TPA Covid-19 response
ACRP Insight Webinar
TPA Ready – Prioritizing health & safety for our team and travelers

• Plan developed in 10 days
• Rolled out publically in late April
• 5 key components:

1. Safe and clean facilities for our Team and Travelers
2. Clear Communication
3. Organizational Resilience
4. Strengthening the Business
5. Engine for Economic Recovery
TPA Ready – By the Numbers

- 250 acrylic barriers
- 2,700 ground markings and stanchion banners
- 3,500 seat wraps
- Nearly 100 hand sanitizer stations
TPA Ready – Additional Changes

AIRPORT:
• Mask requirement for all employees, including tenants
• Increased sanitation using the latest technology

PUBLIC:
• Passengers strongly urged to wear masks / arrive 2 hours early
• Encouraging mobile check-in and use of carry-on luggage to reduce touchpoints
• Greeters not allowed in Main Terminal
TPA Ready – Communications

Tampa International Airport unveils 'TPA Ready' plan amid COVID-19 crisis

Expect changes at Tampa International Airport as travelers return

Masks, shields and less seating: Changes coming to Tampa International Airport
TPA Ready – Informing and engaging our team

#TPAReady Goes Public
4/29/20

The Latest on TPA Ready
5/6/20

Thank You
5/20/20
TPA Ready – Human Resources

- Remote work for non-essential personnel
- Increased communication: blogs, e-mails, videos
- Care package distribution: Masks, hand sanitizer, touchless key

- Evaluating staggered/flexible work shifts
- Rethinking how we conduct business
- Developing the work space of tomorrow
New office space planning - SkyCenter
TPA Ready – Silver Linings

Advancing $150 million in Capital Improvement Projects
a) Ticket level upgrades
b) Curbside expansion
c) Roadway expansion
d) Taxiway improvements
e) SkyCenter
TPA Ready – State of the Airport & Industry

Happening now
• Passenger traffic increase
• Reevaluating budget / tenant relief options

What’s ahead
• Continue benchmarking best practices
• Need for industry-wide standards
• Positioning for a long recovery
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Tampa International Airport
Covid-19 response – TPA Ready