### Appendix B: The Interview Questionnaires

### **TCRP H-31 Phase 1 Survey**

### RETROSPECTIVE INTERNET PANEL SURVEY

### December 2004

### **Screener**

[screener.asp]Which of the following best describes you?

- 1. I moved to a different address within the past two years
- 2. I am considering a move within the next two years
- 3. None of the above

### **Introduction**

1) [intro.asp] Hello! This survey will focus primarily on your choices of home location and the types of transportation you use. Specific areas of emphasis will be what features led you to choose your current home location, what types of transportation you and your family currently use, and the types of neighborhoods and homes you lived in as a child. You will also be asked your opinion about features of different types of neighborhoods.

Thank you for taking the time to participate in this survey. Your answers and opinions will be of great value. Also, be assured that your answers will be kept strictly confidential and will NOT be associated with you in any way. This survey is being conducted by an independent market research firm.

To begin, please click on the arrow in the lower right-hand corner.

2) [intro2.asp] To answer most questions, all you need to do is click on the box next to your answer. There are also a few questions that ask you to type in a number. As you answer questions, you will usually advance automatically to the next screen. However, there are a number of times when you have to click on the arrow in the lower right-hand corner to continue.

If you want to go back and change a previous answer, simply click on the arrow in the lower left-hand corner. Any time you back up, you must re-answer that question before you can move forward again.

The first set of questions will explore the characteristics of your current home location.

Please click on the arrow in the lower right-hand corner to continue.

### **SECTION 1: CURRENT HOME LOCATION**

This section links to bullet #1 under Subtask 2 in the Interim report, page 82.

- 1) [role.asp] What was your role in the decision to choose your current home location?
  - 1. Was solely responsible/primary decision maker
  - 2. Equal partner or played a significant role
  - 3. Had some, but not significant role
  - 4. Did not play any role in choosing my current home location

### *If Q1=4*

- 2) [feel.asp] Do you feel that you could provide well-informed answers to questions about the reasons for choosing your current home location on behalf of those who did make that decision?
  - 1. Yes
  - 2. No

If role=4 and feel=1, skip to next section.

14. Lower property taxes15. More living space

ı, ı	ore-r unu jeer-1, skip to nexi section.
3)	[pmove.asp] What was the one PRIMARY reason that led you to move from your previous home location to your current one?
	<ol> <li>Change in my job or school location</li> <li>Change in spouse's/partner's job or school location</li> <li>Wanted better schools</li> <li>Closer to family or friends</li> <li>Change in marital status</li> <li>Moved with/moved in with partner</li> <li>Change in family size (e.g., addition of children or children leaving home)</li> <li>Wanted to own my own home</li> <li>Needed more space</li> <li>Health reasons</li> <li>Problems such as crime and noise in my previous neighborhood</li> <li>Leave parents home after growing up</li> <li>Other (please explain):[pmove13x]</li></ol>
	[omove.asp] What other reasons, if any, were SIGNIFICANT reasons that led you to move from your previous home location to your current one? Please select all that apply (from same list).
4)	[ploc.asp] What was the PRIMARY reason you selected your current home location over others that were available to you?
	<ol> <li>Commute distance to my job or school and/or spouse's/partner's job or school</li> <li>Price of homes/rental rates</li> <li>Type of homes available</li> <li>Quality of schools</li> <li>Community with sidewalks</li> <li>Community within walking distance of stores and services</li> <li>Size of lots</li> <li>Close to public transportation</li> <li>Close to cultural activities</li> <li>Close to park or recreational activities</li> <li>Close to family and/or friends</li> <li>Close to church or other place of worship</li> <li>Lower crime rate</li> </ol>

[oloc.asp] What other reasons, if any, were SIGNIFICANT reasons you selected your current home location over others that were available to you?? Please select all that apply (from same list). [oloc13x]

16. Other (please explain): \_\_\_\_\_[ploc13x]\_\_\_\_\_

# SECTION 2: NATURE AND 'TRANSIT-FRIENDLINESS' OF CURRENT NEIGHBORHOOD

This section links to bullet #3 under Subtask 2 in the Interim report, page 82.

1)	[restime.asp] How long have you lived at your current home (primary residence) location?
	[restime1t] years
2)	[residence.asp] Are you contemplating moving within the next two years?
	<ol> <li>yes</li> <li>no</li> </ol>
3)	[restype.asp] What type of residence do you currently live in?
	<ol> <li>Single-family house</li> <li>Apartment</li> <li>Townhouse</li> <li>Condominium</li> <li>Other (please describe):[restype5x]</li></ol>
<i>If re</i> 4)	estype=1 [lotsize.asp] Approximately what size is the lot on which your home is located? If you are unsure of the answer, please give your best estimate.
	acre lot
<i>If re</i> 5)	estype=1 [lotsize2.asp] I feel that the size of the lot on which my house is located is:
	<ol> <li>Too small</li> <li>About right</li> <li>Too big</li> </ol>
6)	[rent.asp] Do you and/or your family own or rent your current home?
	<ol> <li>Own</li> <li>Rent</li> <li>Other (please describe):[rent3x]</li></ol>
If re 7)	ent=1 [value.asp] What is the approximate value of your current home? If you are unsure of the answer, please give your best estimate.
	\$[value1t],000
If re	ent=2

8) [morent.asp] What is your monthly rent? If you are unsure of the answer, please give your best estimate.

	\$[mor	ent1t]	_ per moi	nth						
9)	[move.asp	] If I we	ere to eve	er move	from m	ny curre	ent home,	I would	most likely:	
			ny next l ny next l							
	TE: This qu enting) is si		-		onjoint	exercis	e, so the p	proper Pi	rice attribut	e (for owning
10)	[parking.a Please sele	_		_	g is ava	ilable f	or you at y	your curi	ent home lo	ocation?
	2. 3. 4. 5. 6.	Private Street Parkin Parkin Parkin	e drivew parking g lot (fre g lot (ho g lot or s	ay and/o ee) ourly fee garage (	or garag	e for 1 y rental	or more car only  or more car only  or more car  or more			
11)	[parksat.as location?	sp] How	satisfie	d are yo	u with t	he type	of parkin	ıg availal	ble at your c	current home
	1 COMPLE DISSATI			4	5	6	7		COMPLI SATISFI	
12)	[htypes.as location?]					found	within 1/3	mile of	your current	home
		Apartn Townh Condo	miniums	ldings	):		_[htypes5	x.asp]		
13)	[commute unsure of		•					e to wor	k or school?	If you are
	2. 3. 4. 5. 6.	More to More t	le or less han 1/3 han 1 m han 2.0 han 5.0 han 10 r han 20 r	mile to ile to 2.0 miles to miles to miles to miles to	0 miles 5.0 mil 10 mile 20 mile	es es				

8. More than 30 miles

9. I do not work or go to school outside my home

<i>If commute</i> <0
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14)	[commute1.asp	I feel that my ONE-WA	AY commute to work or school is:
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- 1. Too short
- 2. About right
- 3. Too long
- 15) [comdist.asp] What is the longest ONE-WAY commute distance to work or school of anyone in your household? If you are unsure of the answer, please give your best estimate.
  - 1. 1/3 mile or less
  - 2. More than 1/3 mile to 1 mile
  - 3. More than 1 mile to 2.0 miles
  - 4. More than 2.0 miles to 5.0 miles
  - 5. More than 5.0 miles to 10 miles
  - 6. More than 10 miles to 20 miles
  - 7. More than 20 miles to 30 miles
  - 8. More than 30 miles
  - 9. No one works or goes to school outside our home
- 16) [transitA.asp] What types of public transit are currently offered in your neighborhood? Please select all that apply.
  - 1. Large bus
  - 2. Small bus
  - 3. Commuter Rail
  - 4. Rapid Transit
  - 5. Light Rail
  - 6. Other (please explain): \_\_\_\_\_[transita6x.asp] \_\_\_\_\_
  - 7. No public transit currently available in my neighborhood
- 17) [transitB.asp] Thank you for describing what types of public transit are currently offered in your neighborhood. What types of public transit WOULD YOU LIKE near your neighborhood? Please select all that apply.
  - 1. Large bus
  - 2. Small bus
  - 3. Commuter Rail
  - 4. Rapid Transit
  - 5. Light Rail
  - 6. Other (please explain): \_\_\_\_\_[transitB6x.asp] \_\_\_\_\_
  - None

### *If transitA7=0*

18) [transitC.asp] What is the approximate distance from your home to the nearest public transit stop (e.g., bus or train)?

Distance from my home to the nearest public transit stop is

- 1. 1/3 mile or less
- 2. More than 1/3 mile to 1 mile

- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles

### *If transitA7=0*

- 19) [transitD.asp] I feel that the distance between my home and the nearest public transit stop (e.g., bus or train) is:
  - 1. Too near my home
  - 2. About the right distance from my home
  - 3. Too far from my home
- 20) [commerc1.asp] What is the approximate distance from your home to the nearest commercial district with things like a retail store, restaurant, movie theater, or drug store?

Distance from my home to the nearest commercial district is

- 1. 1/3 mile or less
- 2. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles
- 21) [commerc2.asp] I feel that the distance between my home and the nearest commercial district is:
  - 1. Too near my home
  - 2. About the right distance from my home
  - 3. Too far from my home
- 22) [rec1.asp] What is the approximate distance from your home to the nearest park or recreational amenity, or green space?

Distance from	m my home to	the nearest	park, re	ecreational	amenity,	or green	space is
[rec1t]	_ miles						

- 23) [rec2.asp] I feel that the distance between my home and the nearest park or recreational amenity, or green space, is:
  - 1. Too near my home
  - 2. About the right distance from my home
  - 3. Too far from my home
- 24) [homepick.asp] Suppose you have a choice between two similarly priced homes. One is an urban town house within walking distance of stores and mass transit; the other is in the suburbs and requires driving everywhere. Which one would you pick?"

	1. 2.	Urban town Suburban h					
25) [tow	nsize.asp] If a	all else were	equal, wo	uld you p	orefer to live i	n a (select o	ne)?
	2. 3. 4.						
<b>SECTIO</b>	N 3: CHOIC	CE OF FEAT	URES O	F CURE	RENT NEIGI	HBORHOO	<u>D</u>
This secti	on links to bu	ıllet #2 under	Subtask 2	2 in the I	nterim report,	, page 82.	
	neloc.asp] Ho current home		o you agre	ee or disa	igree with foll	lowing stater	nents describ
	2 RONGLY AGREE	3 4	5	6	7 STRONG AGREE	GLY	8 Don't Kno
Stat	<ol> <li>My ne</li> <li>The bufreque</li> <li>There restaur</li> <li>My ho</li> <li>My ne</li> <li>My ne</li> <li>My ne</li> <li>Have</li> <li>Biking</li> <li>My ho</li> </ol>	eighborhood heighborhood heighb	transit ser transit ser travel. sial distric within wal ge lot. trace room has lots of has an ade table taxi se borhood in hiently loc	nt bus or vices in t t (with the lking dis for park trees and quate am service was safe an ated to was	nount of street whenever I nee	(train or troll ood serve are offee shop, re ome.  ore cars.  lighting dured it.  or go to school	eas in which etail stores, and the stores are the stores and the stores are the s
2) [hon	nelocA.asp] C	Overall, how s	satisfied a	re you w	ith your curre	ent home loca	ation?
1 COI	2 MPLETELY	3 4	5	6	7	COM	PLETELY

### **SECTION 4: CURRENT TYPE OF TRANSPORTATION**

This section links to bullet #4 under Subtask 2 in the Interim report, page 82.

- [ptrans.asp] Which of the following types of transportation is YOUR PRIMARY means of getting to (insert destinations in random order—all on a single page)? (values)
  - 1. Walking
  - 2. Bicycle
  - 3. Car
  - 4. Taxi
  - 5. Public transit (e.g., bus, train, trolley)
  - 6. Other (please describe): \_\_\_\_\_[ptrans1t- ptrans9t]
  - 7. Does not apply

### **Destinations**

- [ptrans1] Work
- [ptrans2] School
- [ptrans3] Shopping
- [ptrans4] Doctor
- [ptrans5] Restaurants/Nightlife
- [ptrans6] Park or Recreational Areas
- [ptrans7] Family
- [ptrans8] Friends
- [ptrans9] Church or other place of worship
- 2)[otrans.asp] Which other types of transportation, if any, do you ALSO USE OCCASIONALLY to get to (*insert destination*)? Please select all that apply.

[otwork1-6, otwork6t] Work [otschool1-6, otschool6t] School

[otshop1-6, otshop6t] Shopping

[otdoc1-6, otdoc6t] Doctor

[otnight1-6, otnight6t] Restaurants/Nightlife

[otrec1-6, otrec6t] Park or Recreational Areas

[otfam1-6, otfam6t] Family

[otfriend1-6, otfriend6t] Friends

[otchurch1-6, otchurch6t] Church or other place of worship

If any of ptrans1 through ptrans9=1 OR otwork=1, or otschool =1 or otshop=1 etc.
3) [walk.asp] Approximately HOW OFTEN, on average, do you WALK to get to (insert destination in which walking is used)? [walk1-walk9]

- 1. Daily
- 2. 2 to 5 times per week
- 3. Once per week
- 4. Several times per month
- 5. Once per month
- 6. Less than once per month

Programming note: Ask question for each destination to which respondent walks.

If any of ptrans1 through ptrans9=5 OR otwork=5, or otschool =5 or otshop=5 etc.

- [pubtrans.asp] Approximately HOW OFTEN, on average, do you take PUBLIC TRANSIT like a bus or train to get to (insert destination in which public transit is used)? [pubtrans1pubtrans9]
  - 1. Daily

3. Car 4. Taxi

6. School bus

5. Public transit (e.g., bus, train, trolley)

- 2. 2 to 5 times per week
- 3. Once per week
- 4. Several times per month
- 5. Once per month
- 6. Less than once per month

•
gramming note: Ask question for each destination to which respondent takes public transit.
[walktime] Approximately how many minutes per week do you walk, run or jog for (insert trip purpose from below)? If you are unsure of the answer, please give your best estimate.
minutes per week
Trip Purposes
- Exercise [walk1t]
- Enjoyment [walk2t]
- Other (such as walking the dog, etc.) [walk3t]
gramming note: Ask question for each trip purpose listed.
[children.asp] How many children under the age of 18 are currently living in your home?
[children1t.asp] children under the age of 18
aildren1t > 0
[school.asp] Which of the following types of transportation does your child or children take regularly to and from school? Please select all that apply.
1. Walking
2. Bicycle

7. Other (please describe): \_\_\_\_\_[school7x] \_\_\_\_\_

### **SECTION 5: ATTITUDES TOWARD CURRENT HOME LOCATION**

This section links to bullet #5 under Subtask 2 in the Interim report, page 83.

1)	[chloc.asp	] When you la	ast consi	dered ch	anging y	our home location, how important was
	1 NOT IMI AT ALL	2 3 PORTANT	4	5	6	7 EXTREMELY IMPORTANT
	Statemen	<u>ts</u> [chloc1-chl	oc12]			
	1.	Having an a	dequate i	number (	of sidewa	alks in good condition.
		•	-			train or trolley) services.
	3.	• •				serve areas in which I frequently needed to
	4.	Having a correstaurants)				ings like a coffee shop, retail stores, and of my home.
	5.	Having a lar	ge lot.	Č		•
	6	Having adag		m for mo	ulcina trr	

- 6. Having adequate room for parking two or more cars.
- 7. Having lots of trees and bushes in the neighborhood.
- 8. Having an adequate amount of street lighting during nighttime hours.
- 9. Having access to reliable taxi service whenever I needed it.
- 10. Having a safe and enjoyable place to ride a bike.
- 11. Having a home that is conveniently located to where I work or go to school.
- 12. Having other people think my house and neighborhood are very nice.

2) [chlocA.asp] All in all, the decision to move from my previous home to my present

hoi	me was:	•				
1	2	3	4	5	6	7
NOT D	IFFICU	JLT				<b>EXTREMELY</b>
AT AL	L					DIFFICULT

### **SECTION 6: CHILDHOOD HOME LOCATION**

Single family houses
 Apartment buildings

This section links to bullet #7 under Subtask 2 in the Interim report, page 83.

[growup1.asp] For the following set of questions, please think about the home location in which you lived as a child. If you moved to different home locations throughout your childhood, please answer the following questions based upon the location in which you lived the longest.

If you are unsure of any answers, please give your best estimate based on your recollections of your childhood home location.

[growupA.asp] Approximately how long did you live at your childhood home location?						
[growupA1t] years						
[growupB.asp] How would you describe the location of your childhood home location?						
<ol> <li>Big city</li> <li>Small city</li> <li>Suburb</li> <li>Small town</li> <li>Rural</li> <li>Other (please describe):[growupB6x]</li></ol>						
[growupC.asp] What type of home did you live in?						
<ol> <li>Single-family house</li> <li>Apartment</li> <li>Townhouse</li> <li>Condominium</li> <li>Other (please describe):[growupC5x]</li> </ol>						
[growupD.asp] What type of parking was available for your family? Please select all that apply.						
<ol> <li>Private driveway and/or garage for 2 or more cars</li> <li>Private driveway and/or garage for 1 car only</li> <li>Street parking</li> <li>Parking lot (free)</li> <li>Parking lot (hourly fee)</li> <li>Parking lot or garage (monthly rental)</li> <li>Other (please describe): [growupD7x]</li> <li>[growupE.asp] What types of homes could be found within 1/3 mile of your childhood home location? Please select all that apply.</li> </ol>						

	3.	Townhouses
	4.	Condominiums
	5.	Other (please describe):[growupE5x]
6)	[growupF	asp] Was your home owned or rented?
	1.	Owned
		Rented
	3.	Other (please describe):[growupF3x]
7)		asp] Which of the following types of transportation did you take regularly to? Please select all that apply.
	1.	Walk
	2.	Bicycle
	3.	Car
	4.	Taxi
	5.	Public transit (e.g., bus, train, trolley)
		School bus
	7.	Other (please describe):[growupG7x]
8)	[growupH	asp] What other types of transportation did you take regularly as a child? Please
	select all t	hat apply.
	1.	Walk
	2.	Bicycle
	3.	Car
	4.	Taxi
	5.	Public transit (e.g., bus, train, trolley)
	6.	Other (please describe):[growupH6x]
9)		asp] Which of the following types of transportation did your PARENTS take to work or school? Please select all that apply.
	1.	Walking
		Bicycle
		Car
	4.	
	5.	Public transit (e.g., bus, train, trolley)
	6.	Other (please describe):[growupI7x]
		Not applicable

10)	[chood.asp] How strongly do you agree or disagree with following statements about your childhood home location?								
	1 STRONG DISAGR		3	4	5	6	7 STRONGLY AGREE	8 Don't Know	
<ol> <li>I grew up in a neighborhood that had an adequate number of condition.</li> <li>I grew up in a neighborhood where it was safe to play in the same safe to play in the safe to play in the safe to play in the safe safe to play in the safe</li></ol>							as safe to play in the stre convenient bus or other tra things like retail stores an ts of trees and bushes. lic transit (e.g., bus, train hborhood they had chose te public transit. ues. to ride public transit. parents. do what I could to save to bus or train. ride the bus or train.	ets. nsit (train or d restaurants) , trolley). n.	
	positive.  12) [choodA.asp] Overall, how satisfied were you with childhood home location?								
	Remember, if you lived in multiple home locations as a child, please answer for the location in which you lived the longest.								
	1 2 3 4 5 6 7 COMPLETELY DISSATISFIED  COMPLETELY SATISFIED								

# SECTION 7: BEHAVIORAL BELIEFS ABOUT HOUSING & TRANSPORTATION

We are interested in your thoughts and opinions on moving to a new neighborhood. Please tell us how important the following things would be in your choice of a new neighborhood.

[O	utcome Evaluations] [nhood.asp]
1.	[nhood1] For me, living in a neighborhood where I could exercise by walking or bicycling
	would be extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
2.	[nhood2] For me, having neighbors close by and making friends with neighbors would be
	extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
3.	[nhood3] For me, to live within walking distance to stores, restaurants, a public library and a school would be
	extremely undesirable : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
4.	[nhood4] For me, to be able to take public transportation to work or for other trips would be
	extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
5.	[nhood5] For my household to need to own fewer cars would be
	extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
6.	[nhood6] For me, to live in a neighborhood with more noise on the streets would be
	extremely undesirable : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
7.	[nhood7] For me, to live in less living space (in my home and lot) would be
	extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable

### **SECTION 7A: FOR THOSE NOT LIVING IN COMPACT NEIGHBORHOODS**

if (htypes2 = 1 or htypes3 = 1 or htypes4 = 1) and (transitA1 = 1 or transitA2 = 1 or transitA3 = 1 or transitA4 = 1) and commerc1 = 1 then Branch people to pacthoodintro.asp

[comhoodintro.asp] We are also interested in your thoughts and opinions about moving to a particular type of neighborhood. The neighborhood has good sidewalks, a mix of housing types

(including a mix of townhouses, apartments, condos, and single family dwelling s on ¼ acre lots), shopping or restaurants within walking distance, and nearby public transit. You would be able to take public transit to work or to shop, and you would be able to walk, bike or drive to nearby shops, restaurants, pubs and a library, but parking would be limited. You would be close to cultural events and entertainment. The neighborhood would be as safe as where you live today. Parking near your home would be limited to one car per household or street parking or you could rent a garage space. In this survey, we will call this a Compact Neighborhood.

Please answer each of the following questions by choosing the number that best describes your opinion. Some of the questions may appear to be similar, but they do address somewhat different

issue	es. Please read each question carefully.
[Beh	avioral Beliefs]
[com	nhoodA.asp]
8.	[comhoodA1] If I moved to a Compact Neighborhood I would exercise by walking or
bicyc	cling.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
9.	[comhoodA2] If I moved to a Compact Neighborhood I would make friends with more of my
neigl	nbors.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
10.	[comhoodA3] If I moved to a Compact Neighborhood it would be easy for me to get to stores, restaurants, a library and other activities
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
	[comhoodA4] If I moved to a Compact Neighborhood I would take public transportation to work or for other trips.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
12.	[comhoodA5] If I moved to Compact Neighborhood, my household could own fewer cars.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
13.	$[comhood A6] \ \mbox{If I moved to Compact Neighborhood, the streets would be noisier than where I live now.}$
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

14. [comhoodA7] If I moved to Compact Neighborhood, I would have less living space in my home and lot.

[Direct Measures of Perceived Behavioral Control, Subjective Norm, Attitude, and Intention]
[comhoodB.asp]
15. [comhoodB1] Most of the people who are important to me live, or would like to live, in a
Compact Neighborhood
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
16. [comhoodB2] For me to move to a Compact Neighborhood in the next two years would be
extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
17. [comhoodB3] I plan to move to a Compact Neighborhood in the next two years
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
18. [comhoodB4] Whether or not I move to a Compact Neighborhood in the next two years is completely up to me
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
19. [comhoodB5] Most people whose opinions I value would approve of my moving to a
Compact Neighborhood in the next two years
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
20. [comhoodB6] I am confident that if I wanted to I could move to a Compact Neighborhood
the next two years
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
21. [comhoodB7] For me to move to a Compact Neighborhood in the next two years would be
extremely unpleasant : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely pleasant
22. [comhoodB8] I will make an effort to move to a Compact Neighborhood in the next two
years
I definitely will not : 1 : 2 : 3 : 4 : 5 : 6 : 7 : I definitely will
23. [comhoodB9] For me to move to a Compact Neighborhood in the next two years would be

Strongly disagree: 1: 2: 3: 4: 5: 6: 7: strongly agree

	impossible : 1 : 2 : 3 : 4 : 5 : 6 : 7 : possible
24.	[comhoodB10] It is expected of me that I move to a Compact Neighborhood in the next two years strongly disagree: $1 : 2 : 3 : 4 : 5 : 6 : 7$ : strongly agree
25.	[comhoodB11] For me to move to a Compact Neighborhood in the next two years would be boring: $1 : 2 : 3 : 4 : 5 : 6 : 7$ : interesting
26.	[comhoodB12] I intend to move to a Compact Neighborhood in the next two years strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Mc	otivation to Comply]
27.	[comhoodC.asp] [comhoodC1] Generally speaking, how much do you care what your family thinks you should do? not at all : _ 1 _ : _ 2 _ : _ 3 _ : _ 4 _ : _ 5 _ : _ 6 _ : _ 7 _ : very much
28.	[comhoodC2] Generally speaking, how much do you care what other people who are important to you think you should do? not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
[Co:	ntrol Beliefs]
29.	[comhoodC3] How likely is it that you could get by with less living space in the coming year?  very unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
30.	[comhoodC4] How likely is it that you could get by with fewer household cars in the coming year?  very unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
31.	[comhoodC5] How likely is it that you could find an affordable home in a Compact

	Neighborhood?
	very unlikely : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
32.	[comhoodC6] How likely is it that you would lose touch with current friends if you moved
	to a Compact Neighborhood?  very unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
[Pov	wer of Control Factors]
33.	[comhoodC7] It would be easier for me to move to a Compact Neighborhood if I required less living space.
	strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
34.	[comhoodC8] It would be easier for me to move to a Compact Neighborhood if I didn't need so many household cars.  strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
35.	[comhoodC9] It would be easier for me to move to a Compact Neighborhood if I could find an affordable home there.  strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
36.	[comhoodC10] It would be easier for me to move to a Compact Neighborhood if I was sure I would not lose touch with my current friends.  strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[No	rmative Beliefs]
37.	[comhoodC11] My family thinks that I should move to a Compact Neighborhood extremely unlikely: $1:2:3:4:5:6:7$ : extremely likely
38.	[comhoodC12] Other people who are important to me think that I should move to a Compact Neighborhood extremely unlikely: $1 : 2 : 3 : 4 : 5 : 6 : 7$ : extremely likely

# SECTION 7B: FOR THOSE LIVING IN A COMPACT NEIGHBORHOOD WHO HAVE MOVED IN THE LAST TWO YEARS

Note: for those in a compact neighborhood, these questions should be separated by those who have moved in the prior two years, and those who are planning to move within the next two years. For those who have just moved into a compact community, we are interested in their desire to remain. For those who are contemplating moving, we are interested in their desire to move to another compact community.

For those who are contemplating moving skip to SECTION 7C

We are also interested in your thoughts and feelings about remaining in a neighborhood like your own with a mix of housing types (including condominiums, townhouses, and small apartments), shopping or restaurants within walking distance, and nearby public transit. In this survey, we will call this a <u>Compact Neighborhood</u>.

Please answer each of the following questions by choosing the number that best describes your opinion. Some of the questions may appear to be similar, but they do address somewhat different issues. Please read each question carefully.

### [Behavioral Beliefs]

[DCI	at violar Benefit
[pac	thoodA.asp]
8.	[pacthoodA1] In a neighborhood like mine, I can exercise by walking or bicycling.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
9.	[pacthoodA2] In a neighborhood like mine, I am more likely to make friends with my neighbors.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
10.	[pacthoodA3] In a neighborhood like mine, I can walk to stores, restaurants and other activities.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
11.	[pacthoodA4] In a neighborhood like mine, I can take public transportation to work or for other trips.
	Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
12	[nacthoodA5] In a neighborhood like mine, my household can own fewer cars

Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
13. [pacthoodA6] In a neighborhood like mine, there is more noise on the streets.
Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
14. [pacthoodA7] In a neighborhood like mine, I have less living space in my home.  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : Strongly agree
[Direct Measures of Perceived Behavioral Control, Subjective Norm, Attitude, and Intention]
[pacthoodB.asp]
15. [pacthoodB1] Most of the people who are important to me live, or would like to live, in a neighborhood like mine
definitely false : 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
16. [pacthoodB2] For me to stay in a neighborhood like mine for the next two years would be
extremely desirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely undesirable
17. [pacthoodB3] I plan to live in a neighborhood like mine for the next two years
definitely false : 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
18. [pacthoodB4] Whether or not I stay in a neighborhood like mine for the next two years is
completely up to me
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
19. [pacthoodB5] Most people whose opinions I value would approve of me living in a
neighborhood like mine for the next two years
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
20. [pacthoodB6] I am confident that if I wanted to I could stay in a neighborhood like mine fo
the next two years
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true

21. [pacthoodB7] For me to stay in a neighborhood like mine for the next two years would be

	extremely unpleasant : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely pleasant
22.	[pacthoodB8] I will make an effort to live in a neighborhood like mine for the next two years
	I definitely will not: 1 : 2 : 3 : 4 : 5 : 6 : 7 : I definitely will
23.	[pacthoodB9] For me to stay in a neighborhood like mine for the next two years would be impossible: 1:2:3:4:5:6:7: possible
24.	[pacthoodB10] It is expected of me that I will live in a neighborhood like mine for the next two years
	strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
25.	[pacthoodB11] For me to stay in a neighborhood like mine for the next two years would be
	boring: 1 : 2 : 3 : 4 : 5 : 6 : 7 : interesting
26.	[pacthoodB12] I intend to live in a neighborhood like mine for the next two years
	strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Mo	tivation to Comply]
[pac	thoodC.asp]
27.	[pacthoodC1] Generally speaking, how much do you care what your family thinks you should do?
	not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
28.	[pacthoodC2] Generally speaking, how much do you care what other people who are important to you think you should do?
	not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
[Co	ontrol Beliefs]
29.	[pacthoodC3] How likely is it that you will need more living space in the coming year?
	very unlikely : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
30.	[pacthoodC4] How likely is it that you will need more household cars in the coming year?

	very unlikely
31.	[pacthoodC5] How likely is it that you can afford to remain in a Compact Neighborhood for the next two years?
	very unlikely : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
32.	[pacthoodC6] How likely is it that you would lose touch with current friends if you moved from a Compact Neighborhood?
	very unlikely : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very likely
[Pov	wer of Control Factors]
33.	[pacthoodC7] If I require more living space in the coming year, it would make it harder for me to remain in a Compact Neighborhood
	strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
34.	[pacthoodC8] If I need more household cars, it would make it harder for me to remain in a Compact Neighborhood
	strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
35.	[pacthoodC9] If my income increases, it will make it easier for me to remain in a Compact Neighborhood
	strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
36.	[pacthoodC10] It would be easier for me to move from a Compact Neighborhood if I was sure I would not lose touch with my current friends.
	strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[No	rmative Beliefs]
37.	[pacthoodC11] My family thinks that I should remain in a Compact Neighborhood next year extremely unlikely: $1 : 2 : 3 : 4 : 5 : 6 : 7$ : extremely likely
38.	[pacthoodC12] Other people who are important to me think that I should remain in a

Compact Neighborho	od 1	nex	t ye	ar										
extremely unlikely :_	_1_	_:_	2	_:_	3_	_:_	_4_	_:_	_5_	_:_	6	_:_	7	_: extremely likely

Jump to Section 8

### SECTION 7C: FOR THOSE LIVING IN A COMPACT NEIGHBORHOOD CONTEMPLATING A MOVE IN THE NEXT TWO YEARS

We are also interested in your thoughts and feelings about moving to a particular neighborhood much like your own. The new neighborhood has good sidewalks, a mix of housing types (including a mix of townhouses, apartments, condos, and single family dwelling s on ¼ acre lots), shopping or restaurants within walking distance, and nearby public transit. You would be able to take public transit to work or to shop, and you would be able to walk, bike or drive to nearby shops, restaurants, pubs and a library, but parking would be limited. You would be close to cultural events and entertainment. The neighborhood would be as safe as where you live today. Parking near your home would be limited to one car per household or street parking or you could rent a garage space. In this survey, we will call this a Compact Neighborhood.

Please answer each of the following questions by choosing the number that best describes your opinion. Some of the questions may appear to be similar, but they do address somewhat different issues. Please read each question carefully.

At this point, this respondent could go to the questions starting at SECTION 7A

# SECTION 8: OTHER VALUES THAT MAY IMPACT MODE & HOME LOCATION CHOICE

This section links to bullet #9 under Subtask 2 in the Interim report, page 84.

1) [impme.asp] How strongly do you agree or disagree with the following?

When I think of things that are important to me...

1 2 3 4 5 6 7 STRONGLY STRONGLY DISAGREE AGREE

### **Statements** [impme1-impme17]

- 1. I am concerned about global warming and/or climate change.
- 2. I love the freedom and independence that owning several cars provides for my household
- 3. I think I am wasting too much time driving in congestion.
- 4. I think I should spend more time walking, just to be healthier.
- 5. I need to drive my car to get where I need to go.
- 6. I think I should be more active in doing my part to protect the environment.
- 7. I think that environmental concerns are overblown.
- 8. Protecting the environment should be given top priority, even if it means an increase in taxes.
- 9. I'd be willing to drive less to reduce my use of foreign oil.
- 10. Any government effort to reduce environmental pollution should not cost me any money.
- 11. Economic growth and protection of jobs should have a higher priority than protecting the environment.
- 12. I do not think that cars contribute significantly to air pollution in our country.
- 13. Staying active and getting regular exercise is a top priority for me.
- 14. It would be hard for me to reduce my auto mileage and use of gasoline.
- 15. It is important to me to have control over the things that I do.
- 16. With my schedule, minimizing time in travel is very important to me.
- 17. I really enjoy driving

# SECTION 9: FRIENDS & FAMILY'S ATTITUDES TOWARDS TRANSPORTATION & ENVIRONMENT

This section links to bullet #10 under Subtask 2 in the Interim report, page 84.

1) [impfam.asp] How strongly do you agree or disagree with the following statements?

When I think of things that are important to my family, friends, and people who are most important to me...

1 2 3 4 5 6 7 STRONGLY STRONGLY DISAGREE AGREE

#### **Statements** [impfam1-impfam17]

- 1. They are concerned about global warming and/or climate change.
- 2. They love the freedom and independence that owning several cars provides for their household.
- 3. They think they are wasting too much time driving in congestion.
- 4. They think they should spend more time walking, just to be healthier.
- 5. They need to drive their cars to get where they need to go.
- 6. They think they should be more active in doing their part to protect the environment.
- 7. They think that environmental concerns are overblown.
- 8. They think that protecting the environment should be given top priority, even if it means an increase in taxes.
- 9. They'd be willing to drive less to reduce their use of foreign oil.
- 10. They think that any government effort to reduce environmental pollution should not cost them any money.
- 11. They think that economic growth and protection of jobs should have a higher priority than protecting the environment.
- 12. They do not think that cars contribute significantly to air pollution in our country.
- 13. Staying active and getting regular exercise is a top priority for them.
- 14. It would be hard for them to reduce their auto mileage and use of gasoline.
- 15. It is important to them to have control over the things that they do.
- 16. With their schedule, minimizing time in travel is very important.
- 17. They really enjoy driving

### [PUT LAST AFTER THE CONJOINT]

### PARTICIPANT DEMOGRAPHICS

1)	[gender.asp]	What is your gender?							
	1. A 2. I	Male Female							
2)	[age.asp] W	hat is your age?							
		_ years							
3)	[married.asp	b] What is your marital status?							
	1. \$	Single							
	2. I	Married							
	3. \$	Separated							
	4. I	Divorced							
	5. V	Widowed							
4)	[educate.asp	) What is your highest completed education level?							
	1. Less than high school diploma								
	2. I	High school diploma or equivalency							
	3. \$	Some college, no degree							
	4. /	Associate degree							
	5. I	Bachelor's degree							
	6. (	Graduate or professional degree							
5)	[ethnic.asp]	What is your ethnicity?							
		Asian/Asian American/Pacific Islander							
	2. I	Black/African American							
	3. (	Caucasian/White (non-Hispanic)							
		Hispanic/Latino							
	5. I	Native American/American Indian/Aleutian							
	6. (	Other (please describe):[ethnic6x]							
6)	[income.asp give your be	What is your annual household income? If you are unsure of the answer, please est estimate.							
	\$income	1t,000 per year							
7)	[age18.asp] your househ	How many adults over the age of 18, including yourself, are currently living in hold?							
	age181t	adults over the age of 18							

8)	[cars.asp] How many cars does your household currently own or lease?			
	cars1tcars			

### **CONJOINT EXERCISE**

NOTE: The objective of this exercise is to determine the relative values placed by participants on home and neighborhood features. Study participants are presented with a series of choices between sets of three potential home location offerings. Each offering is fully described across the entire set of attributes that represent the major criteria that are likely to be heavily considered when choosing a home location. The first choice (labeled "current" in the example below) is held constant and

represents the participant's current home location as he/she perceives it. The remaining two choices ("option 1" and "option 2") are varied from question to question.

An example question is provided below.

### If all were available, which of the following home locations would you choose to live in?

**CURRENT OPTION #1 OPTION #2** 

There are only SINGLE	There are a MIX of single family	There are a MIX of single family
FAMILY HOUSES on	detached houses, townhomes,	detached houses, townhomes,
VARIOUS-SIZED LOTS within	apartments, and condominiums	apartments, and condominiums
a half-mile of your home	on 1 ACRE LOTS within a half-	on VARIOUS SIZED LOTS
	mile of your house	within a half-mile of your home
Local destinations (such as	Local destinations (such as	Local destinations (such as
shopping, a restaurant, a public	shopping, a restaurant, a public	shopping, a restaurant, a public
library, and a school) are within	library, and a school) are	library, and a school) are
10 MILES of your home	WITHIN A FEW BLOCKS of	WITHIN 3 MILES of your home
•	your home	
Parking near your home is	Parking near your home is	Parking near your home is
SUFFICIENT AND FREE.	LIMITED AND FREE	SUFFICIENT AND COSTS AN
		HOURLY FEE
Public transit (such as a bus or	Public transit (such as a bus or	Public transit (such as a bus or
train) is 10 MILES OR	train) is ¼ TO ½ MILE from your	train) is 1 TO 5 MILES from
FURTHER from your home.	home	your home
Public transit (such as a bus or	Public transit (such as a bus or	Public transit (such as a bus or
train) comes EVERY 20 minutes	train) comes EVERY 5	train) comes EVERY 5
	MINUTES	MINUTES
Your one-way commute to work	Your one-way commute to work	Your one-way commute to work
is 10 MILES	is 5 MILES	is LESS THAN 3 MILES
Home prices in this neighborhood	Home prices in this neighborhood	Home prices in this neighborhood
are THE SAME compared to	are 10% MORE compared to	are THE SAME compared to
your current neighborhood	your current neighborhood	your current neighborhood
Streets in this neighborhood are	Streets in this neighborhood are	Streets in this neighborhood are
designed to have MORE SPACE	designed to have MORE SPACE	designed to have MORE SPACE
FOR CARS, even if this means	FOR WALKING AND	FOR WALKING AND
less space for walking and	BICYCLING, even if this means	BICYCLING, even if this means
bicycling	less space for cars	less space for cars
☐ I Choose Current	☐ I Choose Option #1	☐ I Choose Option #2

I Choose Current	I Choose Option #1	I Choose Option #2
bicycling	less space for cars	less space for cars
less space for walking and	BICYCLING, even if this means	BICYCLING, even if this mean
FOR CARS, even if this means	FOR WALKING AND	FOR WALKING AND
designed to have MORE SPACE	designed to have MORE SPACE	designed to have MORE SPACE
Streets in this neighborhood are	Streets in this neighborhood are	Streets in this neighborhood are

1) [current1.asp – current7.asp] Which of the following BEST DESCRIBES the (*insert attribute name*) of your current home location?

If you are unsure of the answer, please select the choice that best reflects your opinion of your current home location.

(All 8 attributes are evaluated for the participant's current home location)

- 2) [cbcintro.asp] Next you will be presented with a series of potential home locations. You will be shown three home locations that are fully described across the set of factors that you just evaluated. Please select the home location that you would choose to live in if all three were available.
- 3) [cbc.asp] Which of the following home locations would you choose to live in if they were available to you?

### **Draft Attributes for Stated Preference Exercise**

### • Types of Homes

- There are a MIX of single family detached houses, townhomes, apartments, and condominiums on LOTS OF LESS THAN 1 ACRE within a half-mile of your home.
- There are a MIX of single family detached houses, townhomes, apartments, and condominiums on 1 ACRE LOTS within a half-mile of your home.
- There are only SINGLE FAMILY HOUSES on LOTS OF LESS THAN 1 ACRE within a half-mile of your home.
- There are only SINGLE FAMILY HOUSES on 1 ACRE LOTS within a half-mile of your home.

#### • Proximity to Local Destinations

- Local destinations (such as shopping, a restaurant, a public library, and a school) are WITHIN A ½ MILE of your home.
- Local destinations (such as shopping, a restaurant, a public library, and a school) are WITHIN 3 MILES of your home.
- Local destinations (such as shopping, a restaurant, a public library, and a school) are WITHIN 10 MILES of your home.
- Local destinations (such as shopping, a restaurant, a public library, and a school) are MORE THAN 10 MILES AWAY from your home.

### • Home Location Parking

- Parking in your own driveway and/or garage.
- Parking on-street or in a lot near your home (free parking).
- Parking is offstreet (lot and/or garage) near your house (monthly rental).

#### • Distance to Public Transit

- Public transit (such as a bus or train) is LESS THAN 1/2 MILE from your home.
- Public transit (such as a bus or train) is 1/2 TO 1 MILE from your home.
- Public transit (such as a bus or train) is 1 TO 10 MILES from your home.
- Public transit (such as a bus or train) is 10 MILES OR FURTHER from your home.

### • Street Design

- The streets have more space for cars, but less space is available for walking and biking.
- The streets have more space for walking and biking, but less space for cars.

### • One-way Commute to Work

- Your one-way commute to work is LESS THAN 3 miles.
- Your one-way commute to work is approximately 5 miles.
- Your one-way commute to work is approximately 10 miles.
- Your one-way commute to work is approximately 20 miles.
- **Price Home Owners** (only for those who anticipate owning their next home, Q8 Section 2=1)
  - Home prices in this neighborhood are 20% LESS compared to your current neighborhood
  - Home prices in this neighborhood are 10% LESS compared to your current neighborhood
  - Home prices in this neighborhood are THE SAME compared to your current neighborhood
  - Home prices in this neighborhood are 10% MORE compared to your current neighborhood
  - Home prices in this neighborhood are 20% MORE compared to your current neighborhood
- **Price Rentals** (only for those who anticipate renting their next home, Q8 Section 2=2)
  - Rental prices in this neighborhood are 20% LESS compared to your current neighborhood
  - Rental prices in this neighborhood are 10% LESS compared to your current neighborhood
  - Rental prices in this neighborhood are THE SAME compared to your current neighborhood
  - Rental prices in this neighborhood are 10% MORE compared to your current neighborhood
  - Rental prices in this neighborhood are 20% MORE compared to your current neighborhood

# TCRP H-31 Phase 2 Survey FOLLOWUP INTERNET PANEL SURVEY

October 2005

# **Screener**

[Folks who participated in the first study should be asked]

# Introduction

[For those who participated in the first study. If new, jump to second paragraph below]

Hello! Around 9 months ago you participated in a survey about what you like and dislike about various kinds of neighborhoods. The results of that survey are now being analyzed by the research team. Now we are examining what types of transportation people choose along with neighborhood preference. We want to understand what kinds of transportation services are needed to encourage a change in travel patterns.

Did you participate in the previous s	survey
Yes	
No	
I don't remember	

If No or don't remember: Are you willing to participate in this survey? If Yes (continue on),

## [FOR ALL PARTICIPANTS]

Thank you for taking the time to participate in this survey. Your answers and opinions will be of great value. Also, be assured that your answers will be kept strictly confidential and will NOT be associated with you in any way. This survey is being conducted by an independent market research firm.

To begin, please click on the arrow in the lower right-hand corner.

To answer most questions, all you need to do is click on the box next to your answer. There are also a few questions that ask you to type in a number. As you answer questions, you will usually advance automatically to the next screen. However, there are a number of times when you have to click on the arrow in the lower right-hand corner to continue.

If you want to go back and change a previous answer, simply click on the arrow in the lower left-hand corner. Any time you back up, you must re-answer that question before you can move forward again.

Please click on the arrow in the lower right-hand corner to continue.

# **SECTION 1: RECHECK KEY DESCRIPTIONS**

26) How long have you lived at your current home (primary residence) location?

	1.	Less than 6 months
	2.	6 months to less than 1 year
	3.	1 to less than 2 years
		2 to less than 3 years
	5.	More than 3 years
27) Are you	u co	ntemplating moving within the next two years?
	1.	yes
	2.	no
28) What ty	ype (	of residence do you currently live in?
	1.	Single-family house
		Townhouse
		Condominium
		Apartment
	5.	Other (please describe):
		of homes can be found within 1/3 mile of your current home location? Please at apply.
	1	Single-family house
		Townhouse
		Condominium
	4.	Apartment
	5.	Other (please describe):
30) Which Work?	of th	ne following types of transportation is YOUR PRIMARY means of getting to
	8.	Walking
	9.	Bicycle
	10.	Car
	11.	Taxi
	12.	Public transit (e.g., bus, train, trolley)
		Other (please describe):
	14.	Does not apply

31) What is the approximate distance from your home to the nearest public transit stop (e.g., bus or train)?

Distance from my home to the nearest public transit stop is

- 1. 1/3 mile or less
- 3. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles
- 32) Do you consider the nearest public transit stop to be within walking distance?
- 33) What is the approximate distance from your home to the nearest commercial district with things like a retail store, restaurant, movie theater, or drug store?

Distance from my home to the nearest commercial district is

- 1. 1/3 mile or less
- 3. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles
- 34) Do you consider the nearest commercial district to be within walking distance?
- 35) What is the approximate distance from your home to your place of work?

Distance from my home to workplace

- 1. 1/3 mile or less
- 4. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles
- 7. Not applicable

36) Do you consider your place of work to be within walking distance?
27) II

How many children 18 or younger are currently living in your nome?
children under the age of 18
38) How many adults over the age of 18, including yourself, are currently living in your household?

39) How many cars does your household currently own or lease?
cars
SECTION 2: TPB MEASURES FOR PUBLIC TRANSPORTATION
We are interested in your thoughts and opinions about your daily transportation. Please tell us how important the following things would be in your choice of how to travel:
[Outcome Evaluations]
1) For me to reduce the cost of my daily transportation would be:
Extremely undesirable: 1:2:3:4:5:6:7: extremely desirable
2) For me to spend more time getting to my destination would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
3) For me to ride with people I don't know while traveling would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
4) For me to be able to leave the driving to someone else would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
5) For me to be dependent on someone else to get me to my destination on time would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
6) For me to meet my neighbors while walking is:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
7) For my household to own fewer cars would be: [SKIP THIS IF HOUSEHOLD OWNS NO CARS]:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
8) For me to have a reliable type of transportation to take to my destination would be:
Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
9) For me to reduce the amount of time I spend driving would be:

Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
10) For me to improve my health by walking more would be:
Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
11) For me to reduce pollution by using my car less would be:
Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
We are also interested in your thoughts and opinions about increasing the number of trips you make by walking and public transportation and reducing the number of trips you make by private automobile. [Note that public transportation includes bus, mini-bus, trolleys, light rail, rapid transit, and commuter rail]. Please answer each of the following questions by choosing the number that best describes your opinion. Some of the questions may appear to be similar, but they do address somewhat different issues. Please read each question carefully.
[Direct Measures of Perceived Behavioral Control, Subjective Norm, Attitude, and Intention]
12) Most of the people who are important to me would like to walk and take public transportation more.
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
13) For me to walk and take public transportation more would be
extremely undesirable : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
14) I plan to walk and take public transportation more
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
15) For me to walk and take public transportation more would be
extremely difficult: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely easy
16) Most people whose opinions I value would approve of my walking or taking public transportation more.
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true

17) I am confident that if I wanted to I could walk and take public transportation more
definitely false : 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
18) For me to walk and use public transportation more would be
extremely unpleasant : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely pleasant
19) I will make an effort to walk and take public transportation more.
I definitely will not : 1 : 2 : 3 : 4 : 5 : 6 : 7 : I definitely will
20) It is expected of me that I will walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
21) For me to walk and take public transportation more would be
boring: 1 : 2 : 3 : 4 : 5 : 6 : 7 : interesting
22) For me to walk and take public transportation more would be
impossible : 1 : 2 : 3 : 4 : 5 : 6 : 7 : possible
23) I intend to walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Control Beliefs]
24) I need to travel downtown.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
25) I need to travel to other parts of the region.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
26) I need to make local trips (to reach destinations such as the library, post office, restaurant, or coffee shop).
27) not very often: 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often

28) I need access to a car to make spur of the moment trips.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
29) I need access to a car to carry heavy things.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
30) I find dealing with the fare for public transportation is a bother.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
31) I find waiting for the bus or train and not knowing when it is coming is a bother.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
32) I worry about crime or other disturbing behavior on public transportation.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
33) I worry encountering crime or other disturbing behavior when walking.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
34) I worry about being stranded if I rely on public transportation and miss the bus or train.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Power of Control Factors]
35) It would be difficult for me to get downtown if I were to walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
36) If I were to walk and take public transportation more it would be difficult for me to get to other parts of the region.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
37) If I were to walk and take public transportation more it would be difficult to make local trips to reach destinations such as the library, post office, restaurant, or coffee shop).
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

38) It would be easier to take public transportation more if it were simple to pay the fare.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
39) It would be easier to take public transportation more if I knew when the bus or train would arrive.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
40) If I were to walk or take public transportation more it would be harder for me to make spur of the moment trips.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
41) If I were to walk or take public transportation more it would be harder for me to carry heavy things.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
42) It would be easier for me to take public transportation more if it were safe from crime and other disturbing behavior.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
43) It would be easier for me to walk more if it were safe from crime and other disturbing behavior.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
44) It would be easier for me to walk or take public transportation more if I was sure of not being lost or stranded by missing the bus or train.  strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
45) I need a car to get where I need to go
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Behavioral Beliefs—Note that the following description should be visible for the Behavioral Beliefs section]

If I were to increase the number of trips I take by public transportation and walking and drive less:

46) I'd save money:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
47) I would ride more with people I don't know:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
48) I would be leaving the driving to someone else:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
49) I would be dependent upon someone else to get me to my destination on time:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
50) I would improve my health by walking more:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
51) I would improve my health by walking more to public transportation:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
52) I would reduce pollution:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
53) It would take more time for me to get to my destination:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
54) I would rely on public transportation and walking to get me to my destination in a timely way:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
55) I would reduce the amount of time I spend driving:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
56) I would meet more of my neighbors:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely

57) My household could get by with fewer cars [SKIP THIS IF HOUSEHOLD OWNS NO CARS—That is if Section 2 Question 13 is 0 – or add an N/A]:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
[Normative Beliefs]
58) My family thinks that I should walk or take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
59) My friends think that I should walk or take public transportation more
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
60) My neighbors think that I should walk or take public transportation more
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
61) My co-workers think that I should walk or take public transportation more
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Motivation to Comply]
62) Generally speaking, how much do you care what your family thinks you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
63) Generally speaking, how much do you care what your friends think you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
64) Generally speaking, how much do you care what your neighbors think you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
65) Generally speaking, how much do you care what your co-workers think you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much

#### SECTION 3: FOLLOW-UP QUESTIONS ABOUT NEIGHBORHOOD PREFERENCE

Imagine a different neighborhood where:

- There are sidewalks and bikeways throughout.
- There is transit service to downtown, with connections to the rest of the region, operating at least every 15 minutes.
- The neighborhood association provides a private shuttle bus to the town center from where you can get good transit to the rest of the region. The shuttle bus comes every 15 minutes and costs \$1. During the midday, this shuttle could take you to the store or for appointments or other close by errands. During the midday, this shuttle could take you to the store or for appointments or other close by errands.
- Cars are available on your block to be rented by the hour (car-sharing) when you need to make a trip that is difficult by transit.
- Your household would own fewer cars than you do currently.
- Your employer allows you to work from home at least one day a week and provides a computer, a separate phone line and high speed internet connection.

Please answer the following questions about this imaginary neighborhood:

Living in a neighborhood like this would be:		
1) Something I would like to do		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		
2) Something people I care about would like to do		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		
3) Something that would be easy for me to do		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		
Thinking about this imaginary neighborhood, which transportation options would you need to live with fewer cars in your household? [SHOW THIS WITH Q 4-11]		
4) I would want frequent transit service (rail or express bus) to the downtown.		
strongly disagree: 1:2:3:4:5:6:7: strongly agree		
5) I would want to be able to walk to a nearby store or coffee shop.		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		

6)	I would want a transit service that connects me with the rest of the region.
stro	ongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
7)	I would want a shuttle service to take me to the community center and other activities within the neighborhood.
stro	ongly disagree: 1:2:3:4:5:6:7: strongly agree
8)	I would want a transit pass so that I never had to worry about having cash.
stro	ongly disagree: 1:2:3:4:5:6:7: strongly agree
9)	I would want to be sure that a taxi would come at any hour.
stro	ongly disagree: 1: 2: 3: 4: 5: 6: 7: strongly agree
10)	I would want a car on my block that I could rent by the hour (car-sharing).
stro	ongly disagree: 1:2:3:4:5:6:7: strongly agree
11)	I would want to know exactly when the bus or train would arrive.
stro	ongly disagree: 1:2:3:4:5:6:7: strongly agree
12)	I could live with fewer cars in my household.
stro	ongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

Let's compare another imaginary neighborhood with the one where you live now. The imaginary neighborhood

- You would have better sidewalks.
- The houses would be somewhat smaller and closer together.
- The distance to work and schools would be shorter.
- Parking at you home would be limited to one car or you could park on the street or pay for parking.
- You could walk near-by stores and to a park.
- You would have a car-sharing vehicle on your block for rental by the hour
- You would have a transit pass to travel whenever you wanted
- Your employer allows you to work from home at least one day a week and provides a computer, a separate phone line and high speed internet connection.

How would you compare this neighborhood to the one where you currently live?

strongly prefer strongly prefer strongly prefer my neighborhood: 1 : 2 : 3 : 4 : 5 : 6 : 7 : the imaginary neighborhood

#### **SECTION 4: THE MESSAGE**

Please read the following message about public transportation [TWO OF THREE GROUPS GETS ONE MESSAGE—DIVIDE SAMPLE INTO 3 GROUPS. ONE GROUP IS THE CONTROL AND GETS NO MESSAGE]:

#### [Message 1]

# **Using Transit and Walking Will Save Money:**

The cost of a transit fare is small compared to the cost of an automobile, and you can deduct the cost of a pass from your taxes. Thus substituting transit and walk trips for auto trips will help save you money.

One of the best features about taking public transportation is that it is an inexpensive way to travel. If you travel daily by transit, then a weekly or monthly transit pass can save even more money than paying each time you ride. Although some transit fares are increasing, so are the price of gasoline and car insurance. For those able to reduce the number of cars they own, savings are even greater.

Your employer can allow you to pay for up to \$105/month on a transit pass before taxes. The transit pass can then be used to pay for bus and rail services. For example if your employer lets you purchase a transit pass with a payroll deduction, and that pass costs \$105 per month, this will cost you around \$735 dollars a year. This same amount of service purchased directly from your transit provider with after tax dollars would cost you \$1260 a year. This is because you save on federal and FICA, and possibly state and unemployment taxes by purchasing through your employer.

#### [Message 2]

# Taking Public Transportation and Walking Helps Reduce Air Pollution and Increases Physical Activity

The health effects of mobile vehicle pollution can be severe and even life threatening, particularly to children, older adults and adults with respiratory illnesses. Air pollution claims 70,000 lives a year, nearly twice the number killed in traffic accidents.

Increased availability and use of public transportation dramatically reduces motor vehicle emissions. In fact public transportation reduces annual emissions of the pollutants that create smog by more than 97,000 tons. Even modest increases in the uses of public transportation would greatly reduce hazardous pollution in congested areas where pollution now poses the greatest risk.

Another health concern is that nearly 65 percent of U.S. adults are overweight; 30 percent are obese. The extra weight and lack of exercise together is adding to our risk for heart attacks, strokes and cancer according to National Cancer Association and the Centers for Disease Control.

Obesity and declining physical fitness can be associated with inactive, sedentary, auto-dependent lifestyles. In urban and suburban areas where few travel options are available, cars are now used for 80 percent of trips *less than one mile in length*. On the other hand, people living in communities with good sidewalks and commercial areas located near residential areas appear to make one half the automobile trips of those in areas with only single family homes.. This is because many shorter trips are made by walking or taking public transportation. Walking to work, or to a bus or rail stop provides a built-in opportunity for exercise.

# [FEEDBACK ON THE MESSAGE]

Please tell us more about what you think of this message:

This message made me think about:

1)	Why everyone should use transit  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
2)	Why everyone should walk Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
3)	The value of transit to me Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
4)	Why I should live close to transit  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
5)	Why my using transit is good for the environment  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
6)	Why my using transit is good for public health Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
7)	How I can save money using transit Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
8)	I found this message understandable  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

9) I found this message convincing Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
10) I already knew everything stated in this message Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
11) This message makes me want to use transit more.  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
12) This message makes me want to walk more.  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
13) For me, the disadvantages of using transit still outweigh the advantages of using it.  Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

# SECTION 5: PREFERENCE MEASURES FOR ALTERNATIVE TRANSPORTATION CONCEPTS

We want to know your thoughts and opinions about using a set of transportation or job options that could allow you to increase your use of walking and public transportation and/or reduce the number of trips you take by private automobile. First tell us whether you have options similar to the following options available to you now.

1)	Fast transit service (rail or express bus) to the downtown. This service is available every 15 minutes or better, and a station is located less than a mile away.
	I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:
4)	Good connections by transit to the rest of the region (other than to the downtown). This service may involve a transfer from one transit vehicle to another.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:
5)	A small community shuttle bus that connects your street with the local community center, and other activities within your neighborhood.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:
6)	A community door to door service that you can take at about half the price of taxi service, that you share with others traveling at the same time. This service is obtained by calling a special number and is immediately available.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:
7)	Cars are available on your block or near your workplace to be rented by the hour (carsharing) when you need to make a trip that is difficult to make on transit.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:
8)	You have a "smart card" which you use to purchase service on any of the buses or trains.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:
9)	You have a cell phone which will tell you exactly when the bus or train will arrive, show you where you are, and provide instructions on getting to your destination by public transportation.  I have an option very similar to this:  I have an option somewhat similar to this:

	I don't have this option:
10)	Your employer allows you to work from home at least one day a week. You are provided a computer, a separate phone line and high speed internet connection.
	I have an option very similar to this:
	I have an option somewhat similar to this: I don't have this option:

## [MaxDiff Exercise]

Now, please tell us what you think of the following alternatives by telling us which you find to be the most appealing and the least appealing, that is which would be the most likely and the least likely to get you to reduce your travel by your own automobile. The alternatives are as follows:

- There is fast transit service (rail or express bus) to the downtown. This service is available every 15 minutes or better, and a station is located less than a mile away. [TRANSIT TO DOWNTOWN]
- There are good connections by transit to the rest of the region (other than the downtown). This service may involve a transfer from one transit vehicle to another. Service is available every 15 minutes or better throughout the day. [REGIONAL TRANSIT]
- There is a shuttle bus that connects your street with the local community center, and other activities within your neighborhood. Service is available 15 minutes throughout the day. [COMMUNITY SHUTTLE]
- A community door to door service that you can take at about half the price of taxi service, that you share with others traveling at the same time. This service can be obtained by calling a special number and is immediately available. [COMMUNITY DOOR TO DOOR]
- Cars are available on your block or near your workplace to be rented by the hour (carsharing) when you need to make a trip that is difficult to make on transit. Cars should be reserved a day in advance, but also may be available immediately. [CAR SHARING]
- You have a "smart card" which you can use to purchase service on any of the taxis, buses, or trains. Just wave the card near the fare reader or meter, and your card will be debited the fare. [SMART CARD]
- You have a new kind of cell phone which will tell you exactly when the bus or train will arrive, show you where you are, and provide instructions on getting to your destination by public transportation. It would also have a "911" button that would instantly send your location to police, or emergency services. This cell phone can serve as your normal cell phone, or your own phone can be programmed to have this capability. [SMART PHONE]
- Your employer allows you to work from home at least one day a week. You are provided a computer, separate phone line and high-speed internet connection. [TELECOMMUTING]

[What follows is that the respondent receives a series of choices, with combinations of 4 alternatives out of 8. Following is an example.]

Of these three, which are the most and least appealing?			
Most Appealing		Least Appealing	
	Transit to Downtown		
	Community Shuttle		
	Smart Phone		
	Car Sharing		

## SECTION 6: TPB MEASURES FOR ALTERNATIVE TRANSPORTATION CONCEPTS

We want to know your thoughts and opinions about using a set of transportation options that could allow you to reduce the number of trips you take by private automobile and increase the number of trips you take by walking and using public transportation. Assume that you have <u>all</u> of the following alternative transportation options available to you:

- There is fast transit service (rail or express bus) to the downtown. This service is available every 15 minutes or better, and a station is located less than a mile away. [TRANSIT TO DOWNTOWN]
- There are good connections by transit to the rest of the region (other than the downtown). This service may involve a transfer from one transit vehicle to another. Service is available every 15 minutes or better throughout the day. [REGIONAL TRANSIT]
- There is a shuttle bus that connects your street with the local community center, and other activities within your neighborhood. Service is available every 15 minutes throughout the day. [COMMUNITY SHUTTLE]
- A community door to door service that you can take at about half the price of taxi service, that you share with others traveling at the same time. This service can be obtained by calling a special number and is immediately available. [COMMUNITY DOOR TO DOOR]
- Cars are available on your block or near your workplace to be rented by the hour (carsharing) when you need to make a trip that is difficult to make on transit. Cars should be reserved a day in advance, but also may be available immediately. [CAR SHARING]
- You have a "smart card" which you can use to purchase service on any of the buses, shuttles, trains, or taxies. Just wave the card near the fare reader or meter, and your card will be debited the fare. [SMART CARD]
- You have a new kind of cell phone which will tell you exactly when the bus or train will arrive, show you where you are, and provide instructions on getting to your destination by public transportation. It would also have a "911" button that would instantly send your

location to police, or emergency services. This cell phone can serve as your normal cell phone, or your own phone can be programmed to have this capability. [SMART PHONE]

Please answer each of the following questions by choosing the number that best describes your opinion about using any or all of the improved transportation services described above for your trips. Think about how you might use any and all of these services to get to work or other trips—there might be more than one way to do so, and your choice of services could vary by your changing daily needs. Please read each question carefully. Some of the questions may appear to be similar, but they do address somewhat different issues.

With these seven alternative transportation services available to me: [KEEP VISIBLE DURING BEHAVIORAL BELIEFS]

# [Behavioral Beliefs]

[B6	enavioral Beliefs]
1)	I'd save money:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
2)	I would be dependent upon someone else to get me to my destination on time:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
3)	I would improve my health by walking more:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
4)	I would improve my health by walking more to public transportation:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
5)	I would reduce pollution:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
6)	I would rely on alternative transportation and walking to get me to my destination in a timely way:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
7)	I would reduce the amount of time I spend driving:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
8)	My household could get by with fewer cars:
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely

[Direct Measures of Perceived Behavioral Control, Subjective Norm, Attitude, and Intention]
9) For me to walk and take public transportation more would be
extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
10) I would plan to walk and take public transportation more.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
11) For me to walk and take public transportation more would be
extremely difficult: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely easy
12) I am confident that if I wanted to I could walk and take public transportation more.
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
13) For me to walk and take public transportation more would be
extremely unpleasant : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely pleasant
14) I would make an effort to walk and take public transportation more.
I definitely will not : 1 : 2 : 3 : 4 : 5 : 6 : 7 : I definitely will
15) It is expected of me that I would walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
16) I would intend to walk and take public transportation more
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
17) For me to walk and take public transportation more would be
boring: 1 : 2 : 3 : 4 : 5 : 6 : 7 : interesting
18) For me to walk and take public transportation more would be
impossible : 1 : 2 : 3 : 4 : 5 : 6 : 7 : possible

# [Power of Control Factors]

19) If I were to use the new services it would be more difficult for me to get to downtown.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
20) If I were to use the new services, it would be more difficult for me to get to other parts of the region.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
21) If I were to use the new services, it would be more difficult to make local trips to reach destinations such as the library, post office, restaurant, or coffee shop.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
22) If I were to use the new services, paying the fare would be simple.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
23) If I were to use the new services, it would be easy to know when the bus or train would arrive.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
24) If I were to use the new services, it would be harder for me to make spur of the moment trips.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
25) If I were to use the new services and drive my own car less, it would be harder for me when I have to carry heavy things.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
26) If I were to use the new services, I would feel safer from crime and other disturbing behavior.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
27) With the new services available, I would have less concern about being lost or stranded by missing the bus or train.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

# [Normative Beliefs]

28)	With the new services available, my family would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
29)	With the new services available, my friends would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
30)	With the new services available, my neighbors would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
31)	With the new services available, my co-workers would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
SE	CTION 7: PARTICIPANT DEMOGRAPHICS
7)	What is your gender?
	<ul><li>3. Male</li><li>4. Female</li></ul>
8)	What is your age?
	years
9)	What is your marital status?
	<ul><li>6. Single</li><li>7. Married</li><li>8. Separated</li><li>9. Divorced</li><li>10. Widowed</li></ul>
10)	What is your highest completed education level?
	<ul><li>7. Less than high school diploma</li><li>8. High school diploma or equivalency</li></ul>

- 9. Some college, no degree
- 10. Associate degree
- 11. Bachelor's degree
- 12. Graduate or professional degree
- 11) What is your ethnicity?
  - 7. Asian/Asian American/Pacific Islander
  - 8. Black/African American
  - 9. Caucasian/White (non-Hispanic)
  - 10. Hispanic/Latino
  - 11. Native American/American Indian/Aleutian
  - 12. Other (please describe):
  - 13. Prefer not to answer
- 12) What is annual household income?
  - 1) Under \$20,000
  - 2) \$20,000-\$29,999
  - 3) \$30,000-\$39,999
  - 4) \$40,000-\$49,999
  - 5) \$50,000-\$59,999
  - 6) \$60,000-\$69,999
  - 7) \$70,000-\$79,999
  - 8) \$80,000-\$89,999
  - 9) \$90,000-\$99,999
  - 10) \$100,000 or more
  - 11) Prefer not to answer

# TCRP H-31 Phase 2 Survey FOLLOWUP INTERNET PANEL SURVEY

October 2005

# **Screener**

[Folks who participated in the first study should be asked]

# Introduction

[For those who participated in the first study. If new, jump to second paragraph below]

Hello! Around 9 months ago you participated in a survey about what you like and dislike about various kinds of neighborhoods. The results of that survey are now being analyzed by the research team. Now we are examining what types of transportation people choose along with neighborhood preference. We want to understand what kinds of transportation services are needed to encourage a change in travel patterns.

Did you participate in the previous s	survey
Yes	
No	
I don't remember	

If No or don't remember: Are you willing to participate in this survey? If Yes (continue on),

## [FOR ALL PARTICIPANTS]

Thank you for taking the time to participate in this survey. Your answers and opinions will be of great value. Also, be assured that your answers will be kept strictly confidential and will NOT be associated with you in any way. This survey is being conducted by an independent market research firm.

To begin, please click on the arrow in the lower right-hand corner.

To answer most questions, all you need to do is click on the box next to your answer. There are also a few questions that ask you to type in a number. As you answer questions, you will usually advance automatically to the next screen. However, there are a number of times when you have to click on the arrow in the lower right-hand corner to continue.

If you want to go back and change a previous answer, simply click on the arrow in the lower left-hand corner. Any time you back up, you must re-answer that question before you can move forward again.

Please click on the arrow in the lower right-hand corner to continue.

# **SECTION 1: RECHECK KEY DESCRIPTIONS**

40) How long l	nave you lived at your current home (primary residence) location?
2. 3. 4.	Less than 6 months 6 months to less than 1 year 1 to less than 2 years 2 to less than 3 years More than 3 years
41) Are you co	ntemplating moving within the next two years?
	yes no
42) What type	of residence do you currently live in?
2. 3. 4.	Single-family house Townhouse Condominium Apartment Other (please describe):
43) What types select all th	of homes can be found within 1/3 mile of your current home location? Please at apply.
2. 3. 4.	Single-family house Townhouse Condominium Apartment Other (please describe):
44) Which of the Work?	ne following types of transportation is YOUR PRIMARY means of getting to
1.	Walking Bicycle Car Taxi Public transit (e.g., bus, train, trolley) Other (please describe): Does not apply

45) What is the approximate distance from your home to the nearest public transit stop (e.g., bus or train)?

Distance from my home to the nearest public transit stop is

- 1. 1/3 mile or less
- 4. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles
- 46) Do you consider the nearest public transit stop to be within walking distance?
- 47) What is the approximate distance from your home to the nearest commercial district with things like a retail store, restaurant, movie theater, or drug store?

Distance from my home to the nearest commercial district is

- 1. 1/3 mile or less
- 5. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 6. More than 10 miles
- 48) Do you consider the nearest commercial district to be within walking distance?
- 49) What is the approximate distance from your home to your place of work?

Distance from my home to workplace

- 1. 1/3 mile or less
- 6. More than 1/3 mile to 1 mile
- 3. More than 1 mile to 2.0 miles
- 4. More than 2.0 miles to 5.0 miles
- 5. More than 5.0 miles to 10 miles
- 8. More than 10 miles
- 9. Not applicable
- 50) Do you consider your place of work to be within walking distance?
- 51) How many children 18 or younger are currently living in your home?

  \_\_\_\_\_ children under the age of 18
- 52) How many adults over the age of 18, including yourself, are currently living in your household?

8	adults	over	the	age	of	18
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53) How many cars does your household currently own or lease?
cars
SECTION 2: TPB MEASURES FOR PUBLIC TRANSPORTATION
We are interested in your thoughts and opinions about your daily transportation. Please tell us how important the following things would be in your choice of how to travel:
[Outcome Evaluations]
66) For me to reduce the cost of my daily transportation would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
67) For me to spend more time getting to my destination would be:
Extremely undesirable: 1:2:3:4:5:6:7: extremely desirable
68) For me to ride with people I don't know while traveling would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
69) For me to be able to leave the driving to someone else would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
70) For me to be dependent on someone else to get me to my destination on time would be:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
71) For me to meet my neighbors while walking is:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
72) For my household to own fewer cars would be: [SKIP THIS IF HOUSEHOLD OWNS NO CARS]:
Extremely undesirable: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
73) For me to have a reliable type of transportation to take to my destination would be:
Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
74) For me to reduce the amount of time I spend driving would be:

Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
75) For me to improve my health by walking more would be:
Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
76) For me to reduce pollution by using my car less would be:
Extremely unimportant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely important
We are also interested in your thoughts and opinions about increasing the number of trips you make by walking and public transportation and reducing the number of trips you make by private automobile. [Note that public transportation includes bus, mini-bus, trolleys, light rail, rapid transit, and commuter rail]. Please answer each of the following questions by choosing the number that best describes your opinion. Some of the questions may appear to be similar, but they do address somewhat different issues. Please read each question carefully.
[Direct Measures of Perceived Behavioral Control, Subjective Norm, Attitude, and Intention]
77) Most of the people who are important to me would like to walk and take public transportation more.
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
78) For me to walk and take public transportation more would be
extremely undesirable : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable
79) I plan to walk and take public transportation more
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
80) For me to walk and take public transportation more would be
extremely difficult: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely easy
81) Most people whose opinions I value would approve of my walking or taking public transportation more.
definitely false: 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true

82) I am confident that if I wanted to I could walk and take public transportation more
definitely false : 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true
83) For me to walk and use public transportation more would be
extremely unpleasant : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely pleasant
84) I will make an effort to walk and take public transportation more.
I definitely will not : 1 : 2 : 3 : 4 : 5 : 6 : 7 : I definitely will
85) It is expected of me that I will walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
86) For me to walk and take public transportation more would be
boring: 1 : 2 : 3 : 4 : 5 : 6 : 7 : interesting
87) For me to walk and take public transportation more would be
impossible : 1 : 2 : 3 : 4 : 5 : 6 : 7 : possible
88) I intend to walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Control Beliefs]
89) I need to travel downtown.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
90) I need to travel to other parts of the region.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
91) I need to make local trips (to reach destinations such as the library, post office, restaurant, or coffee shop).
92) not very often: 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often

93) I need access to a car to make spur of the moment trips.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
94) I need access to a car to carry heavy things.
not very often : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very often
95) I find dealing with the fare for public transportation is a bother.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
96) I find waiting for the bus or train and not knowing when it is coming is a bother.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
97) I worry about crime or other disturbing behavior on public transportation.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
98) I worry encountering crime or other disturbing behavior when walking.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
99) I worry about being stranded if I rely on public transportation and miss the bus or train.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Power of Control Factors]
100) It would be difficult for me to get downtown if I were to walk and take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
101) If I were to walk and take public transportation more it would be difficult for me to get to other parts of the region.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
102) If I were to walk and take public transportation more it would be difficult to make local trips to reach destinations such as the library, post office, restaurant, or coffee shop).
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

103) It would be easier to take public transportation more if it were simple to pay the fare.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
104) It would be easier to take public transportation more if I knew when the bus or train would arrive.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
105) If I were to walk or take public transportation more it would be harder for me to make spur of the moment trips.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
106) If I were to walk or take public transportation more it would be harder for me to carry heavy things.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
107) It would be easier for me to take public transportation more if it were safe from crime and other disturbing behavior.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
108) It would be easier for me to walk more if it were safe from crime and other disturbing behavior.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
109) It would be easier for me to walk or take public transportation more if I was sure of not being lost or stranded by missing the bus or train.  strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
110) I need a car to get where I need to go
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Behavioral Beliefs—Note that the following description should be visible for the Behavioral Beliefs section]
If I were to increase the number of trips I take by public transportation and walking and drive

less:

111) I'd save money:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
112) I would ride more with people I don't know:
extremely unlikely: 1: 2: 3: 4: 5: 6: 7: extremely likely
113) I would be leaving the driving to someone else:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
114) I would be dependent upon someone else to get me to my destination on time:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
115) I would improve my health by walking more:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
116) I would improve my health by walking more to public transportation:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
117) I would reduce pollution:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
118) It would take more time for me to get to my destination:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
119) I would rely on public transportation and walking to get me to my destination in a timely way:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
120) I would reduce the amount of time I spend driving:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
121) I would meet more of my neighbors:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely

122) My household could get by with fewer cars [SKIP THIS IF HOUSEHOLD OWNS NO CARS—That is if Section 2 Question 13 is 0 – or add an N/A]:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
[Normative Beliefs]
123) My family thinks that I should walk or take public transportation more.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
124) My friends think that I should walk or take public transportation more
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
125) My neighbors think that I should walk or take public transportation more
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
126) My co-workers think that I should walk or take public transportation more
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
[Motivation to Comply]
127) Generally speaking, how much do you care what your family thinks you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
128) Generally speaking, how much do you care what your friends think you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
129) Generally speaking, how much do you care what your neighbors think you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much
130) Generally speaking, how much do you care what your co-workers think you should do?
not at all : 1 : 2 : 3 : 4 : 5 : 6 : 7 : very much

#### SECTION 3: FOLLOW-UP QUESTIONS ABOUT NEIGHBORHOOD PREFERENCE

Imagine a different neighborhood where:

- There are sidewalks and bikeways throughout.
- There is transit service to downtown, with connections to the rest of the region, operating at least every 15 minutes.
- The neighborhood association provides a private shuttle bus to the town center from where you can get good transit to the rest of the region. The shuttle bus comes every 15 minutes and costs \$1. During the midday, this shuttle could take you to the store or for appointments or other close by errands. During the midday, this shuttle could take you to the store or for appointments or other close by errands.
- Cars are available on your block to be rented by the hour (car-sharing) when you need to make a trip that is difficult by transit.
- Your household would own fewer cars than you do currently.
- Your employer allows you to work from home at least one day a week and provides a computer, a separate phone line and high speed internet connection.

Please answer the following questions about this imaginary neighborhood:

Living in a neighborhood like this would be:
13) Something I would like to do
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
14) Something people I care about would like to do
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
15) Something that would be easy for me to do
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
Thinking about this imaginary neighborhood, which transportation options would you need to live with fewer cars in your household? [SHOW THIS WITH Q 4-11]
16) I would want frequent transit service (rail or express bus) to the downtown.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
17) I would want to be able to walk to a nearby store or coffee shop.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

Let's compare another imaginary neighborhood with the one where you live now. The imaginary neighborhood

- You would have better sidewalks.
- The houses would be somewhat smaller and closer together.
- The distance to work and schools would be shorter.
- Parking at you home would be limited to one car or you could park on the street or pay for parking.
- You could walk near-by stores and to a park.
- You would have a car-sharing vehicle on your block for rental by the hour
- You would have a transit pass to travel whenever you wanted
- Your employer allows you to work from home at least one day a week and provides a computer, a separate phone line and high speed internet connection.

How would you compare this neighborhood to the one where you currently live?

strongly prefer strongly prefer strongly prefer my neighborhood: 1 : 2 : 3 : 4 : 5 : 6 : 7 : the imaginary neighborhood

#### **SECTION 4: THE MESSAGE**

Please read the following message about public transportation [TWO OF THREE GROUPS GETS ONE MESSAGE—DIVIDE SAMPLE INTO 3 GROUPS. ONE GROUP IS THE CONTROL AND GETS NO MESSAGE]:

#### [Message 1]

# **Using Transit and Walking Will Save Money:**

The cost of a transit fare is small compared to the cost of an automobile, and you can deduct the cost of a pass from your taxes. Thus substituting transit and walk trips for auto trips will help save you money.

One of the best features about taking public transportation is that it is an inexpensive way to travel. If you travel daily by transit, then a weekly or monthly transit pass can save even more money than paying each time you ride. Although some transit fares are increasing, so are the price of gasoline and car insurance. For those able to reduce the number of cars they own, savings are even greater.

Your employer can allow you to pay for up to \$105/month on a transit pass before taxes. The transit pass can then be used to pay for bus and rail services. For example if your employer lets you purchase a transit pass with a payroll deduction, and that pass costs \$105 per month, this will cost you around \$735 dollars a year. This same amount of service purchased directly from your transit provider with after tax dollars would cost you \$1260 a year. This is because you save on federal and FICA, and possibly state and unemployment taxes by purchasing through your employer.

#### [Message 2]

# Taking Public Transportation and Walking Helps Reduce Air Pollution and Increases Physical Activity

The health effects of mobile vehicle pollution can be severe and even life threatening, particularly to children, older adults and adults with respiratory illnesses. Air pollution claims 70,000 lives a year, nearly twice the number killed in traffic accidents.

Increased availability and use of public transportation dramatically reduces motor vehicle emissions. In fact public transportation reduces annual emissions of the pollutants that create smog by more than 97,000 tons. Even modest increases in the uses of public transportation would greatly reduce hazardous pollution in congested areas where pollution now poses the greatest risk.

Another health concern is that nearly 65 percent of U.S. adults are overweight; 30 percent are obese. The extra weight and lack of exercise together is adding to our risk for heart attacks, strokes and cancer according to National Cancer Association and the Centers for Disease Control.

Obesity and declining physical fitness can be associated with inactive, sedentary, auto-dependent lifestyles. In urban and suburban areas where few travel options are available, cars are now used for 80 percent of trips *less than one mile in length*. On the other hand, people living in communities with good sidewalks and commercial areas located near residential areas appear to make one half the automobile trips of those in areas with only single family homes.. This is because many shorter trips are made by walking or taking public transportation. Walking to work, or to a bus or rail stop provides a built-in opportunity for exercise.

#### [FEEDBACK ON THE MESSAGE]

This message made me think about:

Please tell us more about what you think of this message:

14) Why everyone should use transit Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 15) Why everyone should walk Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 16) The value of transit to me Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 17) Why I should live close to transit Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 18) Why my using transit is good for the environment Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 19) Why my using transit is good for public health Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 20) How I can save money using transit Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree 21) I found this message understandable Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

22) I found this message convincing Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
23) I already knew everything stated in this message
Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
24) This message makes me want to use transit more.
Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
25) This message makes me want to walk more.
Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
26) For me, the disadvantages of using transit still outweigh the advantages of using it.  Strongly disagraph 1 + 2 + 3 + 4 + 5 + 6 + 7 + strongly agrae
Strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

# SECTION 5: PREFERENCE MEASURES FOR ALTERNATIVE TRANSPORTATION CONCEPTS

We want to know your thoughts and opinions about using a set of transportation or job options that could allow you to increase your use of walking and public transportation and/or reduce the number of trips you take by private automobile. First tell us whether you have options similar to the following options available to you now.

1)	Fast transit service (rail or express bus) to the downtown. This service is available every 15 minutes or better, and a station is located less than a mile away.		
	I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:		
11)	Good connections by transit to the rest of the region (other than to the downtown). This service may involve a transfer from one transit vehicle to another.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:		
12)	A small community shuttle bus that connects your street with the local community center, and other activities within your neighborhood.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:		
13)	A community door to door service that you can take at about half the price of taxi service, that you share with others traveling at the same time. This service is obtained by calling a special number and is immediately available.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:		
14)	Cars are available on your block or near your workplace to be rented by the hour (carsharing) when you need to make a trip that is difficult to make on transit.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:		
15)	You have a "smart card" which you use to purchase service on any of the buses or trains.  I have an option very similar to this:  I have an option somewhat similar to this:  I don't have this option:		
16)	You have a cell phone which will tell you exactly when the bus or train will arrive, show you where you are, and provide instructions on getting to your destination by public transportation.  I have an option very similar to this:  I have an option somewhat similar to this:		

17) Your employer allows you to work from home at least one day a week. Yo computer, a separate phone line and high speed internet connection.	
complifer a separate phone line and nigh speed internet connection	ou are provided a
I have an option very similar to this:	
I have an option somewhat similar to this:	
I don't have this option:	

# [MaxDiff Exercise]

Now, please tell us what you think of the following alternatives by telling us which you find to be the most appealing and the least appealing, that is which would be the most likely and the least likely to get you to reduce your travel by your own automobile. The alternatives are as follows:

- There is fast transit service (rail or express bus) to the downtown. This service is available every 15 minutes or better, and a station is located less than a mile away. [TRANSIT TO DOWNTOWN]
- There are good connections by transit to the rest of the region (other than the downtown). This service may involve a transfer from one transit vehicle to another. Service is available every 15 minutes or better throughout the day. [REGIONAL TRANSIT]
- There is a shuttle bus that connects your street with the local community center, and other activities within your neighborhood. Service is available 15 minutes throughout the day. [COMMUNITY SHUTTLE]
- A community door to door service that you can take at about half the price of taxi service, that you share with others traveling at the same time. This service can be obtained by calling a special number and is immediately available. [COMMUNITY DOOR TO DOOR]
- Cars are available on your block or near your workplace to be rented by the hour (carsharing) when you need to make a trip that is difficult to make on transit. Cars should be reserved a day in advance, but also may be available immediately. [CAR SHARING]
- You have a "smart card" which you can use to purchase service on any of the taxis, buses, or trains. Just wave the card near the fare reader or meter, and your card will be debited the fare. [SMART CARD]
- You have a new kind of cell phone which will tell you exactly when the bus or train will
  arrive, show you where you are, and provide instructions on getting to your destination
  by public transportation. It would also have a "911" button that would instantly send your
  location to police, or emergency services. This cell phone can serve as your normal cell
  phone, or your own phone can be programmed to have this capability. [SMART PHONE]
- Your employer allows you to work from home at least one day a week. You are provided a computer, separate phone line and high-speed internet connection. [TELECOMMUTING]

[What follows is that the respondent receives a series of choices, with combinations of 4 alternatives out of 8. Following is an example.]

Of these three, which are the most and least appealing?				
Most Appealing		Least Appealing		
	Transit to Downtown			
	Community Shuttle			
	Smart Phone			
	Car Sharing			

## SECTION 6: TPB MEASURES FOR ALTERNATIVE TRANSPORTATION CONCEPTS

We want to know your thoughts and opinions about using a set of transportation options that could allow you to reduce the number of trips you take by private automobile and increase the number of trips you take by walking and using public transportation. Assume that you have <u>all</u> of the following alternative transportation options available to you:

- There is fast transit service (rail or express bus) to the downtown. This service is available every 15 minutes or better, and a station is located less than a mile away. [TRANSIT TO DOWNTOWN]
- There are good connections by transit to the rest of the region (other than the downtown). This service may involve a transfer from one transit vehicle to another. Service is available every 15 minutes or better throughout the day. [REGIONAL TRANSIT]
- There is a shuttle bus that connects your street with the local community center, and other activities within your neighborhood. Service is available every 15 minutes throughout the day. [COMMUNITY SHUTTLE]
- A community door to door service that you can take at about half the price of taxi service, that you share with others traveling at the same time. This service can be obtained by calling a special number and is immediately available. [COMMUNITY DOOR TO DOOR]
- Cars are available on your block or near your workplace to be rented by the hour (carsharing) when you need to make a trip that is difficult to make on transit. Cars should be reserved a day in advance, but also may be available immediately. [CAR SHARING]
- You have a "smart card" which you can use to purchase service on any of the buses, shuttles, trains, or taxies. Just wave the card near the fare reader or meter, and your card will be debited the fare. [SMART CARD]
- You have a new kind of cell phone which will tell you exactly when the bus or train will arrive, show you where you are, and provide instructions on getting to your destination by public transportation. It would also have a "911" button that would instantly send your

location to police, or emergency services. This cell phone can serve as your normal cell phone, or your own phone can be programmed to have this capability. [SMART PHONE]

Please answer each of the following questions by choosing the number that best describes your opinion about using any or all of the improved transportation services described above for your trips. Think about how you might use any and all of these services to get to work or other trips—there might be more than one way to do so, and your choice of services could vary by your changing daily needs. Please read each question carefully. Some of the questions may appear to be similar, but they do address somewhat different issues.

With these seven alternative transportation services available to me: [KEEP VISIBLE DURING BEHAVIORAL BELIEFS]

[Behavioral Beliefs]
32) I'd save money:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
33) I would be dependent upon someone else to get me to my destination on time:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
34) I would improve my health by walking more:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
35) I would improve my health by walking more to public transportation:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
36) I would reduce pollution:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
37) I would rely on alternative transportation and walking to get me to my destination in a timely way:
extremely unlikely: 1:2:3:4:5:6:7: extremely likely
38) I would reduce the amount of time I spend driving:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
39) My household could get by with fewer cars:
extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely

[Direct Measures of Perceived Behavioral Control, Subjective Norm, Attitude, and Intention]		
40) For me to walk and take public transportation more would be		
extremely undesirable : 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely desirable		
41) I would plan to walk and take public transportation more.		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		
42) For me to walk and take public transportation more would be		
extremely difficult: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely easy		
43) I am confident that if I wanted to I could walk and take public transportation more.		
definitely false : 1 : 2 : 3 : 4 : 5 : 6 : 7 : definitely true		
44) For me to walk and take public transportation more would be		
extremely unpleasant: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely pleasant		
45) I would make an effort to walk and take public transportation more.		
I definitely will not : 1 : 2 : 3 : 4 : 5 : 6 : 7 : I definitely will		
46) It is expected of me that I would walk and take public transportation more.		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		
47) I would intend to walk and take public transportation more		
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree		
48) For me to walk and take public transportation more would be		
boring: 1 : 2 : 3 : 4 : 5 : 6 : 7 : interesting		
49) For me to walk and take public transportation more would be		
impossible : 1 : 2 : 3 : 4 : 5 : 6 : 7 : possible		

# [Power of Control Factors]

50) If I were to use the new services it would be more difficult for me to get to downtown.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
51) If I were to use the new services, it would be more difficult for me to get to other parts of the region.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
52) If I were to use the new services, it would be more difficult to make local trips to reach destinations such as the library, post office, restaurant, or coffee shop.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
53) If I were to use the new services, paying the fare would be simple.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
54) If I were to use the new services, it would be easy to know when the bus or train would arrive.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
55) If I were to use the new services, it would be harder for me to make spur of the moment trips.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
56) If I were to use the new services and drive my own car less, it would be harder for me when I have to carry heavy things.
strongly disagree : 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
57) If I were to use the new services, I would feel safer from crime and other disturbing behavior.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree
58) With the new services available, I would have less concern about being lost or stranded by missing the bus or train.
strongly disagree: 1 : 2 : 3 : 4 : 5 : 6 : 7 : strongly agree

# [Normative Beliefs]

59)	With the new services available, my family would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
60)	With the new services available, my friends would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
61)	With the new services available, my neighbors would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
62)	With the new services available, my co-workers would be more supportive of my walking more and taking public transportation more.
	extremely unlikely: 1 : 2 : 3 : 4 : 5 : 6 : 7 : extremely likely
<u>SE</u>	CTION 7: PARTICIPANT DEMOGRAPHICS
13)	What is your gender?
	<ul><li>5. Male</li><li>6. Female</li></ul>
14)	What is your age?
	years
15)	What is your marital status?
	<ul><li>11. Single</li><li>12. Married</li><li>13. Separated</li><li>14. Divorced</li><li>15. Widowed</li></ul>
16)	What is your highest completed education level?
	<ul><li>13. Less than high school diploma</li><li>14. High school diploma or equivalency</li></ul>

- 15. Some college, no degree
- 16. Associate degree
- 17. Bachelor's degree
- 18. Graduate or professional degree
- 17) What is your ethnicity?
  - 14. Asian/Asian American/Pacific Islander
  - 15. Black/African American
  - 16. Caucasian/White (non-Hispanic)
  - 17. Hispanic/Latino
  - 18. Native American/American Indian/Aleutian
  - 19. Other (please describe):
  - 20. Prefer not to answer
- 18) What is annual household income?
  - 12) Under \$20,000
  - 13) \$20,000-\$29,999
  - 14) \$30,000-\$39,999
  - 15) \$40,000-\$49,999
  - 16) \$50,000-\$59,999
  - 17) \$60,000-\$69,999
  - 18) \$70,000-\$79,999
  - 19) \$80,000-\$89,999
  - 20) \$90,000-\$99,999
  - 21) \$100,000 or more
  - 22) Prefer not to answer