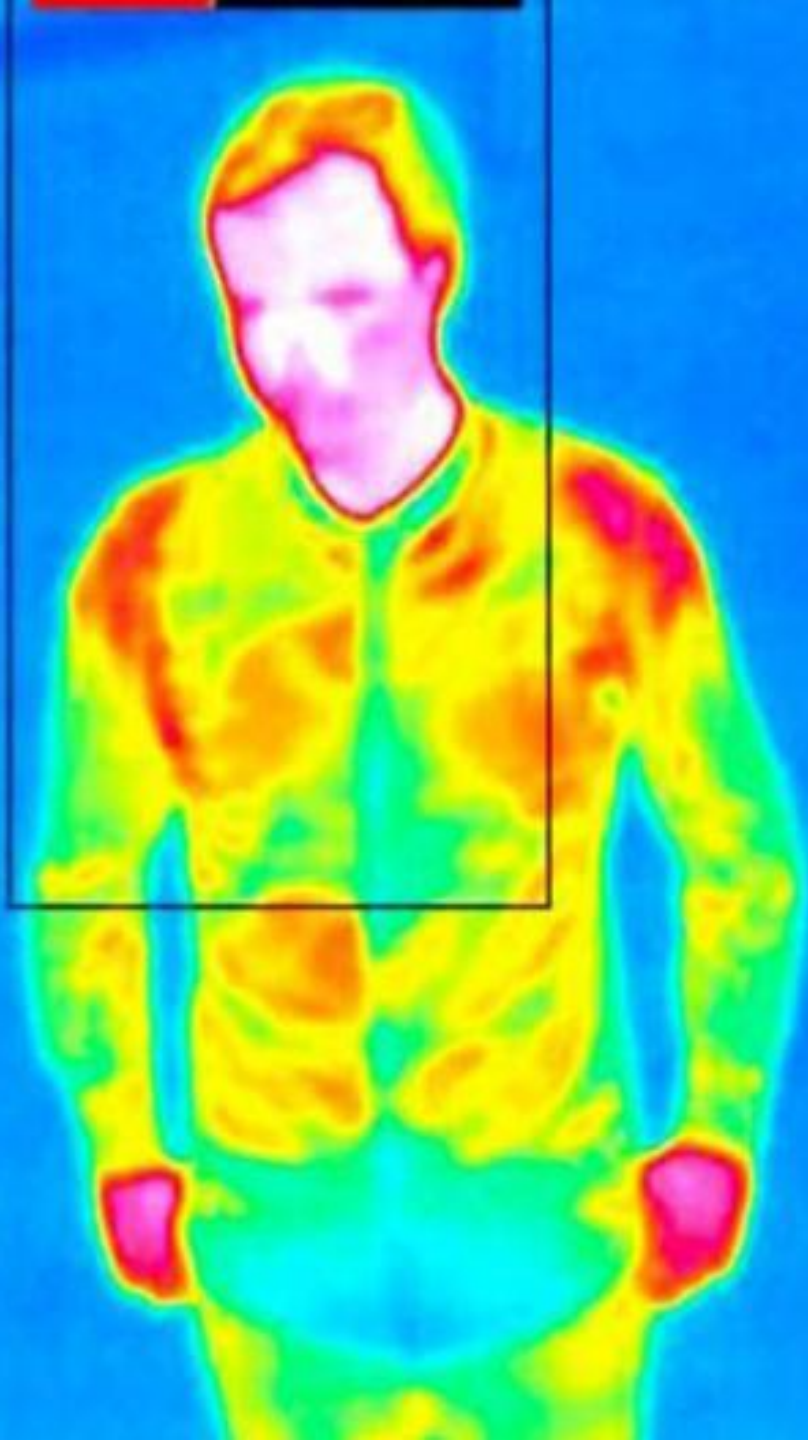
Supporting  
our passengers







# Re-charging confidence

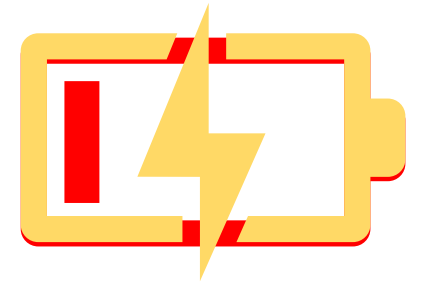




*“Aviation is the cornerstone of the UK economy, and to restart the economy, the Government needs to help restart aviation. [Agreeing a] standard is key to minimising transmission of Covid-19 across borders, and the technology we are trialling at Heathrow could be part of the solution.”*

John Holland-Kaye - Heathrow CEO





Business  
**Traveller**

News

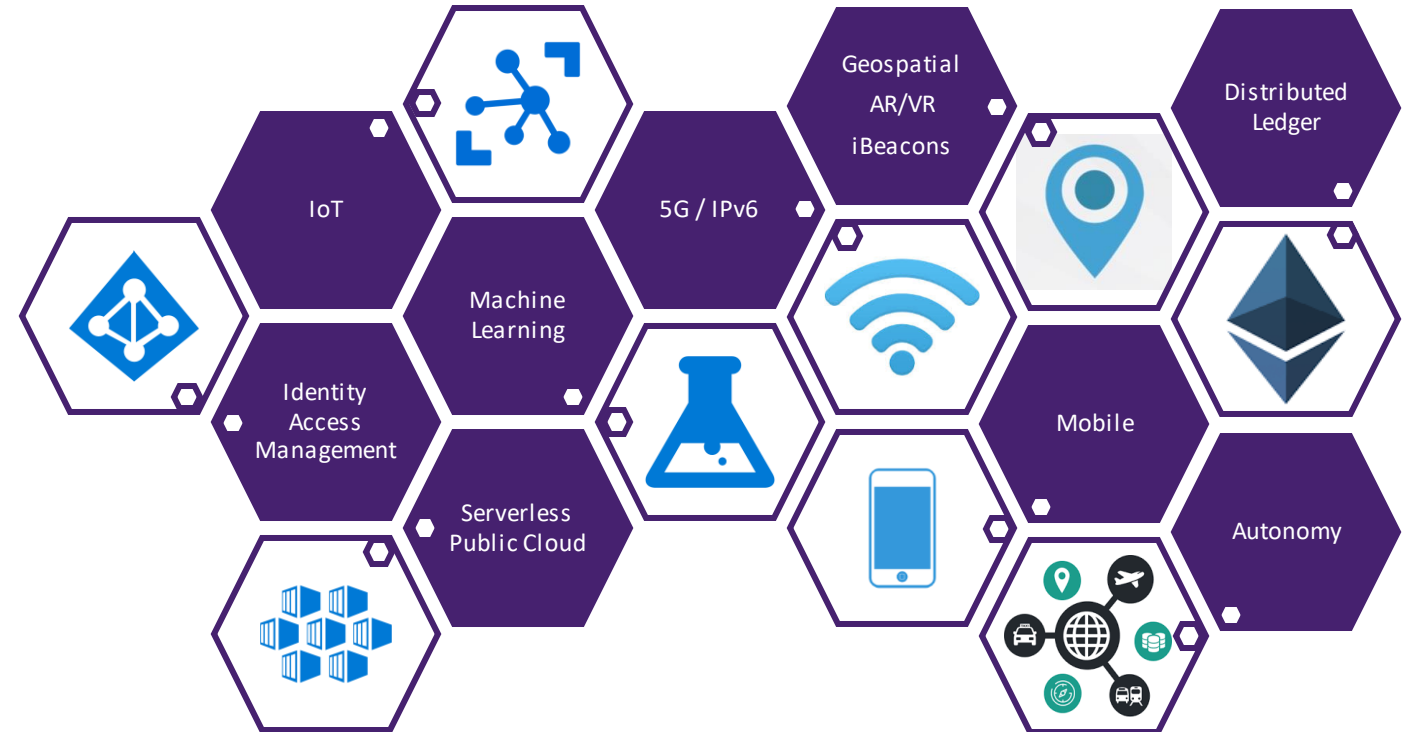
## IATA: over two thirds of travellers will not fly if it means quarantine period

14 May 2020 by Mark Caswell





# Innovations pipeline





# Digital Disruption?

Data Centre ▶ Cloud

## Amadeus booking software outages smack airports across world

Firm won't explain network failure

By Andrew Silver 28 Sep 2017 at 14:46

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## NEWS

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## Heathrow Airport apologises for IT failure disruption

🕒 16 February 2020

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EUROCONTROL ✓  
@eurocontrol

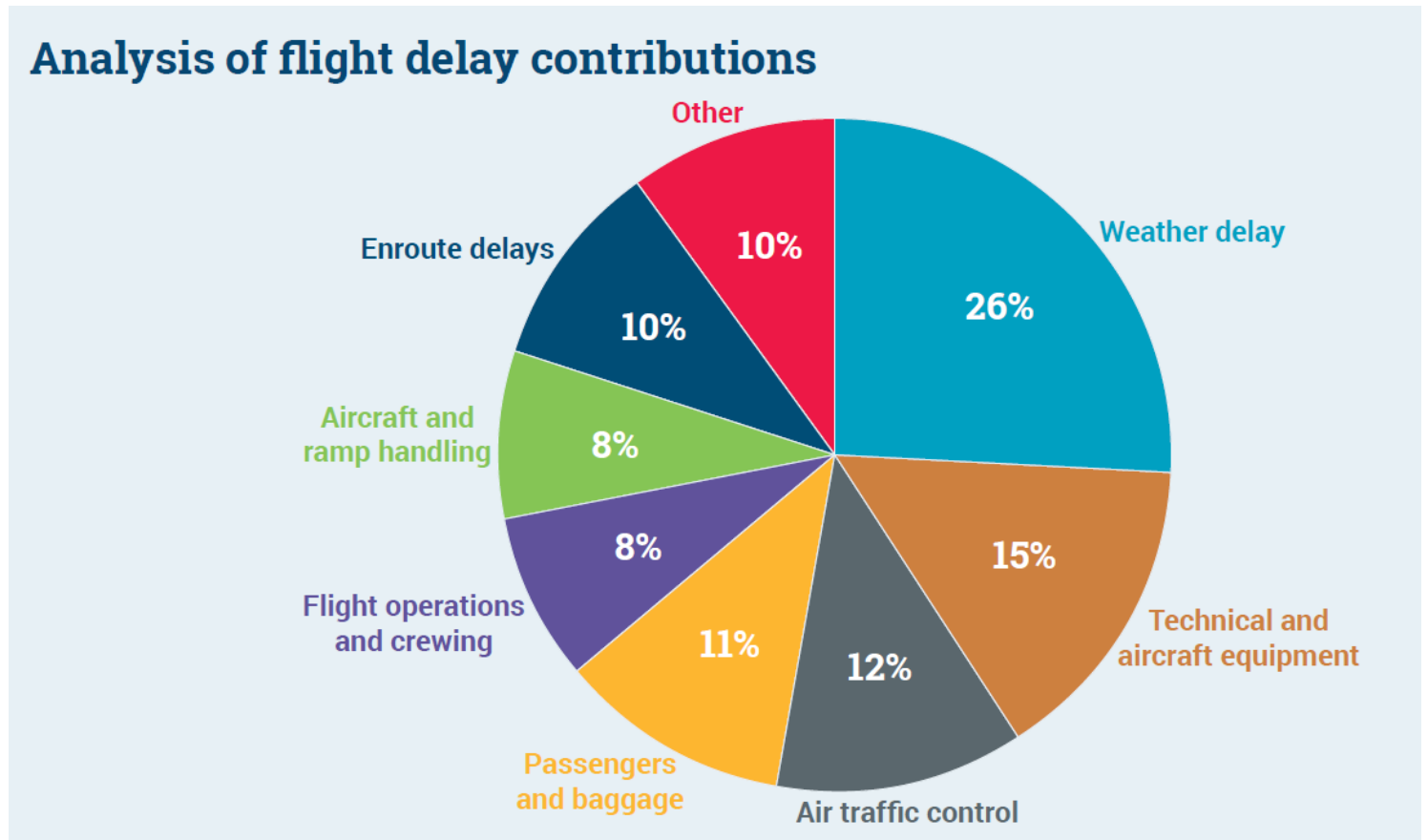
There has been a failure of the Enhanced Tactical Flow Management System. Contingency procedures are being put in place which will have the effect of reducing the capacity of the European network by approximately 10%. Further information will be provided as soon as possible.

🍷 165 12:17 PM - Apr 3, 2018

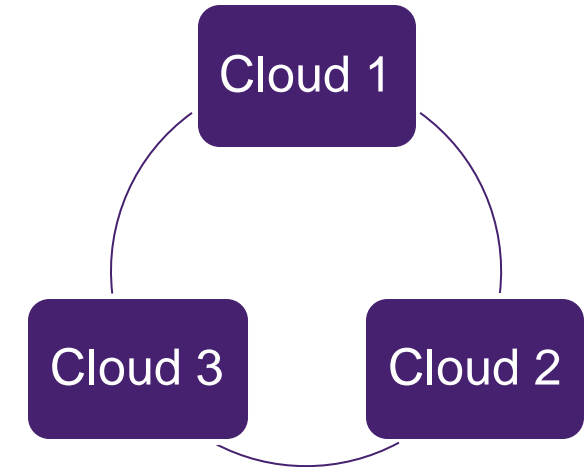
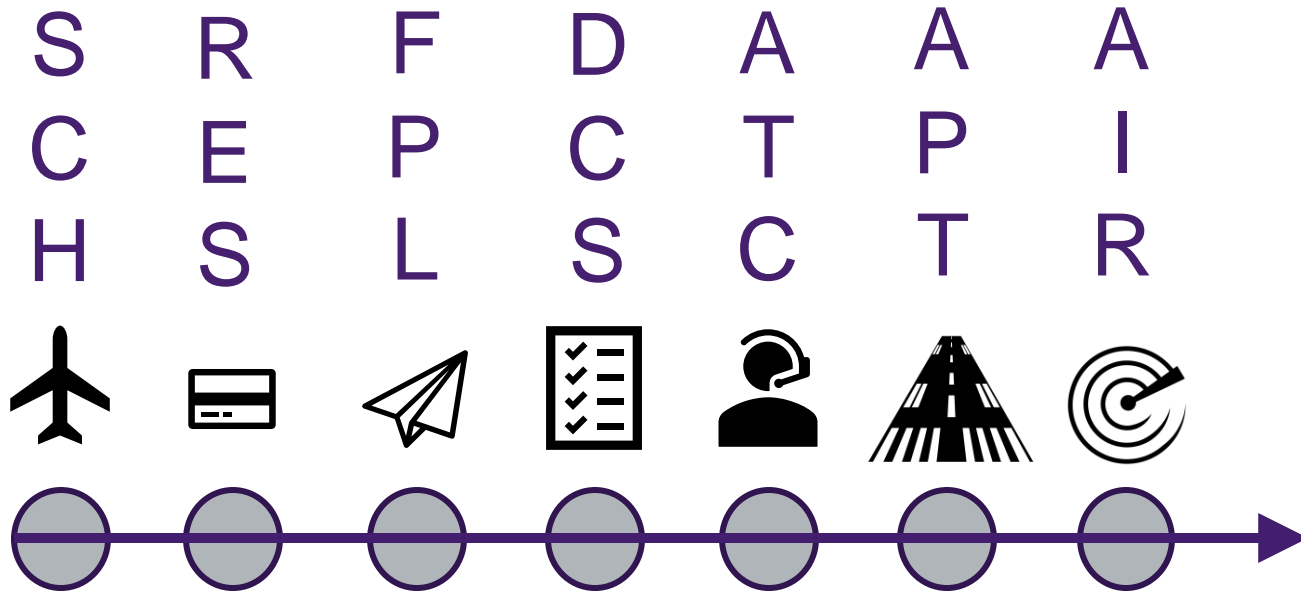
311 people are talking about this



# Cranfield Study - Data flow fails are 60% of root cause of flight delay



## Series systems are not as reliable as distributed parallel systems



$$A_{all\ data} = A_{System^1} \times A_{System^2} \dots \times A_{System^n}$$

Assuming 10 systems in chain are 99.99% available then

$$A_{all\ data} = 0.999$$

$$A_{all\ data} = 1 - (1 - A_{Cloud\ 1}) \times (1 - A_{Cloud\ 2}) \times (1 - A_{Cloud\ 3})$$

If all Clouds are 99.99% available in multi-region, then

$$A_{all\ data} = 0.99999999999999$$





Please enter your Type B and AFTN Station code for your destination ...

Will the zip-code work?

The UK's Future Flight research programme is to develop & demonstrate integrated aviation systems enabling the introduction of new classes of electric & / or autonomous air vehicles



These could include drones, urban air mobility (UAM) vehicles or electric regional aircraft

By researching the use of modern and emerging internet technologies of public cloud infrastructure and distributed ledgers, the decentralised operating models built over generations of pioneering aviation discovery can be preserved, whilst transforming operating resilience and costs for the community.



As we look to a future of increased trust, accountable governance, interdependence and resilience, our commitment to pioneering research remains despite COVID-19



Digital Readiness



Process-driven  
international  
collaboration



Data ecosystem  
transformation



# Thank you



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Heathrow