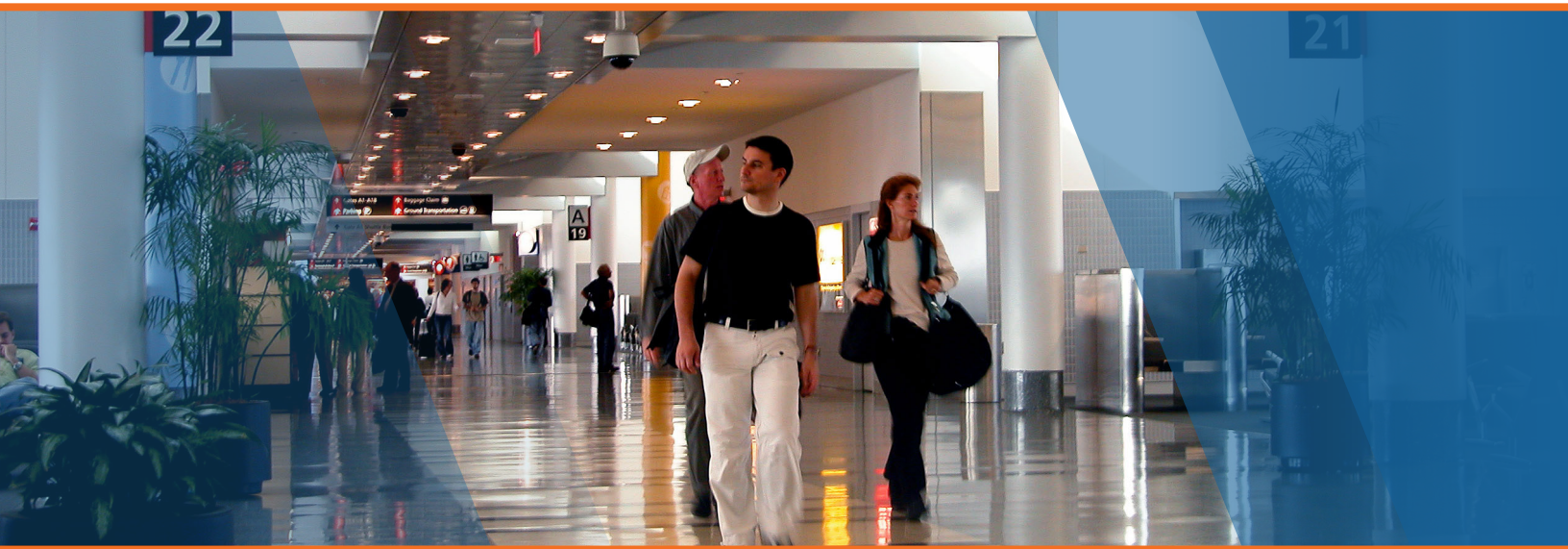




FLIGHT PLAN TO RECOVERY:

Preparing Airports and Their Business Partners for the Return of the Flying Public



COVID-19 has dramatically affected domestic and international airports and travel industries. Their challenges are shared by all partners working to ensure safety, public confidence, and financial sustainability in the aviation industry.

Join distinguished industry thought leaders from the airport ecosystem, including governmental, airport, airline, and other stakeholders, to discuss current and ongoing practices in restoring traveler confidence in air travel. Presentations will focus on strategies and case studies in safety, operations, public health, and financial sustainability to help airports navigate the new normal.

Featured speakers:

- **Rhonda Hamm-Niebruegge**, Airport Director, St. Louis Lambert International Airport and Chair, ACRP Oversight Committee
- **Roger Dow**, President and CEO, U.S. Travel Association
- **Joseph Lopano**, Chief Executive Officer, Tampa International Airport
- **Andrew Boyett**, Senior Manager, Customer Experience, Southwest Airlines

ACRP welcomes all airport industry stakeholders to this event. Speakers will be available to answer participant questions after presentations.

REGISTER TODAY

DATE: May 28, 2020

TIME: 1:00 - 5:00 PM ET

WHERE: Zoom Webinar
hosted by ACRP. Register
below to receive a link.

Register at:
ACRPInsightEventZoom

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TRANSPORTATION RESEARCH BOARD



FLIGHT PLAN TO RECOVERY: Preparing Airports and Their Business Partners for the Return of the Flying Public May 28, 2020 via Zoom

1:00 – 1:15 PM ET

WELCOME

- Neil Pedersen, Executive Director, TRB
- Moderator: Rhonda Hamm-Niebruegge, Airport Director, St. Louis Lambert International Airport and Chair, ACRP Oversight Committee

1:15 – 1:30 PM ET

FAA/US DOT

An Overview of What We Are Doing to Ensure Consistency

- Speaker TBA

1:30 – 2:10 PM ET

HEALTH UPDATE

Health, Safety, and Travel during the COVID-19 Pandemic

- Dr. Hilary Godwin, Dean, University of Washington, School of Public Health
- Passenger Risk Perception, Confidence, and Behavior**
- Dr. Baruch Fischhoff, Howard Heinz University Professor, Carnegie Mellon University

2:10 – 2:25 PM ET

OVERTURE

An Industry Overview of the New Normal to Ensure the Health and Safety of Travelers

- Roger Dow, President & CEO, U.S. Travel Association

2:25 – 4:00 PM ET

AIRPORT AND STAKEHOLDER 30-MINUTE CASE STUDIES AND BEST PRACTICES

Airports—Executive-Level Discussion of Current and Future Plans

- Lance Lyttle, Managing Director, Seattle-Tacoma International Airport
- Joseph Lopano, Chief Executive Officer, Tampa International Airport

Airlines—Highlights of Plans in Place

- Kirk Hotelling, Vice President Airport Affairs & Facilities, American Airlines
- Andrew Boyett, Senior Manager, Customer Experience, Southwest Airlines

Other Stakeholders—Challenges of Social Distancing and Touchless Environment

- Joe Thornton, Chief Operating Officer, HMS Host
- Rob Mitchell, Business Development and Global Airport Partnerships, Uber
- Thomas Bush, Deputy Executive Assistant Administrator, Operations Support, TSA

4:00 – 4:35 PM ET

Q&A

4:35 – 5:00 PM ET

NEXT STEPS

Identifying Areas of Research and Topics for Further Discussion

Airport Cooperative Research Program (ACRP) Insight Events bring together airport industry leaders, subject matter experts, and researchers from fields related to the event topic to explore and discuss issues and insights of significance to airport operators. These in-depth discussions are intended to bring solutions and best practices to airports as well as help identify areas of future research needs.

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