COVID-19 has dramatically affected domestic and international airports and travel industries. Their challenges are shared by all partners working to ensure safety, public confidence, and financial sustainability in the aviation industry.

Join distinguished industry thought leaders from the airport ecosystem, including governmental, airport, airline, and other stakeholders, to discuss current and ongoing practices in restoring traveler confidence in air travel. Presentations will focus on strategies and case studies in safety, operations, public health, and financial sustainability to help airports navigate the new normal.

Featured speakers:

- **Rhonda Hamm-Niebruegge**, Airport Director, St. Louis Lambert International Airport and Chair, ACRP Oversight Committee
- **Roger Dow**, President and CEO, U.S. Travel Association
- **Joseph Lopano**, Chief Operating Officer, Tampa International Airport
- **Tony Roach**, Managing Director, Customer Experience, Southwest Airlines

ACRP welcomes all airport industry stakeholders to this event. Speakers will be available to answer participant questions after presentations.

**REGISTER TODAY**

**DATE:** May 28, 2020  
**TIME:** 1:00 - 5:00 PM ET  
**WHERE:** Zoom Webinar hosted by ACRP. Register below to receive a link.
FLIGHT PLAN TO RECOVERY:
Preparation Airports and Their Business Partners for the Return of the Flying Public
May 28, 2020 via Zoom

1:00 – 1:15 PM ET
WELCOME
- Neil Pedersen, Executive Director, TRB
- Moderator: Rhonda Hamm-Niebruegge, Airport Director, St. Louis Lambert International Airport and Chair, ACRP Oversight Committee

1:15 – 1:30 PM ET
FAA/US DOT
An Overview of What We Are Doing to Ensure Consistency
- Speaker TBA

1:30 – 2:10 PM ET
HEALTH UPDATE
Health, Safety, and Travel during the COVID-19 Pandemic
- Dr. Hillary Godwin, Dean, University of Washington, School of Public Health
- Passenger Risk Perception, Confidence, and Behavior
  - Dr. Baruch Fischhoff, Howard Heinz University Professor, Carnegie Mellon University

2:10 – 2:25 PM ET
OVERTURE
An Industry Overview of the New Normal to Ensure the Health and Safety of Travelers
- Roger Dow, President & CEO, U.S. Travel Association

2:25 – 4:00 PM ET
AIRPORT AND STAKEHOLDER 30-MINUTE CASE STUDIES AND BEST PRACTICES
- Airports—Executive-Level Discussion of Current and Future Plans
  - Lance Lyttle, Managing Director, Seattle-Tacoma International Airport
  - Joseph Lopano, Chief Operating Officer, Tampa International Airport
- Airlines—Highlights of Plans in Place
  - Michael Minerva, Vice President, Government & Airport Affairs, American Airlines
  - Tony Roach, Marketing Managing Director, Southwest Airlines
- Other Stakeholders—Challenges of Social Distancing and Touchless Environment
  - Joe Thornton, Chief Operating Officer, HMS Host
  - Rob Mitchell, Business Development and Global Airport Partnerships, Uber
  - Thomas Bush, Deputy Executive Assistant Administrator, Operations Support, TSA

4:00 – 4:35 PM ET
Q&A

4:35 – 5:00 PM ET
NEXT STEPS
Identifying Areas of Research and Topics for Further Discussion